



ALAMODOME

The City of San Antonio
Convention and Sports Facilities

ALAMODOME EVENT PLANNING GUIDE

100 Montana Street
San Antonio, TX 78203
Phone: (210) 207-3663
Fax: (210) 704-3646
www.alamodome.com

Last Updated: 3/27/15

CONTENTS

A Alamodome Facility Overview

B Meet the Team

C Client Guidelines & Information

D Public Safety

E Media, Marketing & Advertising

F Ticketing & Box Office Operations

G Audio/Visual & Telecommunications Guide

H General Contractor Guidelines

I Event Planning Timeline

J Facility Equipment Rentals

K Seating, Floor Plans & Room Capacities

L Index



CITY OF SAN ANTONIO
ALAMODOME



Letter from the General Manager

Welcome to the Alamodome and historic, San Antonio, Texas. As the nation's seventh largest city, San Antonio has a truly unique character with many amenities to offer. The Alamodome has received national acclaim in hosting many successful high profile events.

We have the versatility of a 65,000 seat domed stadium, a 30,000 seat arena and 160,000 square feet of tradeshow floor space with column-free spans for unobstructed viewing. The Alamodome's curtain wall design offers configuration flexibility unlike other venues. The Illusions Theater features a state-of-the-art curtain system and LED lighting to create an intimate setting and offers unparalleled versatility with 3,670 – 14,246 seats.

The Alamodome is the preferred venue for many trade shows, sporting events, conventions and concerts, such as, UTSA Football, Monster Jam, Disney on Ice, and the Valero Alamo Bowl. Recently, an all-time attendance record of 73,086 people was set when George Strait played a concert in the Alamodome.

Our downtown area offers participants and guests the convenience of having the Alamodome within a short walking distance of major hotels and the picturesque Riverwalk. During your visit, we hope you see what sets us apart as one of the world's leading entertainment venues.

Our dedicated staff and guest service attendants are always ready to assist you to make your visit as enjoyable as possible. On behalf of the entire staff, thank you for visiting the Alamodome and the City of San Antonio. Here's to a great event!

Nicholas A. Langella, CFE
General Manager
Alamodome



ALAMODOME FACILITY OVERVIEW



CONVENTION, SPORTS, AND ENTERTAINMENT FACILITIES

Alamodome ★ Convention Center ★ Illusions Theater ★ Lila Cockrell Theatre ★ Carver Cultural Center

Vision statement

To be the place people want to be

Mission statement

“We proudly deliver excellent event experiences in premier facilities.”

FACILITY OVERVIEW

The Alamodome

The Alamodome is a city owned and operated multi-purpose entertainment facility located in downtown San Antonio. The Alamodome is a 65,427 seat Stadium and an 8,000 to 35,000 seat Arena.

Opened in 1993, the Alamodome has consistently cast its spotlights on an incredible range of entertainment and sporting events. With over 160,000 square feet of flexible space, this highly accessible facility has been the preferred setting for numerous trade and consumer shows, exhibitions, corporate conventions, automobile shows, and a variety of other events, both large and small.

ADA Compliance

The Alamodome strives to provide an unequalled experience for all patrons and is fully ADA compliant. Limited quantities of wheelchairs are available at no charge by contacting an Event Attendant. Assisted Listening Devices are available at the North and South Information Booths. If you are expecting attendees with special needs, please speak with your Event Coordinator so that all necessary accommodations may be made in advance.

Arena Configuration

The Alamodome has the ability and capacity to host large events. Within the Arena configuration, 65,000 stadium seats are available.

Green Room

The Green Room measures approximately 52ft. x 22.5ft. and includes a restroom, a vanity area and lounge area.

Home Team Locker Room

The Home Team Locker Room features 120 individual lockers, restroom and showering facilities, training, ice and equipment rooms. A separate coach's area is included, featuring an office, lounge area and restroom and showering facilities.

Illusions Theater

The Illusions Theater is San Antonio's newest specialty venue. Featuring a state-of-the-art curtain system and LED lighting, The Illusions Theater has a uniquely intimate setting. With a base set for 8,000 seats, the venue offers unparalleled versatility and can configure from 3,620-11,602 seats. A sample of the Illusions Theater is featured on page 21.

Loading Dock

The Loading Dock is located at the South side of the Alamodome and is accessible through Lot A. The 4,200 square foot dock includes 8 truck bays with two direct access tunnels to the stadium, which measure 17'10" wide by 13'6" high.

Locker Rooms

In addition to meeting rooms, the Alamodome also offers four visiting team locker rooms equipped with lockers, private restrooms and showering facilities.

Meeting Rooms

The Alamodome offers 16 carpeted meeting rooms with 30,612 square feet of conference space. They range in size from 1,148 sq. ft. to 6,000 sq. ft. Of the 16 rooms, nine have air walls that can be opened to accommodate large groups.

North Plaza

The north plaza exterior provides 4,860 sq. ft. of open space with a water fountain in the center. The exterior plaza can host a variety of activities to accompany the event. The area measures 135ft. East to West and 36ft. North to South.

A 25 ft. fire lane must be maintained around the fountain railing. Vehicles are permitted onto the plaza, however, there is a limit of 250 lbs. per square foot.

Non-Smoking Facility

The Alamodome is a non-smoking facility. Smoking is not permitted in the building at any time. Designated smoking areas are located outside the facility at the North and South Entrances.

Officials' Locker Rooms

Two additional spaces are designated as Officials' locker rooms and feature lockers and private restrooms and showering facilities. These locker rooms are located near the South East tunnel.

Parking

The Alamodome offers three on-site parking lots known as Lot A (700), Lot B (900), and Lot C (1,150), equaling 2,750 total parking spaces. No 24-hour or overnight parking is permitted in these lots. Access to San Antonio's VIA Metropolitan Transit can be found on the North Plaza.

Production Office

The production office measures approximately 35.5ft. x 49ft. An airwall is located in this area and can be opened to create two separate spaces. The Production Office also provides two dressing room areas complete with restroom facilities.

Prohibited Items

To ensure the safety of every guest, all persons will be subject to a bag check and a security scan. Items not permitted into the Alamodome must either be returned to your vehicle or be discarded. In order to hasten the process, please leave any unpermitted items in your vehicle.

The following items are not permitted within the Alamodome:

Weapons
Outside food and beverage
Glass of any kind
Whistles, air horns, vuvuzelas
Flags with poles
Coolers
Helium balloons
E-Cigarettes
Video cameras

Pyrotechnics

Laser Pointers

Point and shoot cameras only, detachable lenses are not permitted

Pets (EXCEPT FOR SERVICE ANIMALS)

Staff may not store or hold items for patrons.

Recycling

The Alamodome pursues conservation policies in regards to energy, water and recycling whenever possible. Since 2006, the Alamodome has created several "green" initiatives to reduce the number of chemicals used and to conserve water and energy. The Alamodome also encourages its employees, contractors, clients and patrons to recycle.

Suites

The Alamodome features 52 suites located on the fourth floor Club level. Each suite includes a private lounge area with catering and 12-16, dependent upon the size of the suite, stadium seats just beyond the suite box. A diagram of the Club level and Suites can be found on page 76, 77.

Hall of Fame Club and Top of the Dome

The Hall of Fame Club and Top of the Dome at the Alamodome are perfect venues special events or business gatherings. Each space can host private events or can be combined to create a two-story venue with breathtaking views of the San Antonio skyline. Full Service catering is provided by The RK Group. Your Event Coordinator can assist in planning the set-up, entertainment, and decor to ensure a wonderful atmosphere.

B

MEET THE TEAM



Nicholas Langella
General Manager
210.207.3610
nick.langella@sanantonio.gov



T. G. Knappick
Facility Manager
210.207.3603
theodore.knappick@sanantonio.gov



Michael Flores
Booking & Services Manager
210.207.3620
michael.flores@sanantonio.gov



Jason Bippert
Telecommunications Manager
210.207.3629
jason.bippert@sanantonio.gov
kevin.stephenson@sanantonio.gov



Kevin Stephenson
Box Office Manager
210.207.3635



Andrea DeLaune
Marketing Manager
210.207.3642
andrea.deLaune@sanantonio.gov
frank.mcdonald@sanantonio.gov



Frank McDonald
Public Safety Manager
210.207.3618



Chynnon Albeck
Suites Manager
210.207.3650
chynnon.albeck@sanantonio.gov



Terry Caven
Aramark Concessions
201.704.6351
caventerry@aramark.com



Ruben Cabello
SAFD Fire Marshal
210.207.3695
Ruben.cabello@sanantonio.gov



Sgt. David Evans
SAPD Off-Duty Employment
210.207.7020
devans@sanantonio.gov



Brenda Teichroeb
The RK Group
210.225.4535 ext 114



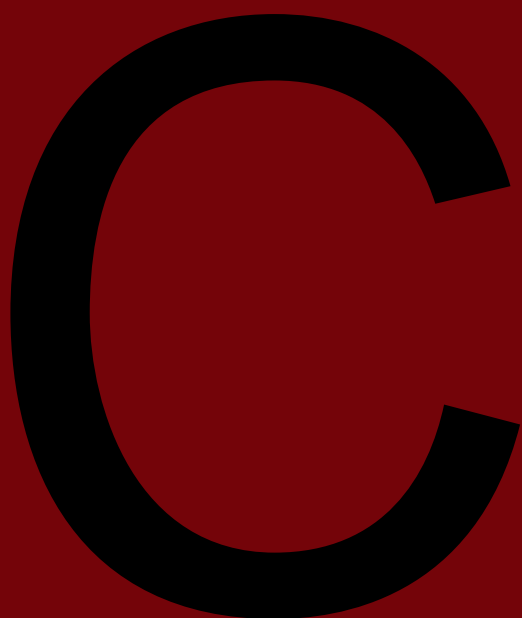
Cristina Heaney
U. S. Safety Services
210.687.1604
bteichroeb@therkgroup.com
cmheaney@ussafetyservices.com



Marcelino Garza
Go Pro Cleaning Services
210.677.2225
goproclean@aol.com



Bill Fraser
Go Prp Event Services
210.875.2386
gpeventservices@aol.com



CLIENT GUIDELINES & INFORMATION

MANDATORY SERVICES

The services listed in the table on this page identify those that will be required during all events at the Alamodome. This table can offer assistance when planning your budget. Please speak with your Event Coordinator for any questions or concerns regarding these services.

SERVICE	DESCRIPTION
Medical	Depending on the event, expected number of attendees, and the amount of space being used, it may be deemed mandatory for medics to be on site.
Cleaning	Go Professional Environmental Services will be on hand at every event to provide cleaning services.
Trash Removal and Recycling	Trash removal and recycling will be provided as part of your Go Professional Environment Services Cleaning Package. We do ask that you place recyclable items in the designated recycle bins throughout the facility. Please contact your Event Coordinator for the removal of recyclable items such as wooden pallets and carpet padding.
Public Safety	<p>Dependent upon the nature of the event and expected attendance, San Antonio Police Officer presence may be mandated.</p> <p>The San Antonio Fire Department may have a required presence at some Alamodome events and is a first responder in emergency situations. Depending on the event, plans and layouts may be required to gain approval from the SAFD Fire Marshals.</p> <p>Larger events require additional security wandering upon patron entry.</p>
Box Office	<p>Ticketmaster is the exclusive provider of all ticket sales at the Alamodome.</p> <p>The Alamodome Box Office may be contacted by phone at (210) 207-3663.</p>

EXCLUSIVE SERVICES

The services listed in the table on this page identify those that will be performed by the Alamodome or by the Alamodome's contracted exclusive service providers. Please speak with your Event Coordinator for any questions or concerns regarding these services.

SERVICE	DESCRIPTION
Cleaning	All cleaning services are provided by Go Professional Environment Services. Please speak with your Event Coordinator for specific cleaning requests.
Concessions	Concessions are provided exclusively by Aramark. Please contact your Event Coordinator for your Aramark contact's information.
Catering	Catering at the Alamodome is provided exclusively by The RK Group. Please contact your Event Coordinator for your RK contact's information.
Medical	Medical Services are provided by Safety First: U.S. Safety Services. Medical staff numbers will be determined based on the amount of space being used in the building and the number of expected attendees. For specific medical needs, please contact your Event Coordinator.
Plumbing	Any and all plumbing needs will be met by the Alamodome's in house team of Plumbers and Maintenance Personnel. Please provide a list of all plumbing requests at least three weeks in advance to your Event Coordinator.
Public Safety and Security	<p>The San Antonio Police Department Off-Duty Employment Unit (ODEU) is the exclusive security provider for Police Officer presence and overnight security at Alamodome events. The number of officers at each event will be determined solely by the ODEU. Please contact the SAPD ODEU Offices at (210)207-7020 for further information.</p> <p>The San Antonio Fire Department may have a required presence at some Alamodome events and is a first responder in emergency situations. Depending on the event, plans and layouts may be required to gain approval from the SAFD Fire Marshals.</p>

ADA Compliance

The Alamodome is accessible to the disabled community through various structural features and operational services. We welcome these guests to all events and offer the following services:

- Limited parking spaces are available for guests with accessibility needs located in Lot A. Vehicle must display a current disabled placard or qualifying license plate. Spaces are available on a first-come, first-served basis and may not be reserved.
- Assisted Listening: Many events provide a radio channel with a feed from the show audio control. Guests can tune in on their own radios.
- Elevators: The elevators are equipped with audible tone and Braille floor level indicators.
- Restrooms: Wheelchair accessible stalls are located throughout the Alamodome in public restrooms on field, plaza, club, and upper levels.
- Tickets: Accessible seating is available on plaza, club and upper levels on an event basis for Alamodome events. Disabled guest and companion must have specific tickets for their seats.
- 272 designated accessibility seats plus 312 attendant seats for a total of 584 seats available
- Wheelchair Service: Alamodome staff can escort guests to their seats from the entry doors on a first come first serve basis. Assistance available before, during, and after the event; however, wheelchairs are only available to assist patrons to their seats.

Alcoholic Beverages

Alcoholic beverages may be served within the facilities during certain events.

Licensee is responsible for security comprised of off-duty San Antonio Police

Department (SAPD) officers at any event in which alcohol is being served or sold. The final number of officers is determined solely by the SAPD Off-Duty Employment Unit (ODEU) based on event requirements.

Licensee can contact the SAPD ODEU directly at (210) 207-7020 for more information or to make arrangements. BYOB (Bring Your Own Bottle) functions are not permitted in the facilities.

The service or sale of alcohol to minors is prohibited by law. We ID every time. Any concerns regarding alcohol outside of these parameters need to be addressed directly with your alcohol provider. Alcohol may not be taken to or from the club level for any event.

Animals

Certified, trained, and leashed service animals are always welcome. Service animals must have proper documentation of their status either attached to their collars or in the owner's possession.

With the exception of service assistance animals and animals participating in contracted events, such as dog, cat or cattle shows, animals for the purpose of exhibition are not permitted in the facilities without prior written approval from the assigned Events Services Coordinator for the specified event.

When an approved display includes pens or enclosures containing live animals, the following minimal provisions must be made:

Use of a protective coating (i.e. plastic) to protect floors, columns, and any facility equipment

Use of some type of absorbent (i.e. saw dust or fire retardant wood shavings) within the pens and around columns

- Provision of curbing or bike rack to contain animals.
- Supervision of animals at all times.
- Clean-up and proper disposal of absorbents and waste.

Additionally, in accordance with state and San Antonio Metropolitan Health District guidelines, animals are not permitted within fifty (50) feet of any food service preparation or service area, except for assistance dogs.

An inspection of animal health and safety is required when animals are part of an event taking place at the Alamodome. The inspection will be completed by a City of San Antonio veterinarian.

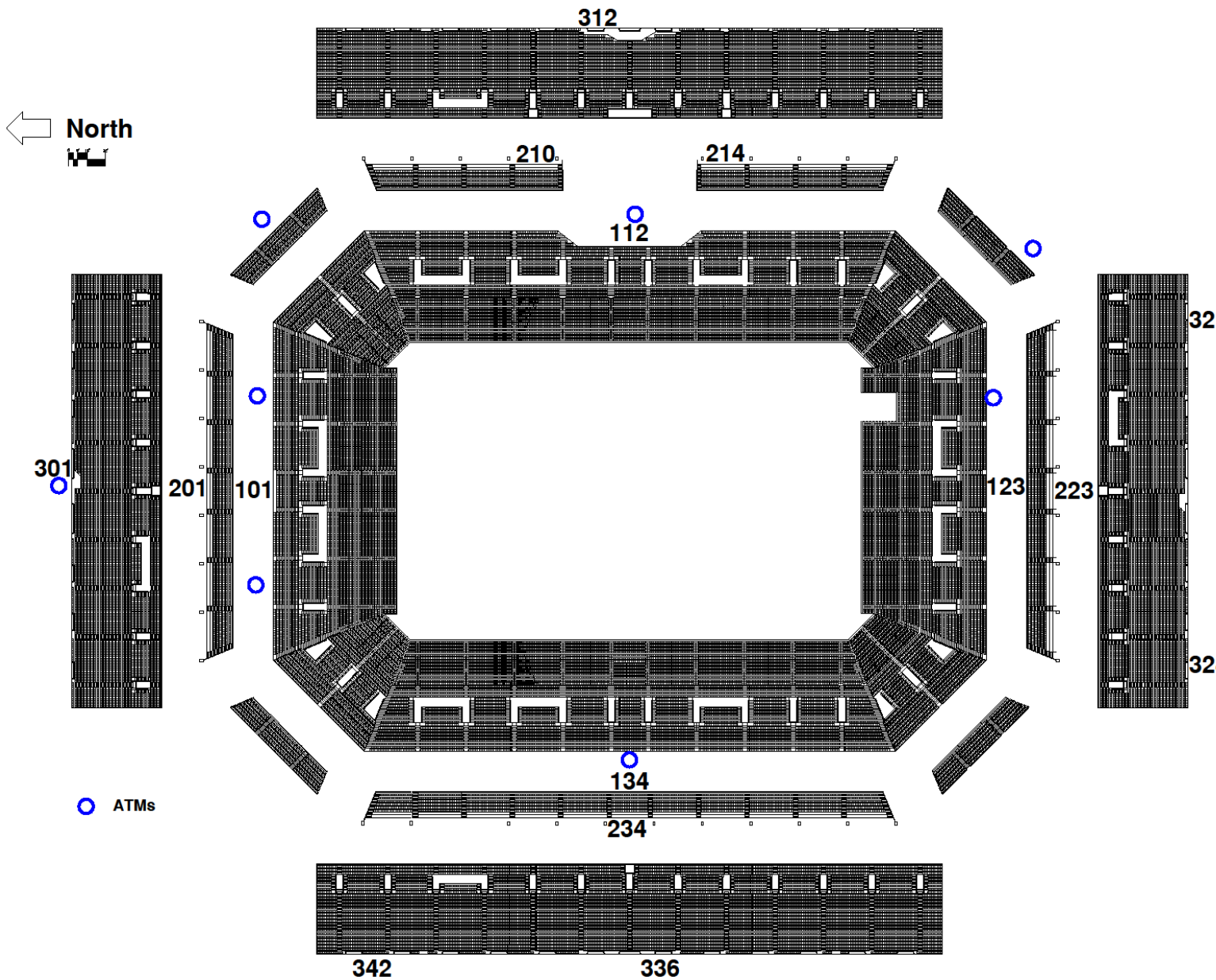
Please contact your assigned Events Services Coordinator for more information.

ATMs

ATMs are located inside the Alamodome, on the North Field level at the bottom of the escalator, on the North Plaza at section 103, East Plaza at section 112 and West Plaza at section 134 and 143, and South Plaza at section 121. ATMs are located on Club Level sections 205, 219, and 240 as well as on the Upper Level at section 301. These machines only dispense cash and do not handle any other type of banking transaction. A mobile ATM may be available during large events.

ATM LOCATIONS

Diagram 1



Arena Configuration

The Alamodome has the ability and capacity to host events in an arena set-up. Within this configuration, 35,000 stadium seats and 30 box suites are available.

Automobiles

Personally-Owned Vehicles (POV's) may not be driven into the facility at any time. Vehicle parking in the facility is prohibited. The only exception to this policy is vehicles that are to be used as part of an exhibit display.

Vehicles may be displayed in the exhibit halls with prior approval from the City of San Antonio Fire Marshal. See the Fire Regulations packet for vehicle-exhibition guidelines. It is the responsibility of the Licensee to ensure that exhibitors are aware of these guidelines.

Balloons

Helium balloons are not allowed in any part of the facility, either for display, for sale, or as gifts. For decoration purposes, air-filled balloons may be used. The Licensee is responsible for informing exhibitors of this policy. The facilities reserve the right to remove any helium-filled balloons at Licensee's expense.

Boneyards

Boneyards are permitted on the loading dock of the Alamodome. Please identify the spaced needs and requirements in advance with your Event Coordinator. Boneyards may not block an area of ingress or egress. If fork lift access is necessary, please contact your Event Coordinator to determine a location that will fit your needs at least 30 days prior to your event.

Cameras

The permitted use of still cameras and video cameras varies by event.

Our staff will enforce the guidelines set forth by the event promoter.

Generally speaking, small personal cameras are allowed.

Professional cameras and cameras with interchangeable lenses are prohibited. Lens

must not exceed 5" and camera bag must not be larger than 8 ½" wide x 13' long x 5" deep.

Certificates, Taxes, Licenses and Permits

The Licensee shall be responsible for acquiring and paying the costs of any and all certificates, licenses, permits, and taxes required by authorities having jurisdiction over the facilities. Exhibitors may be responsible for acquiring and paying the costs of permits, including health and sales tax permits.

Confetti and Glitter

The use or display of confetti, glitter, or rice is prohibited within the facility. Licensee is responsible for the labor and materials required for cleanup resulting from violation of this policy.

Credentials and Identification Badges

All employees, building tenants, contractors, and event personnel must have credentials visible at all times while on Alamodome property. Visitors to the Alamodome may enter through the loading dock located on the South side of the building or through the South Plaza. Both of these locations are accessible from Parking Lot A. Visitors to the building who enter through the loading dock must receive a visitor badge from the security office located in the South West tunnel or be escorted by Alamodome credentialed staff. All visitors to the building who enter through the South Plaza must meet the attendant at the Information Booth and sign out a visitor pass or be escorted by credentialed Alamodome staff. All Alamodome staff credentials are valid during the event.

Damages

The facility is not responsible for loss, damage or injury to persons or property of Licensee or Licensee's officers, directors, representatives, consultants, assigns, agents, employees, volunteers, contractors, or subcontractors sustained from any cause prior to, during or subsequent to, the period covered by the lease; and the Licensee shall expressly release the facility and the City of San Antonio from any and all claims for such loss, damage, or injury. The Licensee will indemnify, save and hold harmless the facility and City of San Antonio from all

actions or proceedings to recover damages for injuries to persons or property arising from the Licensee's occupancy of the leased premises or the Licensee's actions therein.

The Licensee agrees to pay for any damages to the leased premises resulting from the Licensee's use or occupancy thereof; or resulting from any acts or omissions, intentional, negligent or accidental, whether said acts or omissions are those of the Licensee, its agents or employees, contracted service providers, or persons participating in or attending the function contemplated by this lease.

Licensee should contact their assigned Events Services Coordinator to schedule a pre-event and post-event tour of all leased space in order to establish the condition of the leased space prior to and after the event.

The City of San Antonio shall not be liable to the Licensee for any damage, loss, or expense of any kind sustained by the Licensee as a result of theft, vandalism or malicious mischief.

Deliveries

Event deliveries may be made to the Alamodome in advance of and during an event. Please address all deliveries to your Event Coordinator and include the name of the Event. All deliveries are to be shipped to 100 Montana Street, San Antonio, TX 78203. Once received, deliveries will be stored in the Alamodome's Inventory Center. Deliveries should be scheduled the contracted time allotted within the facility for your event. Contact your Event Coordinator with a list of known deliveries prior to their arrival. The Alamodome is not responsible for items that may be lost or damaged during shipment.

Distribution of Flyers

The distribution of materials is prohibited prior to the event. Contact your Event Coordinator in order to schedule distribution following the event. Licensee is responsible for approving all parties wishing to distribute any printed materials. Licensee is responsible for providing their Event Coordinator with a list of approved parties. Licensee is subject to additional cleaning fees for the distribution of printed materials

and all materials will be either recycled or discarded.

The distribution of stickers is expressly forbidden. Licensee is subject to additional cleaning fees for the distribution of printed materials and all materials will be either recycled or discarded.

Electronic Cigarettes

Patrons must exit the building in order to use an electronic cigarette.

Elevators

Passenger Elevators:

There are 7 passenger elevators within the building: 1 at the south, 2 on the west and east sides, and 2 at the north end. Ten people are allowed to ride the elevator at a time. The maximum weight capacity is 4,500 lbs.

Freight Elevators:

The Alamodome has two (2) freight elevators located on the loading dock at the south end of the building. Any carts, dollies, etc. must travel via the freight elevators only. Patrons are not permitted to ride the freight elevators. The maximum weight capacity at any given time is 10,000 lbs. for the freight elevators.

Escalators

The escalator is located at the north end of the facility and can be accessed from the Plaza level of the Field level. The maximum weight capacity for the escalator at any given time is 7,040 lbs.

Events Control

Events control is located in the North Mezzanine level. A dispatcher is located in the Events Control Booth from the time event doors open until the last patron has left the building. A representative for SAPD and SAFD also dispatch from this location. Events Control may serve as the alternate command post in emergency situations that put Security Control at risk.

Exclusive Services

Please refer to Page 13 for a list of Exclusive Services.

Fire Marshal

Licensee is responsible for contacting the San Antonio Fire Department's Office of the

Fire Marshal at (210) 207-3695 to ensure their event is in compliance with fire and safety regulations. The Fire Marshal has authority to stop an event for safety purposes. Licensee is responsible for Fire Marshal personnel required for certain events, including public events.

Floor Capacity

Trucks, trailers, and equipment are permitted into the building and onto the floor during move-in and load-out; however the maximum floor capacity is 1,100 lbs per square foot. Contact your Event Coordinator to approve vehicular traffic within the building.

Food and Beverage

The following is the Alamodome's policy on food and beverages brought onto the premises from outside sources on event days:

Unless notified otherwise, food and beverages brought onto the parking lot areas is permissible. Food and beverages from outside sources cannot be brought into the Alamodome building itself. Coolers are prohibited with the exception of small personal coolers containing medical supplies or special dietary needs may be brought into the building with approval from

the Event Coordinator. To obtain permission, please contact (210) 207-3663 at least 72 hours prior to the event and ask to speak to the Event Coordinator.

Approved vendors may offer sampling of products during the event. Samples may be no larger than 1 ounce and each vendor must obtain a permit. Vendors can contact Shirley Guzman with SAFD by phone, (210) 207-0013, or by email at shirley.guzman@sanantonio.gov to inquire about the permit requirements.

Gratuities

Alamodome employees appreciate your recognition and generosity, but are not permitted to receive gratuities of any kind for their services.

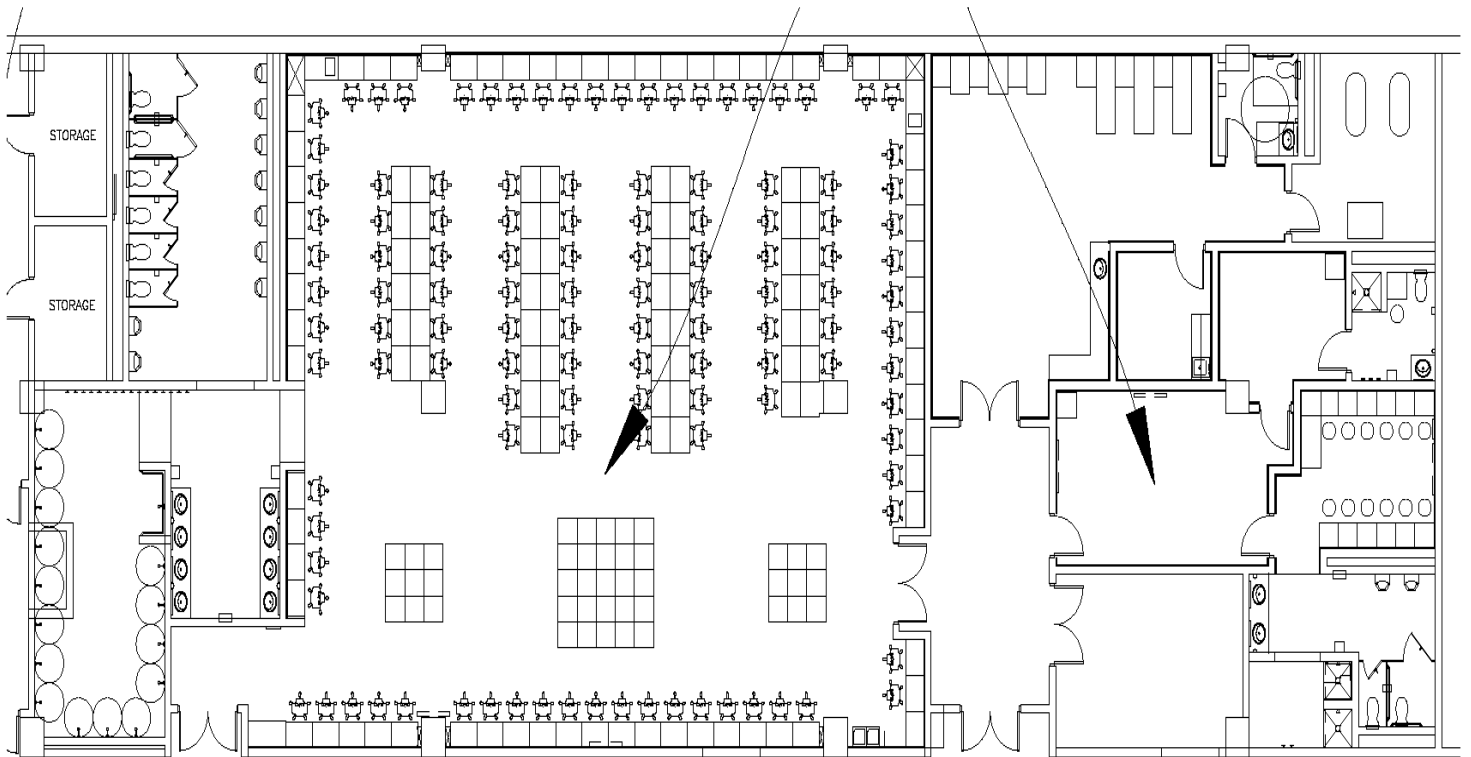
Home Team Locker Room

The Home Team Locker Room features 115 individual lockers, restroom and showering facilities, training and ice room and an equipment room. A separate coach's area is included, featuring an office, lounge area, and bathroom and showering facilities.

The Home Team Locker Room area is located in the south east tunnel across the hall from locker rooms A-D.

HOME TEAM LOCKER ROOM

Diagram 2



ILLUSIONS THEATRE

The Illusions Theatre is San Antonio's newest specialty venue. Featuring a state-of-the-art curtain system and LED lighting, The Illusions Theatre has a uniquely intimate setting. With a base set for 8,000 seats, the venue offers unparalleled versatility and can configure from 3,620-11,602 seats.



Internet

The Alamodome can provide free wireless Internet access on the Field Level, including meeting, locker and production rooms, as well as the Plaza, Club seating and Club concourse areas. The wireless access offers upload speeds of 800kbps and download speeds of 1500kbps.

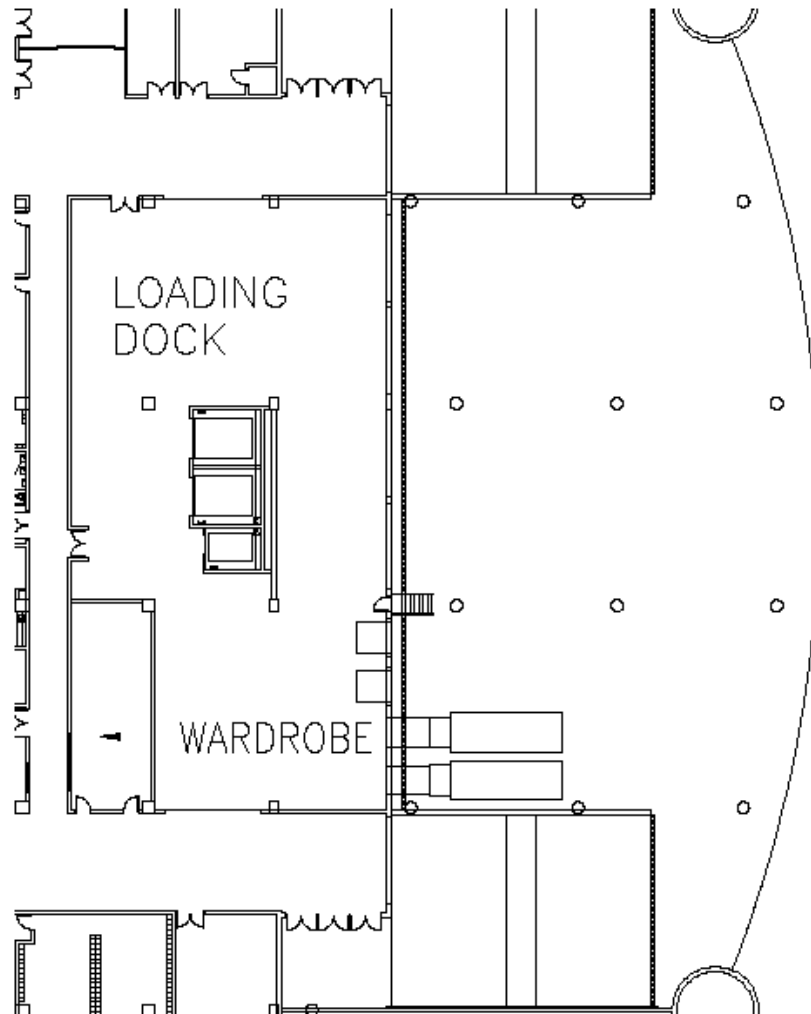
The Terms of Service must be accepted to connect to the Wi-Fi.

Loading Dock

The facilities' loading dock is for the use of exhibitors, decorators and contractors during event move-in and move-out only. General Service contractors do not have authority to prevent authorized access to the loading dock. Unauthorized vehicles are subject to removal at owner's expense.

LOADING DOCK

Diagram 3



Lost and Found

During event hours, lost and found is located at the North Information Booth on the North Plaza. Depending on the size of the event, an additional Lost and Found location may be located at the South Information booth on the South Plaza. After show hours, all lost and found items will be taken to the Alamodome security offices. To inquire about a lost item or to report a found item, please call (210) 207-3680.

Meeting Room Services

The Alamodome features 16 meeting rooms with a total of 30,612 square feet of conference space. Ranging in size from 1,148 sq. ft. to 6,000 sq. ft., nine of the rooms have air walls that can be removed to accommodate large groups and functions. The meeting rooms have the ability and capacity to host a variety of set-ups dependent upon the needs of each event.

Police Officers

Licensee is responsible for security in the form of Off-Duty San Antonio Police Department (SAPD) officers for all events including public events and events in which alcohol is served. The final number of officers is determined solely by the SAPD Off-Duty Employment Unit (ODEU) based on event requirements. The facilities do not provide additional security for trade show or entertainment events. No event staff, other than SAPD ODEU security, are allowed to physically intervene with anyone within the facilities. Licensee can contact the SAPD ODEU directly at (210) 207-7020 for more information or to make arrangements.

Posters and Signage

With prior approval by the Event Coordinator, event-related and professionally printed banners, posters, and signs may be displayed in various locations inside and outside of the facility. Requests for banner locations must be submitted in writing to your assigned Event Services Coordinator no later than 30 days prior to your event. Licensee is responsible for acquiring the measurements needed for signage.

The installation/rigging of banners, posters and signs, weighing less than 250 lbs., can be performed by your general services

contractor (decorator), or another qualified provider. Banners, posters and signs may only be hung at approved hanging points.

Licensee is responsible for the removal of all banners, posters and signs. Please contact your assigned Events Services Coordinator for more information.

No decorative or structural items may be attached to or hung from any overhead beam, column, handrail, utility pipe, exterior wall, or fence without prior written approval. The Licensee will be charged for the labor and materials required for removal resulting from violation of this policy.

Drapes, decorations, buntings, and other decorative materials must be fire retardant materials properly treated to meet flame-proofing requirements and must have the prior approval of the City's Fire Marshal.

Except as noted in this section, all other banners, posters, signs, etc.:

1) Must have the prior approval of the facilities; 2) must be professionally-printed; 3) and can only be displayed on easels and individual place holders. Under no circumstances should any posters, signs, etc. be attached to walls, doors, or windows. Licensee is responsible for the removal of all such posters, signs, etc., and any cleaning of residue left by item, at the conclusion of their event.

This policy applies to banners, posters, signage, etc. throughout the Alamodome. Licensee is responsible for the labor and materials required for repair resulting from violation of this policy.

Pyrotechnics

Licensee and all contractors must comply with the San Antonio Fire Department's *Fire Regulations for Assembly Occupancies*. A permit is required for the use of pyrotechnics during events. A copy of these regulations is provided on page 34.

Recycling

The facility recycles various items and materials including glass, plastic, aluminum, and paper and donates unused prepared food items to local food banks and charities. Contact your Event Coordinator for more information.

Rigging

The rigging of items weighing less than 250 lbs. can be performed by your general services contractor (decorator), or another qualified provider. The rigging of items that weigh over 250 lbs. must be reviewed and approved by a representative of the Alamodome's exclusive rigging company. A certified rigger must hang everything from the chain hoist/motor up to the ceiling.

Security

Please visit the Public Safety portion of this section, beginning on pages 20-32.

Service Contractors

Certain services provided within the facility are on an exclusive or preferred (non-exclusive) basis. Licensee shall not contract any services which conflict with or violate the terms of the exclusive agreements.

Contact your assigned Event Coordinator or see page 52 for more information on general service contractors (decorators) and other outside contractors.

Stagehands

Licensee is responsible for utilizing a certified stagehand for requirements including rigging, lighting, sound, etc. Stagehand requirements can be coordinated through GPE Event Services, the preferred provider of rigging services.

Staples, Tacks, Nails, and Screws, etc.

Items may not be affixed to the facilities' furniture; fixture or equipment is strictly prohibited. Licensee is responsible for the labor and materials required for repair resulting from violation of this policy.

Stickers, Decals, and Adhesives

The use of any type of adhesives on any facility owned surface is strictly prohibited. Licensee is responsible for the labor and materials required for cleanup and repair resulting from violation of this policy.

Suites

The Alamodome features 52 suites located on the fourth floor Club level. Each suite includes a private lounge area with catering along with stadium seats just beyond the suite box. A diagram of the Club level can

be found on page 76, followed by a sample photo of a suite on page 77.

Tape

The use of double-sided tape on any facility surface is strictly prohibited. Only painters or decorator tape may be used on or concrete floors but no tape on stained concrete. Licensee is responsible for ensuring all tape is removed at the conclusion of the event. Licensee is responsible for the labor and materials required for cleanup and repair resulting from violations of this policy.

Contact your assigned Events Services Coordinator for more information.

Ticketing

The Alamodome has an exclusive contract with Ticketmaster to provide ticketing services for all events with ticket sales. Should there be a need to sell tickets for an event, please contact the box office manager to set up ticket sales. Please contact the Box Office Manager to set up ticket sales.

ADA Compliance:

Disabled guests and their companions must have specific tickets for their seats. There are 272 permanently designated accessibility seats plus 312 attendant seats for a total of 584 accessible seats available during a full stadium event at the Alamodome.

D

PUBLIC SAFETY

PUBLIC SAFETY

Communications and Command Center

Security Control:

The primary command center location during events will be the Alamodome Security Control. If the command post is unsafe, damaged or otherwise unusable, the Alternate command post location will be the Alamodome Events Control or determined by the Public Safety Manager.

Emergency Contact Information

During the event of an emergency, please use the following methods to reach the appropriate services:

House Phones:

Please call extension 73680 from any Alamodome house phone to report an emergency. This number is a direct link the Alamodome Security Control office which is open 24 hours per day, 7 days per week. Security Control is the command hub during all emergency situations and has direct contact with SAPD, SAFD, and medical services.

Outside Phones:

Please call (210) 207-3680 from any outside phone to report an emergency. This number is a direct link the Alamodome Security Control office which is open 24 hours a day, 7 days per week.

Concourse Phones:

Red and or Black phones are mounted throughout the concourse on each level. Red phones are labeled SECURITY. Black phones are labeled COURTESY PHONE. During an event, both phone lines will ring straight through to Events Control. The Events Control dispatcher will then immediately notify and dispatch the appropriate services. During non-event times, both phone lines will ring through to Alamodome Security Control. Security Control will then contact the appropriate services.

When reporting an emergency, please provide the following information:

- The location

- The nature of the emergency
- The number of people involved
- The nature and extent of any injuries, if known
- Any and all other pertinent information that may be helpful for responding emergency crews.

Please first contact the Alamodome Security Control or Events Control when reporting an Emergency. Security Control and Events Control are in direct contact with SAFD and SAPD officers present in the Alamodome during an event. During non-event hours, they will contact all authorities and call 911 on your behalf. If, in any situation, 911 is called before Security or Events Control, please notify Security Control immediately after. Security Control will then be prepared to assist the first responders upon entering the facility. Failure to first contact Security or Events Control may result in a significant delay in first response time.

Alarm Response

In the event of a fire, the nearest fire alarm pull station a safe distance from the fire should be activated.

The pulling of a fire alarm will automatically result in the Fire Department arriving at the scene along with an Alamodome Security Control Officer.

The Emergency Management Team must be contacted through the Public Safety Manager to initiate the chain of command.

Alamodome Security Control will be automatically notified in the event of a fire alarm. A security officer will be immediately dispatched to the area indicated by the alarm notification. This officer will assess the situation and determine the exact location and other pertinent information to provide to first responders. Security Control will be responsible for making initial contact with SAPD, SAFD, and any other appropriate authorities.

Areas of Refuge

Areas of Refuge are located on each level of the building for all patrons who may not be able to exit the building safely during an emergency. Those who take shelter in an Area of Refuge will receive assistance in

exiting the building from Alamodome Staff or Emergency Services. These areas are not for storage.

Fire and Life Safety Equipment

AEDs

The Alamodome is equipped with two Automated External Defibrillators (AEDs). These devices are utilized by our medical aid stations.

Fire Extinguishers

Fire extinguishers are distributed evenly throughout all concourses as well as fire hoses located around the facility. Our extinguishers have simple, well explained operating instructions on them which should always be followed. They are ABC extinguishers that are designed to fight three principle types of fires.

Fire Procedures

If a fire occurs during an event, the following procedures should be initiated:

1. Anyone observing a fire should follow the fire instructions on the fire extinguisher:
2. Close the door behind you to contain the fire.
3. Sound alarms by using fire alarm pull station.
4. Notify Security Control-Give location and description of the fire.
5. Do not re-enter for any reason. Only emergency personnel can authorize re-entry.

NOTE: Use portable extinguishers only if you have been trained to do so. Use on very small fires only.

Security will then notify SAFD of the incident and the Fire Department will respond. SAPD will contact the first units that arrive at the fire and inform them of the status. SAPD will notify the Director and assign police officers to the scene to assist with evacuation, crowd control and traffic.

Any patron or employee near the fire shall be evacuated from the immediate area. Upon receiving word of emergency, the Chain of Command will be activated. Command Post will be set up, and the Officer in Charge will take appropriate

action. A partial or total evacuation may be necessary.

The Officer in Charge will assign an officer to meet SAFD upon their arrival and guide them to the fire. Once the Fire Department arrives on the scene, they will take control of all firefighting actions and employees will obey their instructions. The Officer in Charge coordinates all decisions with the ranking SAFD officer.

When the fire has been extinguished, patrons and employees will be kept clear of the area until the Fire Department has declared the area safe.

Meeting Room Security

Clients may request keys to specific meeting rooms, locker rooms, and broadcast booths. A maximum of two keys per room will be signed out. Keys are provided at no charge. However, if a key is not returned to Security Control at the end of the client's use, a one hundred (100) dollar fee will be charged. Please speak with your Event Coordinator to request any and all room keys.

In the event that a meeting or other floor level room is used for the service of beer, wine, and/or spirits, Off-duty San Antonio Police Department (SAPD) officers must be stationed at every entrance and exit point of that room. The free flow of alcohol to and from floor level meeting rooms is strictly prohibited. If more than one room is being used for the service of alcohol, security personnel must be stationed separately at each room.

Non-Emergency Situations

In the event of a non-emergency situation, your Event Coordinator will be your primary point of contact. The Event Coordinator will have direct access to emergency services, as well as Alamodome security and all other Alamodome departments. Any and all needs or requests can be handled through your Event Coordinator.

Overcrowding/Crowd Control/Event Conditions

The presence of Off Duty Police Officers may be mandated by The City of San Antonio, Alamodome, and/or the San Antonio Police Department for certain events. Mandatory officers are at the

expense of the client. The number of officers present would be determined by the number of event attendees and the nature of the event. Events that may require police detain include, but are not limited to, the following: Events where large crowds are expected, events open to the public, anticipated large crowds may impede the flow of traffic and cause overcrowding, events where alcohol is sold, political rallies, and events that may draw protests and/or riots. Officers present at these events would be responsible for aiding the flow of traffic through the Alamodome in order to maintain a safe environment.

Parking

The Alamodome offers three on-site parking lots known as Lot A, Lot B, and Lot C, equaling 2,750 total parking spaces. No 24-hour or overnight parking or camping is permitted in these lots. Access to San Antonio's VIA Metropolitan Transit can be found on the North Plaza. Diagrams of the Alamodome's parking areas can be referenced beginning on page 30.

The items below are prohibited in the parking lot:

- Drilling holes without the proper clearance
- Hydraulic leak clean ups (absorbent and pressure wash)
- Using washable/removable upside down can spray paint

Required Announcement for Occupants Evacuation

In the event of a partial or full evacuation, the Alamodome has a pre-recorded announcement that will be played repeatedly over the house speakers. During an event in which the House Sound system is turned off, a copy of the announcement will be given to the audio provider via CD, iPod, USB drive or other method. The client is required to play this message only at the instruction of the Officer in Charge during an emergency situation.

ALAMODOME FOOTPRINT

Diagram 4

ALAMODOME FOOTPRINT

Diagram 1

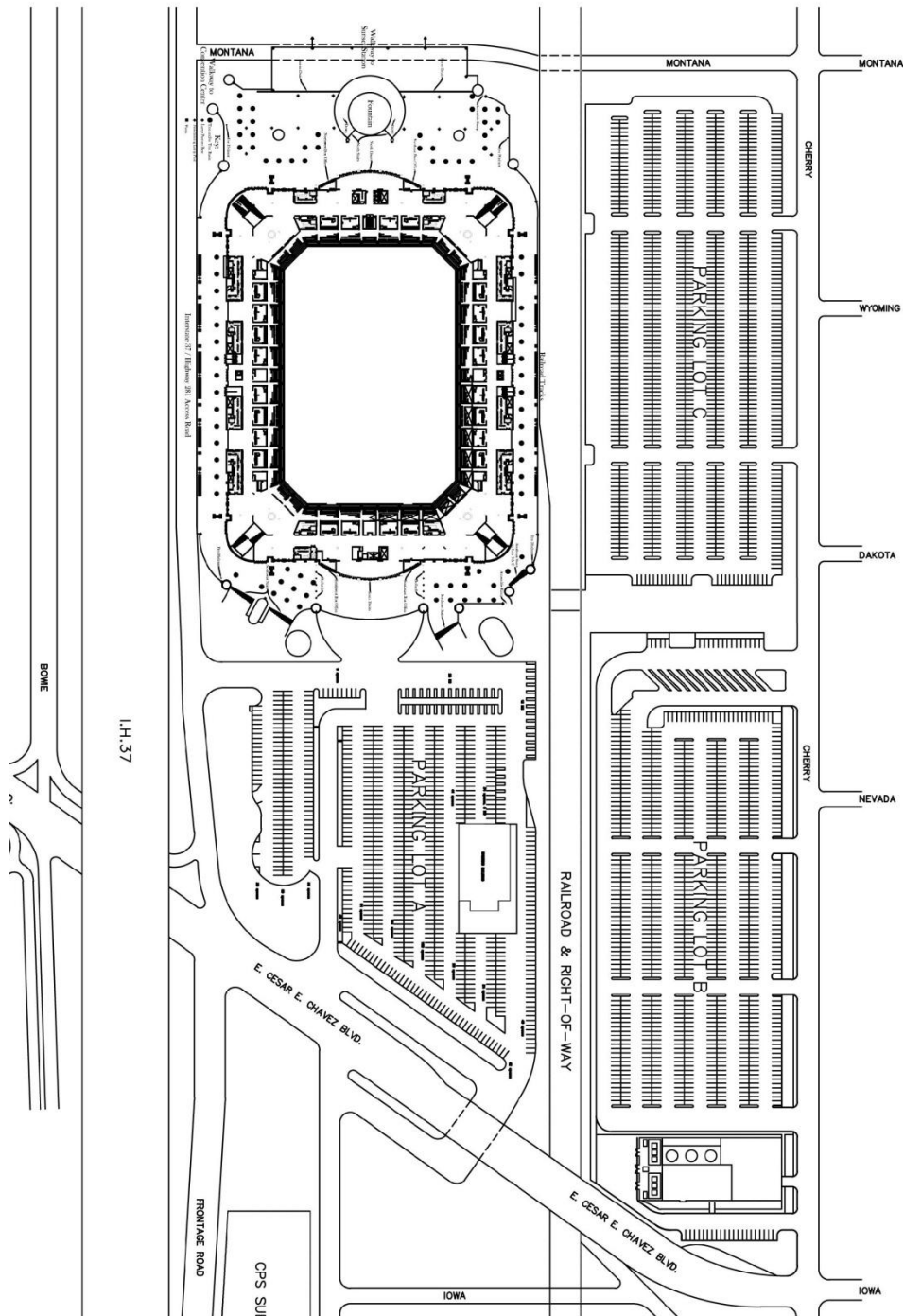
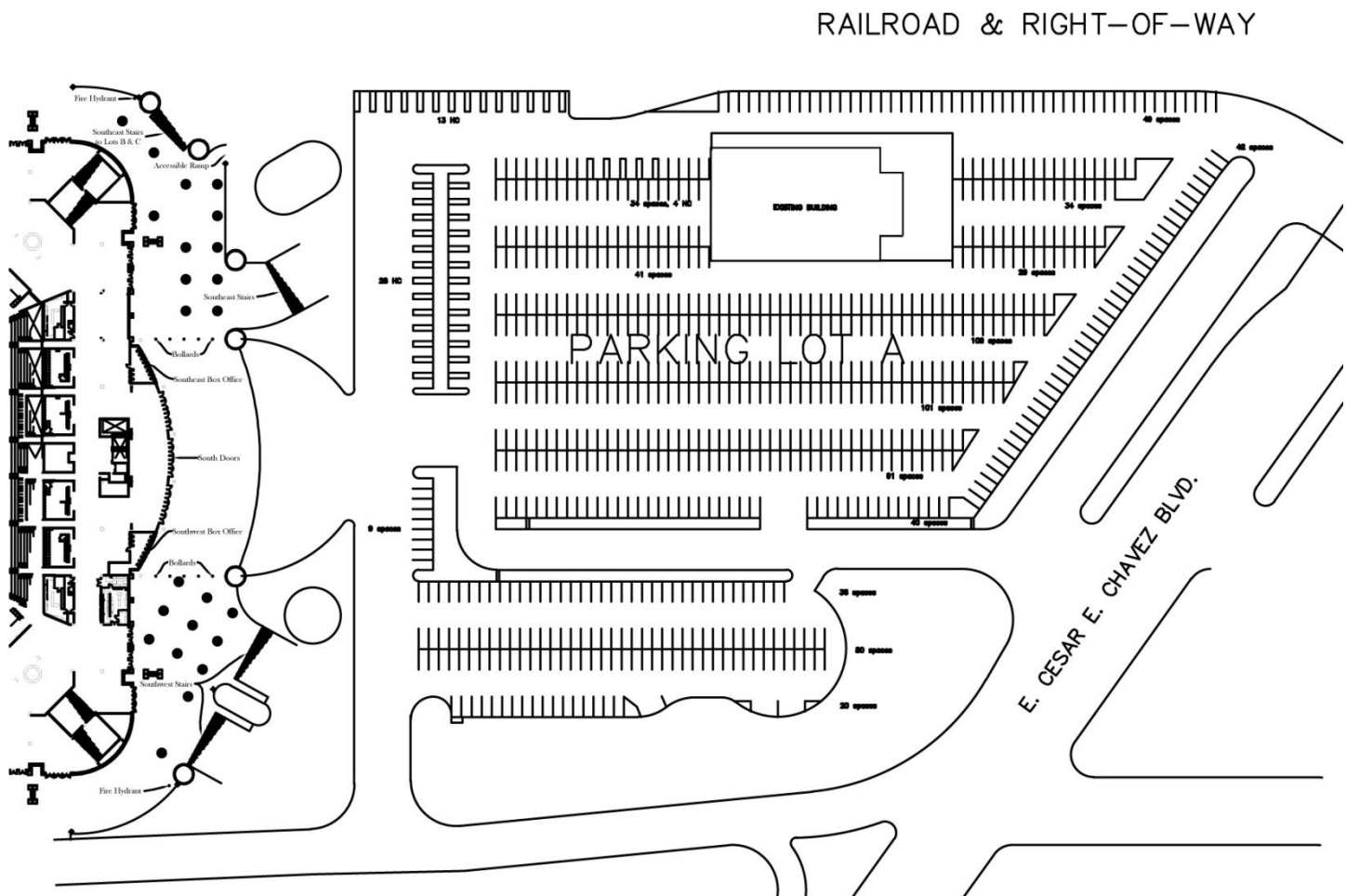


Diagram 5



Parking Lot A Information

Parking Lot A is located on the corner of East Cesar E. Chavez Boulevard (E Durango Blvd.) and the I-37 Frontage Road (U.S. Hwy 281 Frontage Road) at the South side of the Alamodome.

Lot A accommodates 510 cars on the flat lot with an additional 45 spaces reserved for patrons with a Handicapped hanging placard and/or license plate.

Lot A has 691 total parking spaces.

All designated passenger drop-off and pick-up areas are located in Lot A including ADA, taxi, and limousine areas.

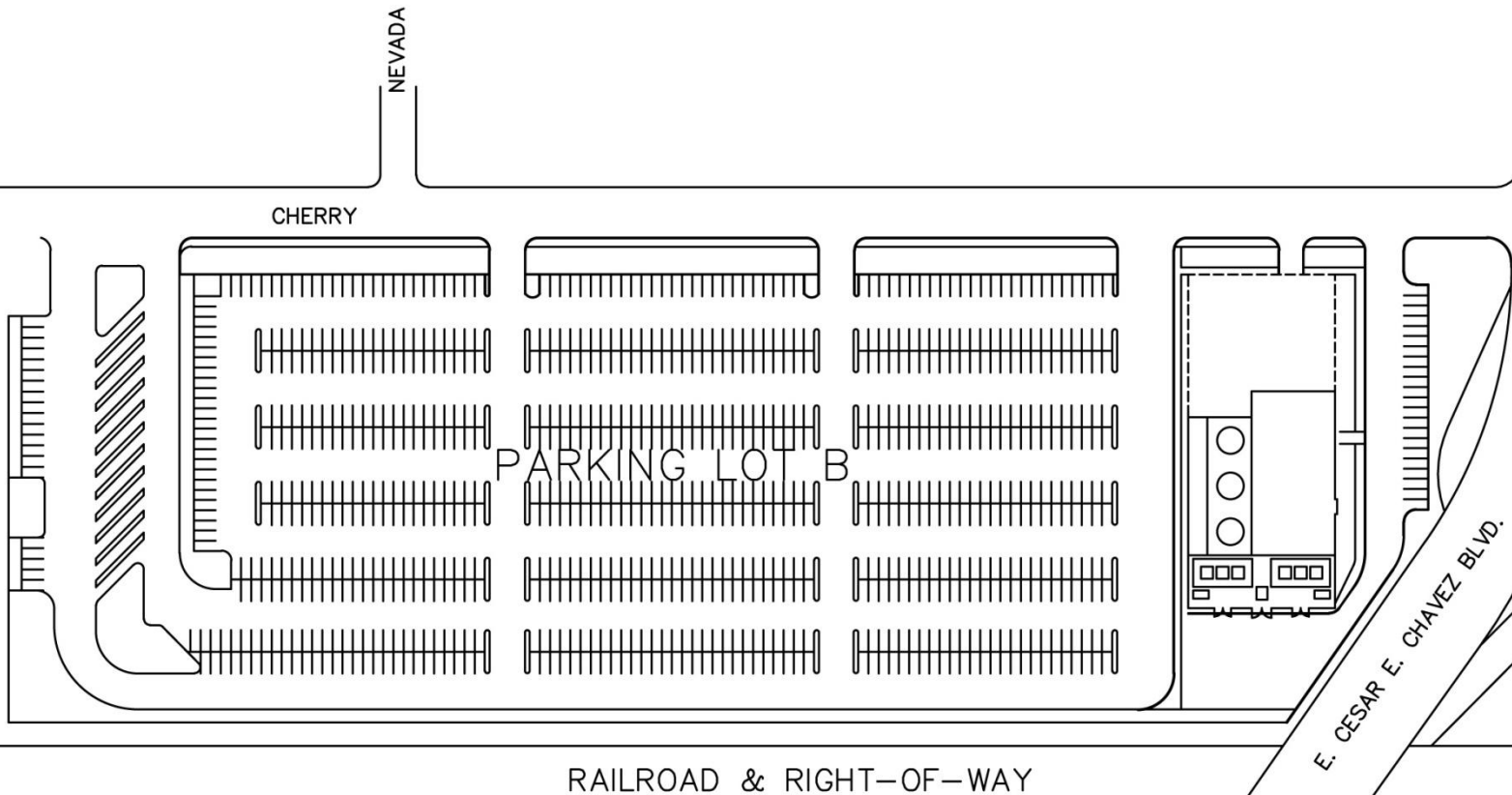
Access to the Loading Dock is achieved by entering Lot A and making a left turn into the loading dock gate.

Square Footage:

- Main Lot: 711' x 427'
- VIA Lot: 382' x 132'

PARKING LOT B

Diagram 6



Parking Lot B Information

Parking Lot B is located on South Cherry Street, to the East of the Alamodome.

Lot B accommodates 893 vehicles of the flat lot with an additional 37 parallel parking spaces.

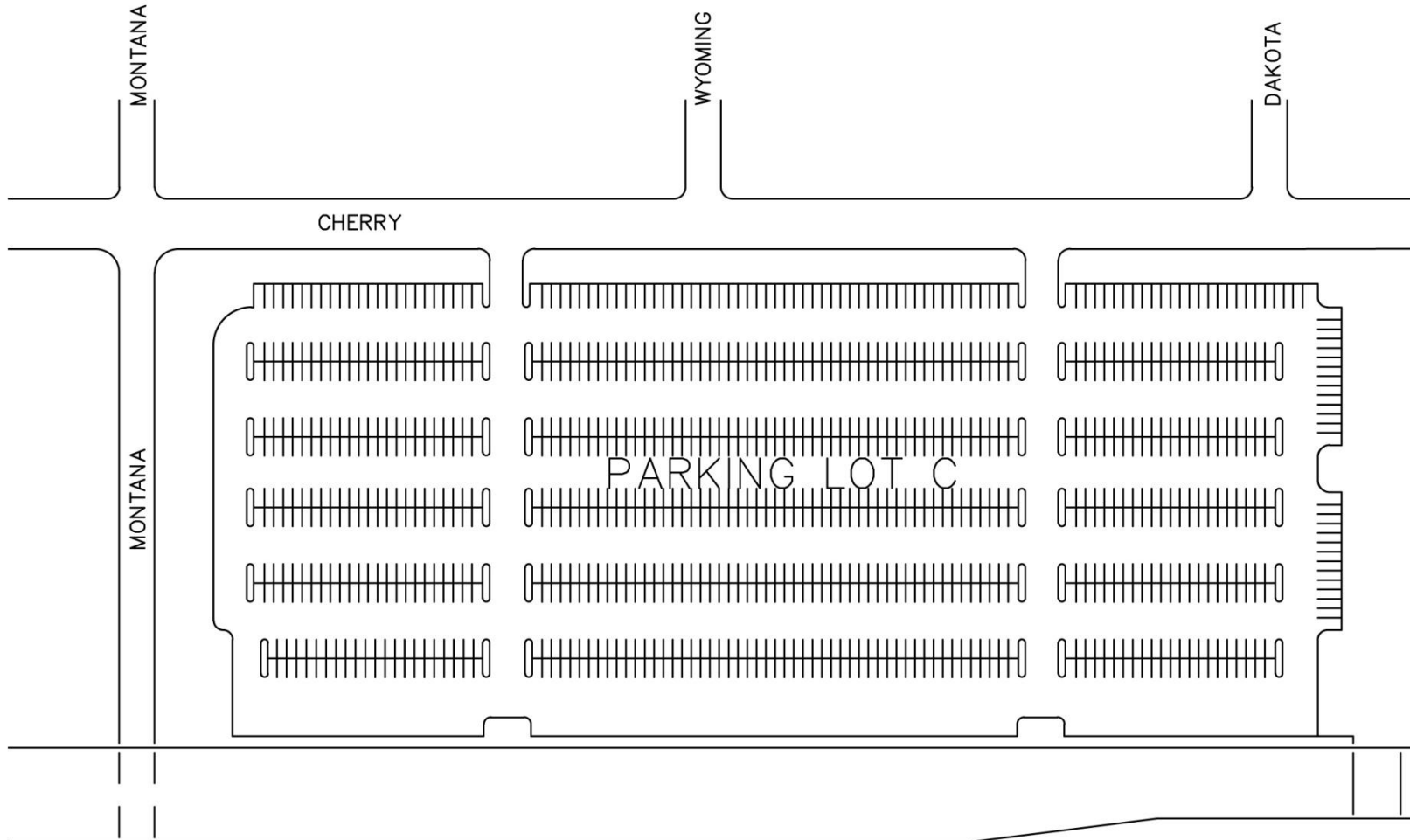
There are 12 designated bus parking spots on the North end of Lot B.

In total, Lot B has a 942 vehicle capacity.

Square Footage: 920' x 212'

PARKING LOT C

Diagram 7



Parking Lot C Information

Parking Lot C holds 1,143 total spaces on it's flat lot. It is located on South Cherry Street, to the East of the Alamodome.

Square footage: 903' x 365'

**SAN ANTONIO FIRE PREVENTION DIVISION
1901 SOUTH ALAMO STREET
SAN ANTONIO, TEXAS 78204
Phone: (210) 207-3695
Fax: (210) 207-7949**

Revised May 1, 2012

Fire Regulations for Assembly Occupancies

Welcome to San Antonio and let us be one of the first to assist you in making your visit a momentous one. To ensure no last minute changes or unknown charges, please review the following basic outline of our fire code regulations. For more specific information on inquiries about possible fees and special approvals, please contact our Special Events Coordinator at (210) 207-3695.

Seating and Booth Arrangements:

1. A floor plan of the layout for events such as banquets, display exhibits, conventions, concerts or conferences should be submitted to the Fire Marshal for approval at least 15 days prior to the event.
2. All seating arrangements for events will be in accordance with current edition of the International Fire Code, and approved by the Special Events Coordinator. Any special or unusual arrangements must be approved prior to tickets sales.
3. Exhibit approvals will require a final walk-through by the Fire Marshal prior to event opening. Walk-through conducted after normal work hours, weekends or holidays will be at the expense of clients unless instructed otherwise. The afterhours rate is set by the City of San Antonio, check with the Special Events Coordinator for current rate.

Booth Construction, Decorations, and Stage Scenery:

4. The decorative and construction materials must be of non-combustibles or flame-resistant material or treated with a solution to make the material flame-resistant.
5. All curtains, drapes, carpet and decorative materials must be non-combustible or flame-resistant material.
6. Any merchandise or material attached to drapes or table skirts must be on non-combustible or flame-resistant material or approved by the Fire Marshal.

Enclosed and Multiple Story Booths:

7. All booths that are completely enclosed must have a smoke detector within the enclosed area that can be heard outside the enclosed area. Multiple story booths must have a smoke detector on the ceiling of the first level.
8. If any enclosed or multiple story booth is over 50 feet in length and holds more than 50 people, it must have at least two marked exits.
9. The travel distance within any booth or exhibit enclosure to an exit access aisle may not be greater than 50 feet.
10. Multiple Story Booth plans must be submitted to the Fire Marshal's office for approval. The plans must specify maximum number of occupants and have a structural engineer's stamp certifying that the platform can bear the maximum occupant load.
11. Multiple story booths must contain at least two 5 pound fire extinguishers, ABC type (2A10BC), with at least one fire extinguisher per floor.

Exits and Exit access and discharge:

12. All exit doors and aisles serving any occupied area of the building must remain unobstructed and unlocked during the hours of operation.
13. No curtain drapes, or banners shall be hung in such a manner as to cover any exit signs.
14. No decorations, furnishings or other objects may be so placed as to obstruct exits or visibility to the exits. Mirrors may not be placed next to or over exit doors in such a manner as to confuse the direction of the exit.

15. Exit illumination shall be provided and maintained when the building or structure is occupied. Equipment providing emergency power for exits should provide power for not less than ninety (90) minutes and assembly illumination shall be maintained and operable at all times.

Open Flames, Compressed Gases, Explosives and Lasers:

16. The following items may not be used without prior approval of the Fire Marshal.
- A. Use, display or storage of LPG (Propane or Butane)
 - B. Flammable Liquids of Gas
 - C. Barbeque Grills
 - D. Straw, sawdust, or wood shavings
 - E. Welding or cutting equipment for demonstration purposes
 - F. Gas fired appliances for demonstrations or cooking purposes
 - G. Salamander stoves for demonstrations or cooking purposes
 - H. Lit candles and lanterns for demonstration purposes
 - I. No Class B or C Fireworks of any type are allowed without a permit issued by the Fire Marshal's office
 - J. Helium filled balloons are not allowed in the Convention Facilities or Alamodome, as per regulations of the facility.
 - K. Hazers/Fog Machines
17. The use of open flames, burning or smoke-emitting materials as part of an act, display or show is prohibited, unless approved by the Fire Marshal.

Cooking and Cooking Appliances:

18. Cooking is permitted on a limited basis. Small electric cook-tops, ovens and skillets will be allowed for warming. When deep fat fryers are permitted, a Class K fire extinguisher shall be provided.
19. Cooking appliances must be placed on non-combustibles surface materials and may not be located within two feet of any combustible materials.
20. All cooking using grease or cooking oils may require splatter shields or lids to protect other employees or the public attending the function from being burned.

Electrical Equipment:

21. Electrical equipment must be installed, operated and maintained in a manner that does not create a hazard to life or property and approved by the City Electrical Inspector.
22. All extension cords extending across an aisle or in the path of travel must be secured/covered to avoid tripping anyone walking across the area.

Vehicles: This includes all vehicles (e.g.: cars, trucks, semi's, recreational vehicles, boats, motorcycles, atv's, jet ski's, etc).

23. The following are requirements for vehicles on display (2012 IFC, Section 314.4) and fuel powered engines:
- A. Not more than ¼ tank or five (5) gallons, whichever is less.
 - B. Fuel tank gas cap must be locked or sealed to prevent mishandling or escape of vapors.
 - C. At least one battery cable shall be removed from the batteries used to start the vehicle engine, and the disconnected battery cable shall then be taped.
 - D. Vehicle operation is limited to brief parade type display specifically approved by the Fire Marshal.
 - E. A floor plan of the display area must be submitted at least 15 days prior to move-in for the Fire Marshal's approved.
 - F. Keys to the vehicle shall remain at the exhibit area, so the vehicle can be removed in case of emergency.
 - G. Show vehicles with LPG tanks shall not be permitted inside the exhibit area without prior approval from the Fire Marshal.
24. No vehicle shall be parked in designated fire lanes.
25. All vehicles not on display are required to be removed from the building prior to the opening of the event.

Tents:

26. Tents and membrane structures used for assembly purposes having an occupant load over 50, and all other occupancies having an area in excess of 1200 square feet shall not be erected, operate or maintained for any

purpose without first obtaining a permit and approval from the fire code official. (2012 IFC Amendments, Section 3103.2)

27. Plans drawn to scale showing size, height, location, anchoring details and certification of material flame resistance must be submitted to the Fire Marshal's office at least 15 days prior to event for approval.

Hazardous Materials:

28. OSHA requires that all containers of hazardous materials be labeled with the identity of the hazardous material contained therein and appropriate hazard warning.
29. All hazardous materials require Fire Marshal approval.
30. Exhibitors displaying or using hazardous chemicals must have available a Material Safety Data Sheet (MSDS) in case of spill or leakage.

General Regulations:

31. The use of all gas fire heating units; either portable or stationary shall meet the approval of the City Plumbing Inspector and/or the Fire Marshal.
32. Smoking is prohibited in all City of San Antonio buildings. Smoking policy is regulated by City Ordinances #62785, #75573, #85370 and facility regulations.
33. Storage for crates or freight not in use or being displayed must be arranged with the event coordinator and approved by the Fire Marshal.
34. Compressed gases are not allowed in the exhibit area in other than approved containers. Only one-day supply will be allowed in the display area and they must be secured.
35. Whenever compressed gases are used in booth or display area, a "NO SMOKING" sign must be posted.
36. If present, fire alarm systems and sprinkler systems must have a current inspection tag. (2012 IFC, Sections 901.4.1 through 901.4.3)
37. Every room or space that is assembly occupancy shall have the occupant load of the room or space posted in a conspicuous place, near the main exit or exit access doorway from the room or space. (2012 IFC, Section 1004.3)
38. In accordance with the International Fire Code "When, in the opinion of the fire code official, it is essential for public safety in a place of assembly or any place where people congregate, because of the number of persons, or the nature of the performance, exhibition, display, contest, or activity, the owner, agent, or lessee shall provide one or more fire watch personnel, as required and approved, to remain on duty during the times such places are open to the public, or when such activity is being conducted." (2012 IFC, Section 403.1)

NOTICE:

If lasers will be used during an event, the technician must be registered with Texas Department of Health (Bureau of Radiation Control). To notify the Texas Department of Health, call (512) 834-6688 ext. 2251 or Fax (512) 834-6690. All pyro displays require the technicians to be licensed and certified by the Texas State Fire Marshal's office (512) 305-7932 or 305-7930. At the expense of the client, one or more Fire Marshals will be employed for these events, unless directed otherwise.

FEE SCHEDULE:

Overtime rate for Fire Marshal/Inspector as of October 1, 2008

\$82.40/hr

Overtime is charged after 5:00 pm weekdays, weekends and holidays.

Overtime carries a minimum of 2 hours per occurrence.

Inspections made during the hours of 7:00 am to 5:00 pm Monday thru Friday are at no charge to customer.

PYROTECHNIC DISPLAYS:

All pyrotechnic (fireworks) displays require a permit. Size and type of pyrotechnic display will determine whether one or two inspectors will be required to be on site.

1.3 Pyrotechnic Display	2 Inspectors	\$72.10/hr (2 hr minimum)
1.4 Pyrotechnic Display	1 Inspector	\$72.10/hr (2 hr minimum)
Hazing	1 Inspector	\$72.10/hr (2 hr minimum)

OTHER INSPECTIONS:

Vehicle checks: Vehicles will be inspected **PRIOR** to entering building at every event.

Vehicles will be checked at no charge during regular business hours, 7:00 am to 5:00 pm Monday thru Friday

Vehicles arriving after hours, on weekends or on holidays will be inspected at Overtime rate.

Food Booths: Food Booths will be inspected after show set-up, to assure that Food Booths are Code compliant.

Food Booths will be checked no charge during regular business hours, 7:00 am to 5:00 pm Monday thru Friday.

Food Booths set up after hours, on weekends or on holidays will be inspected at Overtime rate.

FLOOR PLAN REVIEW:

Effective October 1, 2008, Ordinance No. 2008-09-11-0777G established a fee schedule for Special Events:

For plan review and inspections involving floor plans greater than five thousand (5,000) square feet but less than or equal to fifteen thousand (15,000) square feet...\$275.00 + 3% tech fee for a total of \$283.25

For plan review and inspections involving floor plans exceeding fifteen thousand (15,000) square feet ... \$425.00 + 3% tech fee for a total of \$ 437.75.

No plan submittal or Assembly Fee required for floor plans less than 5,000 square feet.

These totals are cumulative per event. Old rates; up to 5,000 square feet-\$275.00, over 5,000 square feet-\$425.00 in effect until January 1, 2010, thereafter new fee schedule will go into effect.

REVISED 050112 rh/rc

PARKING AVAILABILITY

The availability of parking spaces shown in this diagram displays the total capacity of all Alamodome parking lots. Dependent upon terms of the licensee's contract, some spaces in Lot A may be reserved for tenants of the Alamodome.

Chart 1

Parking Lot	Main Lot	ADA	Parallel	Bus	TOTAL	Square Footage
Lot A	645	55			700	711' x 427'
VIA Lot inside Lot A	136				136	382' x 132'
Lot B	900		37	12	949	920' x 212'
Lot C	1,150				1,150	903' x 365'
TOTAL	2,831	55	37	12	2,935	345,000 sq. ft.

E

MEDIA, MARKETING &
ADVERTISING

MEDIA, MARKETING & ADVERTISING

Logos

Licensee or exhibitors may not use the Alamodome logo for any purposes without the prior approval of the Marketing Manager. The use of the Alamodome logos in any brochures, advertisements, or other publicity must be approved in advance by the General Manager.

For questions or concerns regarding the use of Alamodome logos or the use of event sponsor logos at the Alamodome, please contact your Marketing Manager.

Outdoor Marquee

The Alamodome's Marquee is located in Parking Lot A and is visible from Interstate 37 and the surrounding area.

The Alamodome will run between 1 and 3 graphics in a sequence, similar to a slideshow, per event. Graphics may be run up to 45 days prior to an event.

Graphics must be full color, 400 x 144 pixels, and are best if "saved for web" JPEGs at 100% size in RGB color mode. Resolution is 72dpi.

No sponsorship logos can be used unless part of the event's name. The following is an example:

YES: Valero Alamo Bowl

NO: Alamo Bowl Presented by Valero

Graphics to be displayed on the marquee may be emailed to
Andrea.Delaune@alamodome.com.

All graphics must be sent in the correct size formatting. The Marketing department will not resize graphics that are sent incorrectly.

Social Media

The Alamodome promotes all events taking place via social media on Facebook, Twitter, and Instagram. Specific promoter request for advertising will be handled on a case-by-case basis.

Ticket promotions, giveaways, and other fan interaction promotions are welcome and encouraged.

Follow the Alamodome:

- Facebook:
www.facebook.com/Alamodome
- Twitter: @Alamodome
- Instagram: AlamodomeSA

Website

We will promote your event via www.alamodome.com. The website requires 2 graphics:

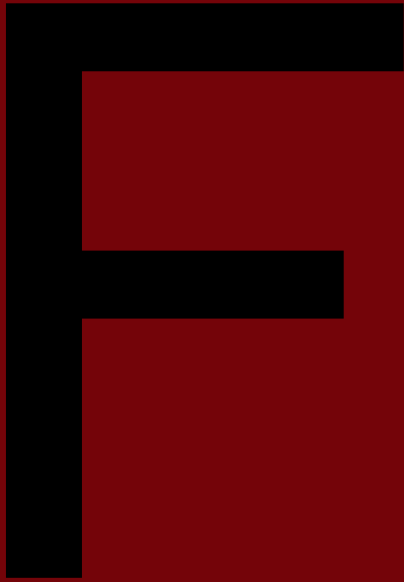
- A photo or logo 560x250 pixels horizontal
 - An event logo 160x100 pixels horizontal.
- Files are best if "saved to web" JPEGs at 100% size in RGB color mode. Resolution is 72dpi.

Press Release

Please include a press release along with your graphics consisting of artist, ticket and event information and a description of the event for the information page.

E-Blasts and Promotional Announcements

Marketing questions concerning E-Blasts and Promotional Announcements should be directed to Andrea DeLaune at (210) 207-3642 or by email at
Andrea.Delaune@sanantonio.gov.



TICKETING & BOX OFFICE OPERATIONS

TICKETING & BOX OFFICE OPERATIONS

Ticketmaster

The Alamodome has a ticketing agreement with Ticketmaster as the exclusive provider of all ticket sales at the Alamodome. Event organizers are not permitted to sell tickets through any other ticket agency, or by any other means outside of Ticketmaster. Event organizers are also not permitted to sell tickets on a consignment basis without the approval of the Box Office Manager.

Event organizers should contact the Box Office Manager at (210) 207-3663 to discuss ticket sales on Ticketmaster. Please note that typically, once all information is received to build an event on Ticketmaster, the creation process will take up to four (4) business days to complete. Please keep this in mind when planning for your event on sale.

Once an event is on sale, any changes made to the event such as added discounts, pricing changes, artist changes, ticket header changes, etc., will be approximately three (3) business days to complete. Again, please keep this in mind when planning your event.

The Alamodome will provide staffing during your event. The number of sellers will be determined by the Box Office Manager and is based on the size of the event, historical data, and the public interest in the event during the days leading up to the event itself. Event settlement is conducted by the City of San Antonio Fiscal division. Please contact your event coordinator to determine the timing of your event settlement.

Patrons wishing to purchase tickets can do so by calling Ticketmaster at 1-800-745-3000, visiting Ticketmaster online at www.Ticketmaster.com, or by visiting any Ticketmaster outlet.

ADA Compliance

The Alamodome is comprised of 64,865 seats in 492 sections over 5 seating levels.

There are 384 disabled seats and companion seats.

In accordance with the 2010 Americans with Disabilities Act (ADA) Standards, the City of San Antonio owned Alamodome will adhere to the following seating and ticketing policies. For questions about Alamodome seating, please contact Kevin Stephenson, 207-3635. If you have specific questions concerning the ADA you may contact Judy Babbitt, Accessibility Compliance Manager, Disability Access Office, Department of Transportation and Capital Improvements at 207-7957.

Ticket Sales

- Tickets for accessible seats must be sold during the same hours;
- through the same methods of purchase (by telephone, on site, through a website, or through third-party vendors); and
- during the same stages of sales (pre-sales, promotions, general sales, wait lists, or lotteries) as non-accessible seats.

Third-party ticket vendors

- Must include comparable tickets for accessible seats.
- Once third-party ticket vendors acquire tickets for accessible seats, they are obligated to sell them in accordance with the Department's ADA requirements (see TICKET SALES above)

Prices

- cannot charge higher prices for accessible seats than for non-accessible seats in the same seating section
- applies to service charges added to the cost of a ticket
- must offer accessible seats in all price categories available to the public

Purchasing multiple tickets

- People purchasing a ticket for an accessible seat may purchase up to three additional seats for their companions in the same row and these seats must be contiguous with the accessible seat
- Accessible seats may be used as companion seats. If contiguous seats have already been sold and are not available, the Dome must offer other seats as close as possible to the accessible seat;
- If those seats are in a different price category, the Dome is not required to modify the price and may charge the same price as it charges others for those seats.

Group sales

- If a group includes one or more individuals who need accessible seating, the entire group should be seated together in an area that includes accessible seating
- If it is not possible to seat the entire group together and the group must be split, the tickets should be allocated so that the individuals with disabilities are not isolated from others in their group

Hold and release of tickets for accessible seating

Generally, tickets for accessible seats may not be sold to members of the general public who do not need the specific features of accessible seats. However, in three specific circumstances, unsold accessible seats may be released and sold to members of the general public:

- When all non-accessible seats have been sold (excluding luxury boxes, club boxes, suites, and seats the venue holds back when declaring a sell-out); or
- When all non-accessible seats in a particular seating section have been sold, unsold accessible seats in that section may be released; or

- When all non-accessible seats in a particular price category have been sold, unsold accessible seats in that price category may be released.

The Alamodome may select only one of these options for declaring a sellout for an event. The Alamodome is not required to release accessible seats and may choose to hold back all or a portion of the remaining accessible seats. Accessible seats for a series, subscription, or season tickets may be sold to members of the general public in the same three circumstances.

Contacting the Box Office

The Alamodome Box Office may be contacted by phone at (210) 207-3663.

Hours of Operation

The Southwest Box office is open on a daily basis. Hours of operation are:

Monday - Friday: 10am to 5pm
 Saturday - Sunday: Closed
 Major Holidays: Closed

Event Days:

On event days, the box office typically opens at least two hours before the event. Hours may vary based on projected ticket sales and/or promoter requests.

Payments Accepted

The Alamodome Box Offices accept payment in the form of Cash, Visa, MasterCard, Discover, and American Express.

Group Sales

The Alamodome does not offer group sale tickets. Coordinating group sales is a responsibility of the promoter and will be handled in no way by the Alamodome box office. Group Sales for the Alamodome are typically outsourced. For more information or to learn about our preferred group sales vendor, please contact your Event Coordinator.



AUDIO/VISUAL &
TELECOMMUNICATIONS GUIDE

AUDIO/VISUAL & TELECOM. GUIDE

A/V Storage

The Alamodome does not have areas designated for the storage of A/V Equipment. The storage of equipment is permitted in meeting rooms and other ground level areas with prior approval from your Event Coordinator. Licensee shall store equipment at their own risk.

Center Hung Video Walls

A center hung display, featuring 4 Daktronics ProStar® 10mm displays and 8 matrix boards is located in the center of the North arena. Each video display is LED capable of 4.3 trillion colors and measures 12' wide x 9' high.

Guidelines for Video Displays:

4x3 NTSC Analog.

NTSC Formats for Video Playback:

- Beta, BetaSP, DigiBeta, and DVD (the DVD must have at least 5 seconds of black before the spot and go to black for at least two seconds after the spot)

Video File Formats:

- .mov (all codecs) and .avi (uncompressed or dv-dvcpor only.)
- All spots must be 4x3 center cut safe.
- If you want to have the image change on all the boards at the same time, logos must be built to native size of the video walls. The native size is 592 width x 448 height, 100dpi jpeg.

Guidelines for Matrix Boards:

- JPEGs for finished non-moving logos
- 128 width x 160 height, 100dpi pixel size
- Uncompressed .avi files for moving playback
- No longer than 15 seconds

Facility Equipment Rentals

Facility equipment rentals are available. Please contact your Event Coordinator or your Alamodome A/V contact to request any rental equipment. Refer to the Facility Equipment Rental Section on page 50-56 for available equipment and pricing. Prices are subject to change without notice.

Internet and Network Services

The Alamodome is equipped with both wireless and hardline Internet access.

Hardline access provides upload and download speeds of 1 megabyte per second. Please contact your Event Coordinator in advance to request a hardline set up. The Alamodome can provide free wireless Internet access on the Field Level, including meeting, locker and production rooms, as well as the Plaza, Club seating and Club concourse areas. The wireless access offers upload speeds of 800kbps and download speeds of 1500kbps.

The Terms of Service must be accepted to connect to the Wi-Fi.

Loading Dock

The loading dock is located at the south side of the Alamodome in Parking Lot A via the Northbound I-37/U.S. Route 281 Frontage Road. The loading dock features 4,200 square feet of space including 8 truck bays, 82 ft. deep with 4 overhead openings with two direct access tunnels to the stadium which measure 17'10" wide by 13'6" high and four loading dock bay doors which measure 17' wide by 9' high. Phone, cable and internet service can be provided to the loading dock area.

The facilities' loading docks are for the use of exhibitors, decorators and contractors during event move-in and move-out only. General services contractors do not have authority to prevent authorized access to the loading docks. Unauthorized vehicles are subject to removal at owner's expense.

Alamodome Technical Infrastructure & Specifications

Physical Infrastructure

- The Facility has a physical network consisting of 6 data closets on each of the five levels, connected by a redundant Fiber Optic Ring.
- All data closets are strategically located throughout the facility, so any desired location is within 300' of a closet.
- Data closets are equipped with a 1 GB Fiber uplink. We have the ability to expand all data closets as needed. Users are connected with a 1 GB cat6 cable.
- Our physical network is capable of supporting up to 45K users.
- All of our technology equipment is backed up by a UPS emergency power system. Critical Technology equipment is also tied into our facility emergency power Generators.

Broadcast Infrastructure

- 105 triax camera hookups from the truck pad to various levels: Field Level (44) Plaza Level (22), Club Level (8), Upper Level (21)
- 124 video connections from the truck pad to various levels: Field Level (70), Club (30), Satellite Truck Parking (24)
- 300 audio connections from the truck pad to various levels: Field Level (216), Club Level (60), Satellite Truck Parking (24)
- 72 fiber connections from the truck pad to various levels: Field Level (48), Club Level (12), Satellite Truck Parking (12)

Data Centers

- The facility has a fully redundant data center, with redundant power back up.
- The Facility can provide up to 1500 analog phone lines, along with 500 digital phone lines. We can provide special circuits such as: DSL, ISDN, or 56K circuits as needed.
- The facility has redundant cooling systems that are capable of monitoring air distribution and humidity in our Network control room.
- The Facility can provide the latest technologies, such as virtualization, or on-line backup systems as needed.

Internet access/Wi-Fi coverage

- The facility has a redundant 1 GB internet link.
- The Facility has 300 High Density Access points with Multi-cast abilities.
- The Facility has Wi-Fi capabilities to support 45,000 users.
- The facility can provide up to 5 dedicated 802.11 5 GHz channels.
- The facility has the ability to install and modify its systems to accommodate events as needed.
- The Facility provides its Wi-Fi service free of charge to the public.

DAS System

- The Facility has a Distributed Antenna System with multiple carriers to provide the latest technology, currently up to 4GLTE.
- The DAS system has coverage for up to 75,000 users.

The facility has the ability to install and modify its systems to accommodate events as needed.

TECHNICAL INFORMATION

ALAMODOME FLOOR

160,000 square feet
502' long x 334' wide with all seating retracted
North wall to south wall 502'
East wall to west wall 361'-9"
East seats to west seats (extended) 279'
Arena curtain to south wall 275'-5"
Arena curtain to North side of ice sheet 112'-3"
Arena curtain to South side of ice sheet 212'-3"

Air in Floor: One pocket in Southwest corner
20 HP air pump puts out 125 PSI and 91.9 CFMs

Weight Capacity: 1,100 lb. per sq. ft.

CENTER HUNG

30' x 30' (footprint) 12-point grid that supports 60.0 k max weight

SCOREBOARD

30' wide x 20' high trimmed at 35' to bottom of speakers during games; 20' high (max. trim height is 55' during games)

VIDEO WALLS

End Walls (2)

Daktronics ProStar® 16.5mm Displays

Dimensions: 32'W x 24'H

Display Technology: LED Capable of 4.3 Trillion Colors

Located: Northwest and Southeast corners

Center Hung (4-Sided):

Daktronics ProStar® 10mm Displays

Dimensions: 12'W x 9'H x 4-sides

Display Technology: LED Capable of 4.3 Trillion Colors

Located: North Arena Center

Ribbon Boards (6)

Daktronics ProStar® 23mm Displays

Dimensions: 100'W x 3'H

Display Technology: LED Capable of 4.3 Trillion Colors

Located: Northwest, Northeast, Southwest, & Southeast Fascia

CLOSED CIRCUIT TV

LG 26" LCD Monitors (332)

(4) Analog In House Channels

(4) Digital In House Channels

(1) HD In House Channel

Located: All levels of the Alamodome including the Suites and Restaurants.

EQUIPMENT

Forklifts: 6 ton (1) 3 ton (1)

Spotlights: Xenon Gladiator 3 (10)

Bicycle Racks: 200 pieces

Inertia Stage Barricade: 80'

HANDICAP SEATS

272 wheelchair plus 312 attendant seats for a total of 584 seats

LOADING DOCK	1 & 2	39'-6" wide	
	3 & 4	39'-6" wide	
LOCKER ROOMS	A/B	19'-10" x 107'-5"	59 player lockers; 12 coaches' lockers; 1 head coach locker
	C/D	19'-10" x 103'-10"	61 player lockers; 12 coaches' lockers; 1 head coach locker
			Coaches' lockers: 10'-0" x 14'-0"
		Storage rooms inside locker rooms	18'-7" x 15'-10"
MEETING ROOMS	See attached chart		
PARKING LOTS	Lot A:	731 spaces	711' x 427' 303,597 sq. ft.
	Lot B	1,001 spaces	920' x 212' 195,000 sq. ft.
	Lot C	1,143 spaces	903' x 365' 329,595 sq. ft.
PLAZAS	Inside North:	4,860 Total sq. ft.	
		135' East to West	
		36' North to South	

Outside North & South:

250 lbs. per square foot on south plaza above loading docks

250 lbs. per square foot on bricks on north plaza

Distance between the two center columns in front of building on North and South ends is 41 ft.

ROOF - SOUND AND LIGHTING GRIDS

Beams	10'6" wide center to center
Catwalk	160' from floor
General	4,000 lbs. Per truss
Arena north concert grid	60' x 80' 30 point grid that supports 162.0 k max weight
Center floor concert grid	60' x 80' 30 point grid that supports 162.0 k max weight
Center floor scoreboard grid	38' x 57' 18 point grid that supports 90.0 k max weight
South floor concert grid	60' x 80' 35 point grid that supports 162.0 k max weight
Seating Unit	Interval units weight: 42' unit weighs 26,250 lbs. plus 13,440 lbs. of seating = 39,690 lbs. 36' unit weighs 22,500 lbs. plus 10,080 lbs. of seating = 32,580 lbs.
Steel	120'-0" bottom of bowed trusses 160'-0" catwalk 164'-6" bottom of steel 171'-0" top of steel

*****General rule of thumb is 5 points per hour due to size and height***

SOUTH CONCOURSE 18' 11" from top to floor

SOUTHWEST TUNNEL 39'-11" wide
Door width 18'-0"
Tunnel width 20'

	Height 13'-2" (sprinkler drops); 13'-2" (bottom of ducts)
SOUTHEAST TUNNEL	39'-11" wide Door width 18'-0" Tunnel width 20' Height 13'-2" (sprinkler drops); 13'-2" (bottom of ducts)
STADIUM LIGHTING	Cold lamps to full televised lighting take 2.5 minutes 200 Foot Candle Power
STAGING	Stage Right 60' x 48' stage ~ 2,880 sq. ft.
STADIUM DIMENSIONS	N/S Furthest center seat to center of floor 376' E/W Furthest center seat to center of floor 296' N/S Retractable to Retractable 397' N/S Front of Permanent Row to Permanent Row 502'-10" Under roof north to south 728' Under roof east to west 560' E/W Club Fascia to Club Fascia 394' E/W center of floor to wall 197' Stadium floor is rated for 72k at 32k per axle. The stadium floor concrete has 3500PSI and 6000PSI concrete. Both the ice sheet and other areas of the stadium slab are rated for 1100 PSF.
I-H 37 WALKWAY	Clearance is 8'9" to north side of walkway. Walkway is not leveled. Since it slopes on the south, clearance is less than 8'9".
ROBERT THOMPSON BRIDGE (VIA PROPERTY)	Gross maximum weight VIA allows is 28,000 lb. per axle plus the truck load cut sheet as applicable per VIA'S requirements. Approval must be granted when over 40,000 lb. The inside loading dock is rated the same. 1100 PSF South plaza over the loading dock is rated the same. 1100 PSF

TECHNICAL INFORMATION

Meeting Room Information

The Alamodome has 16 meeting rooms located on the stadium floor level. Convenient parking is adjacent to the ground level entrance. Dimmer switches adjust lighting requirements. The white walls in each meeting room can be used for projection purposes. Other services available at the client's expense are internet access by Ethernet, cable modem or wireless, screens, microphones, pipe & drape, and other necessary equipment. **NOTE: Alamodome building events take precedence over meeting room events, which could affect all or some of the previously reserved meetings.**

16 ROOMS	GROSS SQ. FT.	ROOM SIZE	THEATER	CLASSROOM	BANQUET
A	1554	37 x 42	104	52	63
B	2331	37 x 63	156	78	94
A & B	3885	37 x 105	260	130	157
C	1845	41 x 45	123	62	74
D	1845	41 x 45	123	62	74
C & D	3690	41 x 90	246	124	148
E	1134	21 x 54	76	38	46
F	2331	37 x 63	156	78	94
G	1554	37 x 42	104	52	63
F & G	3885	37 x 105	260	130	157
H	1134	21 x 54	76	38	46
I	1845	41 x 45	123	62	74
J	1845	41 x 45	123	62	74
I & J	3690	41 x 90	246	124	148
K	3071	37 x 83	205	103	123
L	3071	37 x 83	205	103	123
K & L	6142	37 x 166	410	206	246
M	1148	37 x 32	79	40	48
N	2214	41 x 54	148	74	89
O	1845	41 x 45	123	62	74
P	1845	41 x 45	123	62	74
N/O/P	5904	41 x 144	394	198	237

Ribbon Boards

The Alamodome features 6 Daktronics ProStar® 23mm displays located North, Northeast, Northwest, South, Southeast, and Southwest fascia. Each display is LED capable of 4.3 trillion colors and measures 100' wide x 3' high.

Guidelines:

- JPEGs for finished non-moving logos
- 1328 width x 48 height, 100dpi pixel size
- Uncompressed .avi files for moving playback
- No longer than 15 seconds

Satellite Services

Satellite trucks wishing to broadcast at the Alamodome must receive prior approval from the Event Coordinator. To obtain a clear line of sight to all satellites, trucks are encouraged to park near the Marquee in Lot A. Shore power is available in this location.

Spotlights

The Alamodome has ten Xenon 3K spotlights in house, which may be rented by the licensee.

Spotlight operators must be contracted separately. This may be done through the Alamodome's preferred rigging provider, Go Professional Event Services.

Stadium Lighting

The Alamodome is lit by 200 foot candle power lamps which can operate from cold to full televised lighting in 2.5 minutes.

Staging

The licensee may rent staging measuring up to 60' x 40' maximum (approx. 2,880 sq. ft.) from the Alamodome. Please see the Facility Equipment Rentals section for pricing or contact you event Coordinator for a quote.

Telephone Services

The Alamodome offers analog single-line and digital multi-line telephone services with the ability to provide up to 1,000 phone numbers.

Call waiting, call transfer, and voicemail are available.

Teleconferencing and Videoconferencing are also available options.

Television

Featured in our suites, concourses, and restaurants are 332 Closed Circuit LG 26" LCD Television Monitors.

Channels Include:

- 4 Analog In House
- 4 Digital In House
- 1 HD In House
- Full Time Warner Cable Lineup

The Alamodome reserves the right to broadcast the event on the in-house televisions.

Wireless Connectivity

The City of San Antonio provides free wireless Internet access on the Field Level, including meeting, locker and production rooms, as well as the Plaza, Club seating and Club concourse areas. The wireless access offers upload speeds of 800kbps and download speeds of 1500kbps.

The Terms of Service must be accepted to connect to the Wi-Fi.

Video Walls

A Daktronics ProStar® 16.5mm Display is located at the Northwest and Southeast corners. Each video wall is LED capable of 4.3 trillion colors and measures 32'W x 24'H.

Guidelines:

4x3 NTSC Analog.

NTSC Formats for Video Playback:

- Beta, BetsSP, DigiBeta, and DVD (the DVD must have at least 5 seconds of black before the spot and go to black for at least two seconds after the spot)

Video File Formats:

- .mov (all codecs) and .avi (uncompressed or dv-dvcpor only.)
- All spots must be 4x3 center cut safe.

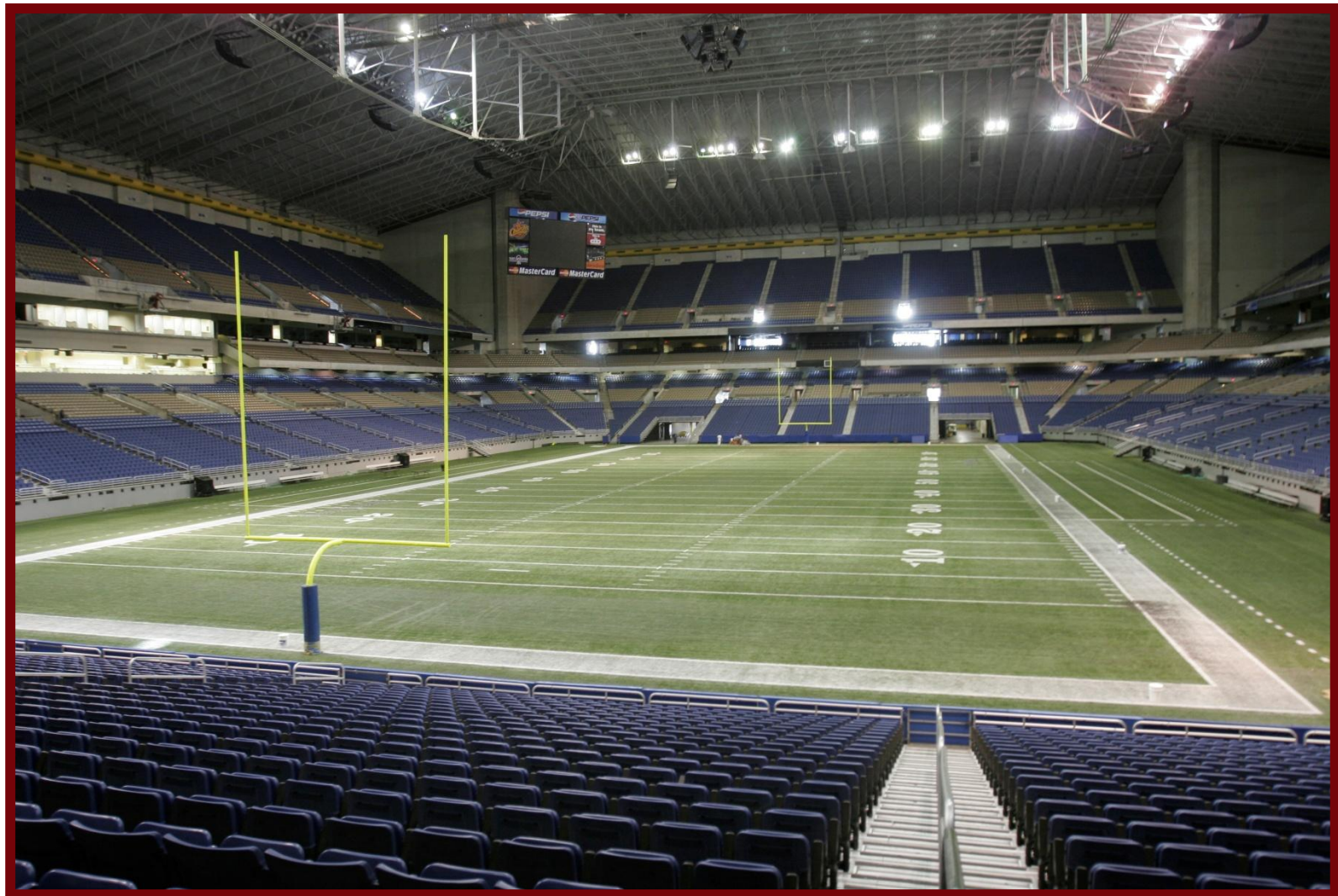
Graphic Files:

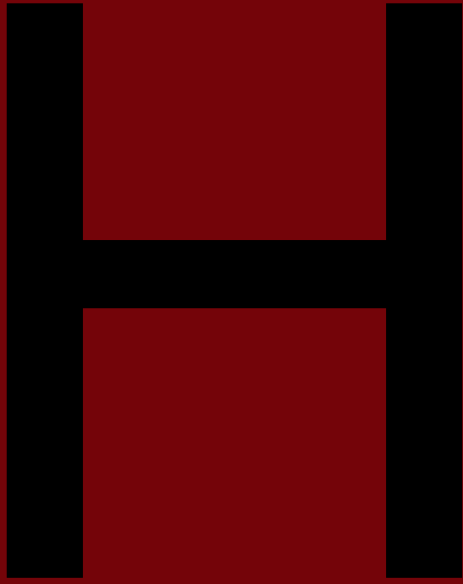
- For finished non-moving logos on video walls: jpegs, tiff, and targas
- For finished non-moving keyable logos: trargas, png, and .psd files
- Pixel size 720 width x 486 height, 72dpi

- In Photoshop, use preset “Film and Video” – size “NTSC D1.” Please make sure that all logos stay within TV safe areas.
- If you want to have the logos change on all the boards at the same time, logos must be built to native size of the video walls. The native size is 592 width x 448 height, 100dpi jpeg.

Please refer to the General Service Contractor Guidelines Section of this document, beginning on page 52, for a complete list of contractor guidelines and requirements.

*****Below is a full stadium view for reference.***





GENERAL SERVICE CONTRACTOR RULES & REGULATIONS

GENERAL SERVICE CONTRACTOR RULES & REGULATIONS

These rules are not to be taken as a complete list in compliance with any or all statutory regulations or requirements and you are reminded that you have a responsibility under the OSHA Act to ensure your operations are at all times carried out in accordance with the latest legislation and current codes of practice.

Your employees must understand that it is a breach of the law to remove, deface, paint over or otherwise interfere with any equipment, instructions, or notices provided by the Alamodome for the protection of other persons and any accidental incident of such a nature should be reported to the Representative.

The following list of rules applies to all service contractors on all jobs being performed on Alamodome property:

- No pets
- No drugs
- No radios
- No alcohol
- No children
- No smoking
- Hard hats required
- Work boots required
- No shorts or tank tops
- Trash to be cleaned up daily
- No wives (or significant others)
- Subcontractor to provide dumpster for personal use
- Subcontractor to have binders with safety program and MSDS paperwork at jobsite
- Subcontractor to provide storage on project for material
- Subcontractor to have representative present at jobsite for entire length of project

- Subcontractor to provide insurance for material stored at jobsite
- Report to Building Representative when arriving at job and when leaving job

Access Equipment

All contractors should bring any access equipment with them that they required for the work. Suitable risk assessment should be available as required by the Work at Height regulations 2005.

Accidents

Accidents which occur on Dome premises and result in an employee of the Contractor or Supplier being away from work for more than three days must be reported as required by existing regulations and additionally to the Dome representative in charge of the work or project who will arrange for the reporting of such accidents to CSEF security.

The Alamodome reserves the right to investigate all accidents or serious incidents that occur on its premises and expects full cooperation from the Contractor or Supplier and their employees in the investigation of cause of such occurrences and in the interest of preventing similar occurrences.

Before Commencement of Work

The Alamodome must give permission before you commence work on the site.

When first coming on site, the Contractor or supplier should establish contact with the Alamodome representative in charge of the work or project.

Ensure that the Dome representative is informed in advance of any materials or goods, which may be delivered to our premises prior to your employees commencing work. Such goods and materials are accepted and stored at your own risk and should clearly be marked as being for the name of the firm and its representative.

Contractor Parking

Parking is available for company vehicles in designated parking areas upon availability. Contractors arriving on site must have prior approval and parking permits. Temporary parking passes may be requested from the

Event Coordinator. Parking in fire lanes and other areas marked "No Parking" may result in vehicles being towed.

Deliveries

All deliveries, including those likely to cause an obstruction, must be discussed with the Event Coordinator. Designated times and locations may be assigned.

Diesel and Fossil Fueled Powered Vehicles and Equipment

Infiltration of diesel fumes into the building environment is a health and safety concern for staff and visitors. Contractors must not operate diesel and fossil-fueled powered equipment and vehicles where fumes may be drawn into HVAC systems or naturally penetrate indoor spaces. Security will actively respond to these concerns and has the authority to shut down offending equipment

Drains and Sewers

No chemical substances, oils, solvents or other noxious substances are to be poured into, or allowed to enter the Dome drains and sewers.

Accidental discharge should be reported to Dome maintenance.

Elevators

Service and or passenger elevators may be made available at certain times for transferring of materials with the agreement of the Event Coordinator. No more than ten persons at a time are permitted on a passenger elevator. Freight is prohibited on passenger elevators. Two freight elevators are located in the south and are accessible from the loading dock. Should fire occur or fire alarm sound, do not use the elevator.

Equipment Brought on Site

All equipment used by a Contractor or Supplier must comply with appropriate safety and electrical legislation. Equipment left on site shall be kept in a safe and secure manner and at the risk of the Contractor or Supplier. All electrical equipment shall be of 110V or less.

Fire Extinguishers

Fire extinguishers located around the Dome premises may be used by contractor's and

supplier's employees or other persons for emergencies only. Such equipment must not be used for any other purposes.

Fire Hydrant Meter Application

In the event that a fire hydrant meter is needed within the parking lots for an event, SAWS will need to be contacted. Please note that credit cards are not accepted on this program. The meters are self-set. Paperwork will be given once the deposit is made, which will need to be taken in person to 3930 E. Houston (supply). When the meter is returned, paperwork from the METER SHOP will be exchanged. This will take place at the same location listed earlier; however, it will be in a separate building. To inquire about a fire hydrant meter application, please contact Raquel Jimenez with SAWS at 210-233-3812 or by email at Raquel.Jimenez@saws.org.

First Aid

Contractors shall provide first aid services on the work site for their workers and sub trades. Contractors must have a person trained in first aid available at all times the Contractor is performing work and maintain a first aid station or stations, as per the Occupational Health and Safety Act and regulations for Construction Projects

Harassment/Inappropriate Language/Horseplay

Contractors are advised that offensive language (e.g. swearing) and offensive behavior including harassment and horseplay are not acceptable. Contractor staff must perform their roles in a manner consistent with the Alamodome Mission, Vision, and Values.

Hazardous and Controlled Products

Contractors or their sub trades will not bring any hazardous and or controlled products to project site without providing Material Safety Data Sheets for the products in advance for approval by the Department Facility Coordinator. Hazardous and controlled products must be stored in accordance with good practice and as space may be required under the COSA Fire Code. All Contractor staff must be trained in Hazardous Waste Operations in Emergency Response and be

able to produce a record of training, upon request by the Department Facility Coordinator.

Housekeeping and Waste Management

At all times, the work site shall be kept clean from dust, debris, and trash. The Contractor is responsible for removal of construction debris and trash generated by the Contractor work and sub trades from the worksite. Alamodome debris containers may not be used unless specified otherwise by the Department Facility Coordinator. All wastes generated by the contractor and sub trades must be handled and disposed of in accordance with provincial and municipal regulations. Recycling of materials is strongly encouraged.

Identification

All contractors will have an identity badge or company logo work shirts whenever on premises.

Ladder Loan and Use

Ladders are not loaned to clients, tenants, patrons or promoters for liability reasons. If they have a small task and we have the time and resources we may assist.

Meals and Breaks

Contractors shall advise their employees and sub trades the location for breaks and eating meals. Breaks are not allowed in public areas.

Noise and Vibration

Contractors and sub trades shall ensure that noise and vibration is kept to a minimum at all times. Equipment that generates high levels of noise or excessive vibration should be adequately damped, and/or silenced and/or soundproofed. Any activities that are expected to produce significant noise and/or vibration shall be approved by the Department Facility Coordinator and conducted during the times and locations specified.

North Plaza

The north plaza exterior provides 4,860 sq. ft. of open space with a water fountain in the center. The exterior plaza can host a variety of activities to accompany the event. The area measures 135ft. East to West and 36ft. North to South.

A 25 ft. fire lane must be maintained around the fountain railing. Vehicles are permitted onto the plaza' however, a limit of 250 lbs. per square foot on bricks is required.

North Plaza Access:

The North Plaza can be accessed via the Robert Thompson Bridge (VIA Property). Unfortunately, this walkway is currently under construction. During these improvements, the North Plaza can also be accessed via Commerce Street and through Sunset Station onto the plaza.

The clearance on the walkway is 8'9" to North side of walkway, which is not leveled. Since it slopes on the south, the clearance is less than 8'9".

The gross maximum weight allowed is 28,000 lbs. per axle plus the truck load cut sheet as applicable per VIA's requirements.

Structural Design Criteria

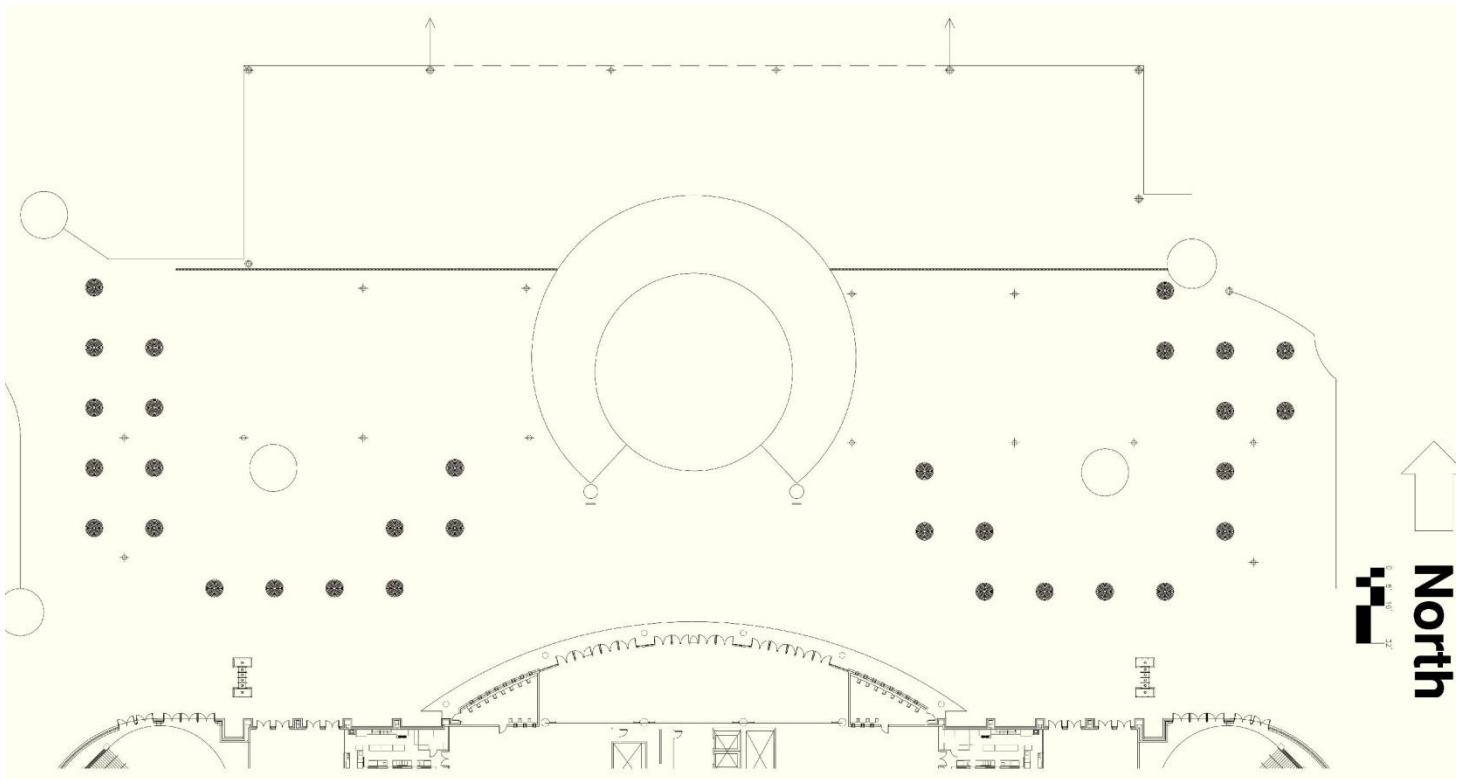
Live Load – 800 PSF

Minimum live loads (lbs. per sq. ft.)

All stadium seating area	60
Storage areas	120
Mechanical rooms	150
Concession areas	100
Meeting rooms	100
Restrooms	80
Vending areas	100
Corridor/walkway/court areas	100
Stairways/landings	100
All other areas	100

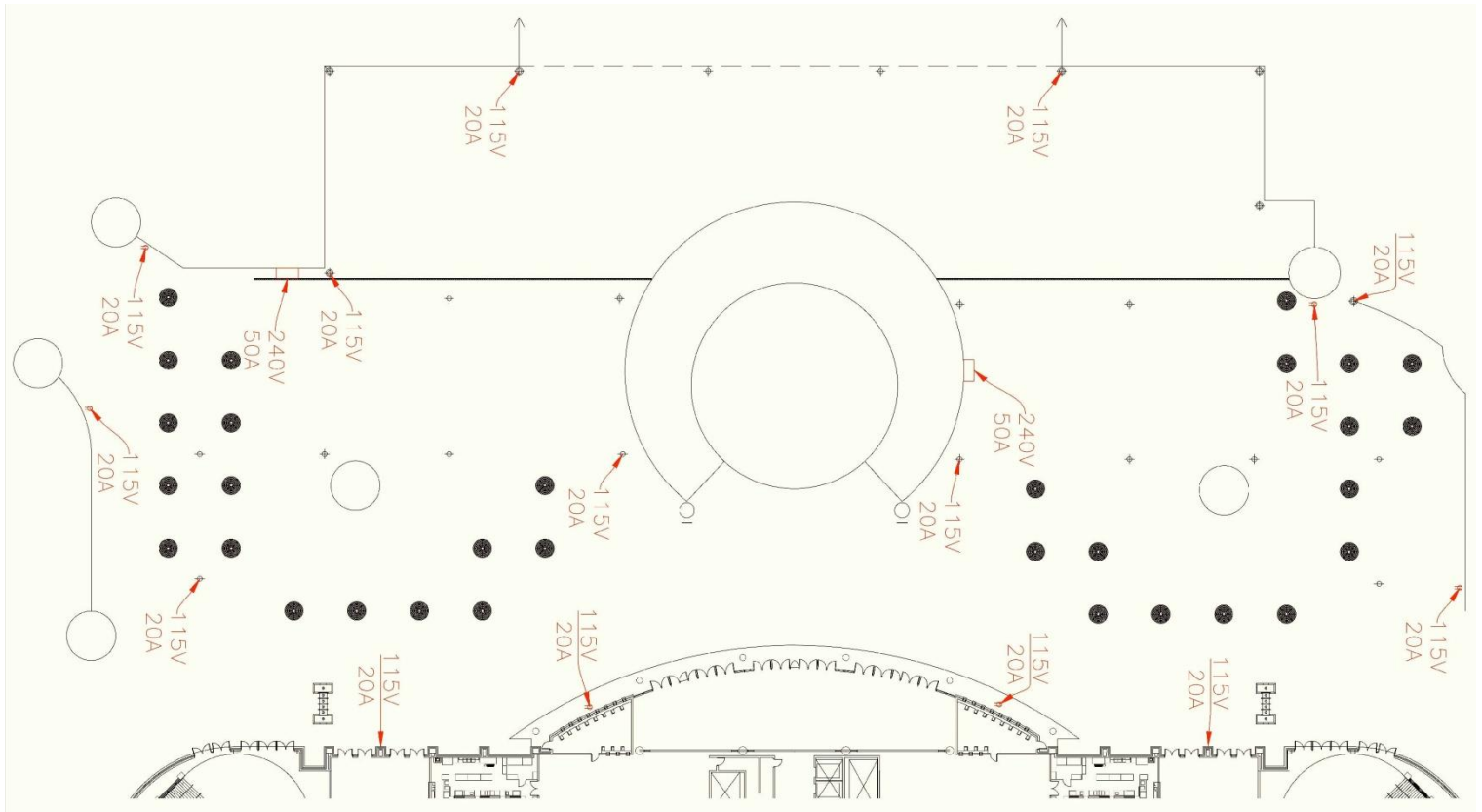
NORTH PLAZA

Diagram 8



NORTH PLAZA ELECTRICAL

Diagram 9



Penetration of Walls, Floors, and Ceilings

There is to be no access to, or alteration of the facility's infrastructure without appropriate approval from a designated authorizing department. Contractors and/or sub trades that require approval must obtain this from the Project Leader.

Personal Protective Equipment

Contractors are responsible for assessing all work activities and supplying their personnel and sub trades with the appropriate personal protective equipment (PPE), required to perform the work safely. PPE includes safety boots, safety glasses, hard hats, work gloves, outer clothing, respiratory protection equipment, fall arrest equipment, and any other PPE required by regulation or best practice. Contractor's employees and sub trades required to use PPE will be instructed in the proper care, use, and records of training available for review by the Department Facility Coordinator, as may be required.

Site Access and Egress (External)

Access routes into the Alamodome will either be specified (with a site plan) or agreed at the preliminary site meeting with the Department Facility Coordinator. Fire lanes are not to be blocked.

Site Access and Egress (Internal)

Access sites within buildings at the Alamodome will be specified or agreed at the preliminary site meeting with the Department Facility Coordinator.

Smoking

The Alamodome has designated smoking areas, at the top of the loading dock, which must be used by all persons wishing to smoke, including electronic cigarettes. The policy is enforced by security. Contractors should ensure that cigarette disposal containers are used to keep grounds, parking lots, and roadways free of discarded cigarettes.

Tailgating

All guests wishing to tailgate at the Alamodome must observe the following guidelines. These guidelines have been developed to provide a fair, reasonable and safe tailgating experience for guests. Tailgating may be permitted on UTSA football event days only*. Failure to follow these guidelines may result in the loss of tailgating privileges and ejection from the parking lot. All vehicles entering the Alamodome parking lots are subject to a security/safety inspection before being allowed to park.

Alamodome Parking Lots B and C will open 4 hours+ prior to the beginning of the event on game day and remain open one hour after game ends. Each space occupied for tailgating must have a permit.

The following is a list of regulations set by Alamodome officials:

1. Tailgating is defined as the placement of any item on the ground (chairs, canopies, coolers, grills, games, etc.)
2. All guests must follow the directions and instructions provided by Alamodome personnel (parking staff, security, police, etc.).
3. Tailgating is permitted in Lots B and C only. Parking permits must be displayed at all times.
4. Pets, with the exception of service animals, are not permitted.
5. Parking is on a first-come, first-served basis. Saving or reserving spots is not allowed. If you would like to tailgate near friends, please arrive together. Guests wishing to tailgate using 2 or more parking spaces and want them to be contiguous should arrive early.
6. Tailgating is restricted to the space in front or behind your vehicle, as designated by the parking space lines.

7. Traffic aisles and other parking spaces must be kept free of tailgating equipment to allow for vehicular and pedestrian traffic.
8. RV's, buses, and oversized vehicles will be required to purchase a parking permit for each occupied space.
9. For safety, patrons may not stand, sit, or congregate on the tops of vehicles, buses, RV's or other structures.
10. Generators that create excessive noise or harmful fumes are prohibited. (As determined by Alamodome staff.)
11. Tailgaters must ensure that tents and canopies are anchored appropriately by utilizing sandbags, water barrels, or weights. (Unanchored tents/canopies can easily be blown over and present a safety hazard and/or may cause damage to property). Do NOT anchor by placing stakes. Tents, chairs, etc. may not be left unattended and must be put away before entering the Alamodome.
12. Alcoholic beverages are only permitted for persons age 21 and older. Kegs or other common source containers are prohibited.
13. Glass containers are not permitted.
14. Grills with charcoal, wood and propane are permitted. Fires built on the ground or in open fire pits are prohibited.
15. All cooking equipment shall be situated away from crowds, vehicles and combustible materials. A minimum clearance distance of 3 feet is required.
16. LP-gas cooking appliances shall be UL listed and approved for use. LP-gas cylinders shall be secured in an upright position to keep from falling and positioned to prevent impact from vehicle traffic. Portable generators are not to be filled while running and fuel must be in a UL listed safety can (2 gal. max). Portable generators and fuel must be stored away from cooking appliances.
17. Coals must be disposed of in the designated coal containers located throughout the lots. Do not dump coals or store stoves on the grass, parking areas, under or around vehicles. Trash must be disposed of in the designated receptacles.
18. A fire extinguisher must accompany each group using a cooking appliance and a person knowledgeable in it's operation must constantly monitor cooking appliances when hot.
19. Children must be supervised at all times and may not play in the traffic areas.
20. In order to ensure the safety of our patrons, golf carts, Segways, motorized coolers, all other types of motorized recreational vehicles, skateboards, bicycles, or large balloons will not be allowed for use by patrons in the parking lots.
21. Portable toilets are located in Lots B and C.
22. Parking lots will be patrolled. All violations are subject to ticketing and removal from the premises.

The following items/activities are prohibited:

1. Deep fryers or any oil-based cooking or frying
2. Open flame fires of any kind.
3. Disorderly conduct, including public intoxication.
4. Picketing, political campaigning or soliciting/distribution of any kind.
5. Saving of parking or tailgating spaces.
6. Weapons and fireworks.
7. The solicitation, selling or marketing of any foods, beverages, sports paraphernalia or other merchandise is prohibited.
8. Amplified sound systems or the use of radios/audio devices at loud levels.
9. The Alamodome expressly prohibits the use of all unmanned aerial vehicles, commonly known as drones, from use or deployment inside any area within the Alamodome. This prohibition extends to the airspace surrounding the Alamodome arena, parking areas, and all other areas commonly associated with the Alamodome campus. Persons engaging in such activity may be subject to penalties imposed by the FAA, the State of Texas and/or City of San Antonio ordinances.

*Authorization for tailgating activities in conjunction with other Alamodome events may be obtained from Alamodome administration.

+Lot opening times may be adjusted by Alamodome Administration without notice.

Tools and Equipment

Equipment and tools are not to be left unsupervised. The term equipment includes items such as scaffolding, ladders, guardrails, and barricades. All tools and equipment used on Alamodome facilities must be in good working order and be suitable for the intended use. Electrical equipment must be OSHA approved and all

cords and connection cables inspected before and during use. Any equipment with damaged cords or plugs must not be used. Ladders and equipment used for working at heights must not be placed in any area where there is a potential for impact with other persons or equipment. Tools and equipment may not be borrowed from the Alamodome.

congestion, both the I-37/Frontage Road Entrance and Hoefgen/Underpass Entrance will be open for drop-off access into Lot A.

TRANSPORTATION SERVICES

We at the Alamodome understand that parking is an important concern for our event organizers and attendees, especially in a downtown setting. Our dedicated parking team has developed guidelines and procedures and will work with your Event Coordinator to plan and meet your transportation needs.

ADA Parking

The Accessibility drop-off area is located in the North East section of Lot A, near the building. An accessible ramp is also located in this area and will direct patrons to the South Plaza doors. As there are no Accessible ramps in Lots B and C, this is the only Accessible ramp available in Lot A.

There are 55 Accessible parking spaces available in Lot A at no charge. After these spaces are filled, additional accessible parking is available at (up to current rate) per vehicle. After dropping-off accessible family members, the vehicle may either park in Lot A or, if Lot A is full, proceed to Lots B and C for additional parking (if available).

Wheelchairs are available to assist patrons to their seat once they have entered the Alamodome, but may not be brought outside the building for patrons use.

Drop-off & Pick-up Procedure

Multiple Drop-off points are needed in order to minimize the amount of traffic that is commonly caused during events at the Alamodome. In order to reduce this

Lot B Patron Drop-Off/Pick-Up Area:

The designated Patron Drop-Off/Pick-Up Area is at the north end of Lot B. This lot is located on S. Cherry St. Upon exiting the lot vehicles will travel southbound on S. Cherry St. to leave the area. Cars may stage in the area beginning 30 minutes prior to the scheduled end of the event. However, once the event has ended and traffic is converted to outbound only from the Alamodome by the San Antonio Police Department, access will not be permitted until the normal traffic flow is restored. This is usually 30 – 45 minutes post-event.

Cesar Chavez/Underpass Entrance:

Taxis and Limousines will be directed along Cesar Chavez Boulevard and into the taxi/limo lane looping along the Underpass into Lot A. They will follow the lane to the North East drop-off area, and then continue along the bike rack lane to exit.

Taxis and Limousines will be permitted to stage in the area beginning 30 minutes prior to the scheduled end of the event. Upon conversion of the traffic flow to outbound only from the Alamodome post-event by the San Antonio Police Department, taxi/limo access for patron pick-up will still be permitted into Lot A via the entrance designated above.

Limousine Services

Limousines will follow the same drop off routes outlined in the Drop-off & Pick Up Procedures portion of this section.

Loading Dock

The loading dock is located at the south side of the Alamodome in Parking Lot A via the Northbound I-37/U.S. Route 281 Frontage Road. The loading dock features 4,200 square feet of space including eight truck bays with two direct access tunnels to the stadium which measure 17'10" wide by 13'6" high and four loading dock bay doors which measure 18' wide by 10' high. Cable, internet and phone service can be provided to the loading dock.

Alamodome Loading Dock Procedures

Non-Event Days:

Persons requesting Loading Dock access to load and/or drop off small items, such as documents or easily manageable single packages, (excluding commercial carriers such as UPS, FedEx and tractor-trailers) will be directed to park in Lot A. Such persons will be allowed access via the pedestrian walkway to the Southwest Tunnel entrance.

Persons requesting Loading Dock access to load and/or drop off large or numerous items, (excluding commercial shippers such as UPS, FedEx and tractor-trailers) will be permitted to park in the designated 15-Minute Loading Zone parking spaces, if available. If the 15-Minute Loading Zone parking spaces are full, persons qualifying for Loading Zone parking will need to wait until a space becomes available. Such persons will be allowed access to the building through the Southeast Tunnel entrance.

Alamodome tenants may park in the 15-Minute Loading Zone parking spaces for loading and unloading purposes at any time, provided space is available.

Commercial carriers will be granted access to the appropriate loading dock bay as designated by the Security Officer at staffing the Loading Dock gate.

Event Ingress/Egress Days:

Persons requesting Loading Dock access to load and/or drop off small items, such as documents or easily manageable single packages, (excluding commercial carriers such as UPS, FedEx and tractor-trailers) will be directed to park in Lot A. Such persons will be allowed access via the pedestrian walkway to the Southwest Tunnel entrance.

Persons requesting Loading Dock access to load and/or drop off large or numerous items, (excluding commercial shippers such as UPS, FedEx and tractor-trailers) will be permitted to park in the designated 15-Minute Loading Zone parking spaces, if available. If the 15-Minute Loading Zone parking spaces are full, persons qualifying for Loading Zone parking will need to wait until a space becomes available. Such persons will be allowed access to the building through the Southeast Tunnel entrance.

Commercial carriers will be granted access to the appropriate loading dock bay as designated by the Security Officer at staffing the Loading Dock gate.

Additionally, two (2) Loading Dock Parking Passes will be issued for each event. Persons displaying these passes will be permitted to park in the designated parking area. Additional passes may be issued by Alamodome Administration, with notification to the Security Department.

Event Days:

Loading Dock access on event days is restricted. Only commercial carriers staged at a Loading Dock bay and those persons possessing a Loading Dock Parking Pass may be granted access into the Loading Dock area. Parking for such vehicles will be as designated by the Security Officer staffing the Loading Dock gate.

Client staff needing to load and/or unload in the Loading Dock area before the event is permitted to do so up to 2 hours prior to the start of the event. Client staff needing to load and/or unload after the end of the event may begin to do so 1 hour after the end of the event. There is no parking permitted in the loading dock area for these vehicles.

Exceptions:

Exceptions to the procedure/policy revision include the City of San Antonio City Manager, Mayor, Convention, Sports and Entertainment Facilities Director, Police Chief and other dignitaries exempted by notification from the Alamodome Administration. The Fire Marshall assigned to the Alamodome may park a San Antonio Fire Department vehicle in the designated location. Alamodome administration may park in the loading dock area at any time.

Pedestrian Traffic:

Pedestrians will not be allowed to walk into the Loading Dock area via the vehicle access gate. All pedestrian traffic is to be directed through the pedestrian walkway to the Southwest Tunnel entrance. There should be no foot traffic through the Loading Dock area for unloading/loading purposes other than those persons authorized above.

Parking Maps:

Please visit pages 57-60 to see maps of the Alamodome parking lots.

Parking Transportation Services:

Three parking lots are conveniently located at the Alamodome. They comprise a total of 2,750 parking spots. An additional 12,000 privately-owned parking spaces are located within a half mile walking distance.

Parking Lot A is located on the corner of East Cesar E. Chavez Boulevard (E Durango Blvd) and the I-37 Frontage Road (U.S. Route 281 Frontage Road) at the South side of the Alamodome. Lot A accommodates 510 cars on the flat lot, 136 cars in the VIA lot with an additional 55 spaces reserved for patrons with a Handicapped hanging placard and/or license plate. Lot A has 691 total parking spaces. All designated passenger drop-off and pick-up areas are located in Lot A including ADA, taxi, and limousine areas. Access to the Loading Dock is achieved by entering Lot A and making a left turn into the loading dock gate.

Parking Lot B is located on South Cherry Street, to the East of the Alamodome. Lot B accommodates 893 vehicles on the flat lot with an additional 37 parallel parking spaces. There are 12 designated bus parking spots on the North end of Lot B. This location is also the designated patron

drop-off/pick-up location. In total, Lot B has a 942 vehicle capacity.

Parking Lot C holds 1,150 total spaces on its flat lot. It is located on South Cherry Street, to the East of the Alamodome.

The use of recreational vehicles, personal vehicles or other vehicles/structures for the purpose of overnight accommodations (camping) is strictly prohibited.

Public Transportation

Public Transportation to the Alamodome is available in the form of San Antonio's VIA Metropolitan Transit. For more information on VIA please call (210) 362-2020, visit www.viainfo.net or download the Go Via smartphone application.

Take part in San Antonio's green and healthy initiative and bike to the Alamodome with B-cycle! B-cycle is a fun and easy bicycle sharing program with convenient locations all throughout Downtown San Antonio, including at Sunset Station adjoining the Alamodome's North Plaza. For more information on San Antonio B-cycle please visit www.sanantonio.bcycle.com.

Taxi Services

Taxis will follow the same drop off routes outlined in the Drop-off & Pick Up Procedures portion of this section.

Truck Operation

All trucks will access the Alamodome via the I-37/U.S. Route 281 Access Road and enter Parking Lot A. No overnight truck parking is allowed in Lot A without prior consent from your Event Coordinator. There is no overnight truck parking in Lots B and C. A motor coach power hookup is located in Lot A and may be used with prior consent from your Event Coordinator. For more information regarding truck operations, please refer to the Loading Dock portion of this section.

Valet Parking

The Alamodome does not offer valet parking in any of its three lots.

VIA Bollards and North Plaza Vehicle Access

Vehicle access to the Alamodome's North Plaza can be obtained with prior approval from your Events Coordinator. Access to the North Plaza will be limited to vehicles being used in the setup, display, or break down of events taking place on the Plaza. Access to the North Plaza via Sunset Station is blocked by VIA Transportation owned bollards. If you must enter through Sunset Station, please provide your Event Coordinator with a schedule of the times you will require the bollards to be down at least a week in advance of your event. There are two points of vehicle entry to the Plaza:

Via Sunset Station (Vehicles over 8' tall)

- *Heading South on 1-37 (U.S. Route 281N)*

Take Exit 141 toward Commerce Street/Downtown/The Alamo. Merge onto the 1-37/U.S. Route 281 Frontage Road. At the first stoplight, make a right onto Commerce Street. Make your second right onto Hoefgen Avenue and follow the road onto the North Plaza.

- *Heading North on I-37 (U.S. Route 281South)*

Take Exit 140B towards Cesar E. Chavez Boulevard/The Alamodome. Make a left using the Turnaround lane onto the I-37/U.S. Route 281 Frontage Road. At the second stoplight, make a right onto Commerce Street. Make your second right onto Hoefgen Avenue and follow the road onto the North Plaza.

Via Bowie Street (Vehicles under 8' tall)

- *Heading South on I-37 (U.S. Route 281 North)*

Take Exit 141 toward Commerce Street/Downtown/The Alamo. Merge onto the I-37/U.S. Route 281 Frontage Road. At the first stoplight, make a right onto Commerce Street.

- *Heading North on 1-37 (U.S. Route 281 South)*

Take Exit 141A toward Commerce Street/Downtown. Make a right onto E Commerce Street. Make your first left onto Bowie Street. Make a left onto E Market Street. Veer left at the fork onto S Bowie Street. Follow S Bowie Street onto the North plaza.

Unloading and Storage Areas

Unloading areas may be allocated in certain locations in agreement with the Department Facility Coordinator. Storage areas will be designated in a similar way.

Warning Signs, Barricades, and Lighting

Contractors are responsible for the procurement and maintenance of all warning signs, barricades, and temporary lighting, as is appropriate for the nature of the job, and as may be required/requested by the Department Facility Coordinator. Warning signs shall be compliant with the "Signs and Symbols for the Workplace," OSHA regulations, or as may be approved by the Project Leader.

Contractors must stay within authorized areas, and must not enter any other areas without permission.

Men at Work and other applicable signage must be displayed at all times.

It is the contractor's responsibility to provide adequate barriers to prevent entry into work areas by Dome staff, attendees, and visitors. Work in circulation areas must be adequately cordoned off. This is to be agreed with Alamodome Maintenance Management.

Contractors must ensure that all work areas are fully cleaned on completion, within the allotted timescale. Failure to do so will result in the deduction of expenses incurred by the Alamodome from the use of internal/external resources. All machine operators must be certified.



EVENT PLANNING TIMELINE

EVENT PLANNING TIMELINE

This timeline is designed to communicate the required time in which each of these services must be coordinated.

<u>ITEM/SERVICE</u>	<u>TIME PRIOR TO EVENT</u>
AUDIO/VISUAL AND TELECOMMUNICATIONS:	
VIDEO WALL & RIBBON BOARD GRAPHICS	72 HOURS
LOOP TAPE	72 HOURS
BOX OFFICE AND TICKETING:	
BUILDING THE EVENT	4 DAYS
CATERING:	
THE RK GROUP	UPON BOOKING
CONCESSIONS	
ARAMARK	UPON BOOKING
INSURANCE:	
PRIOR TO FIRST INGRESS DATE	15 DAYS
MEDIA AND MARKETING:	
MARQUEE GRAPHICS	2 WEEKS
PRESS RELEASE	2 WEEKS
E-BLAST/PROMOTIONAL ANNOUNCEMENTS	2 WEEKS
MEDICAL SERVICES:	
U.S. SAFETY SERVICES	2 WEEKS, (additional time for large events)
RIGGING:	
GO PRO EVENT SERVICES	1 MONTH
SAPD:	
OFFICERS	2 MONTHS
SAFD:	
PERSONNEL	1 WEEK
PYROTECNICS PERMIT	15 DAYS
SUITES:	
PURCHASED DURING THE BOOKING PROCESS	POST ON-SALE DATE

****CONTACT INFORMATION FOR THE SERVICES LISTED ABOVE CAN BE FOUND ON PAGE 9.**

J

FACILITY EQUIPMENT RENTALS



CITY OF SAN ANTONIO ALAMODOME

(All rates are subject to change by CITY and Contract Labor)

PERSONNEL RATES

AUDIO:

AV Tech. Setup*
House Audio Operator*
House Rig Supervisor
House Rigger Setup**
House Rigger Setup/Show**
House Lights Operator**
Spot Operator**
Spot Tech** (Necessary with spot rental)

HOURLY RATE:

\$35.00
\$35.00
\$67.50
\$40.00
\$40.00
\$35.00
Quotes Available
Quotes Available

AUDIO:

Audio Monitor Operator*
Audio Technical Director*

DAILY RATE:

\$250.00
\$300.00

EXTRA LABOR SERVICES:

Audio Production*
Repair/Maintenance Of Client Equipment*
(Does not include parts)
*1hr minimum.**
*4 hr minimum.***

DAILY RATE:

\$200.00
\$100.00

BOX OFFICE:

Box Office Seller
Box Office Supervisor
Box Office Manager
Box Office Sellers – Offsite
Box Office Manager – Offsite
Box Office Rental Fee (Per Day)
Box Office Security Deposit

HOURLY RATE:

\$15.00
\$16.00
\$30.00
\$17.00
\$40.00
\$500.00
\$500.00

CONTRACT LABOR:

SA Police Department
* 3 hour minimum

HOURLY RATE:

\$44.94 first hour
\$37.94 thereafter

SA Police Department Supervisor
*3 hour minimum

\$53.64 first hour
\$46.64 thereafter

SA Fire Department
Medical
Ambulance
T-Shirt Security
Stagehands
Electrical
Deaf Interpreter

\$82.40 per hour
\$20.00 per hour
Quotes Available
Quotes Available
Quotes Available
Quotes Available
Quotes Available

PERSONNEL RATES

CONVERSION:

Conversion Crew
Conversion Crew Supervisor

HOURLY RATE:

\$15.00
\$17.00

EVENTS STAFF:

Usher
Usher Supervisor
Ticket Taker
Gate Captain
Floor Supervisor
Elevator Operator
PBX Operator
Wardrobe Attendant
Parking Attendant
Parking Attendant Supervisor
In House Security
Event Coordinator

HOURLY RATE:

\$14.50
\$16.50
\$14.50
\$16.50
\$17.50
\$14.50
\$16.50
\$14.50
\$14.50
\$16.50
\$16.50
\$20.00

HOUSEKEEPING:

Cleaning Attendant
Cleaning Supervisor

HOURLY RATE:

\$16.50
\$17.00

OPERATIONS:

Operations Staff
Operations Supervisor

HOURLY RATE:

\$22.50
\$25.00

TRADES:

HVAC Systems Operator
Head Turf Manager
Equipment Operator
Electrician
Plumber
Fork Lift Operator

HOURLY RATE:

\$37.50
\$25.00
\$25.00
\$37.50
\$30.00
\$25.00

VIDEO PRODUCTION:

Technical Director
Camera Operator
Cable Puller
Graphics Operator
Matrix Operator
Tape Operator
Video Engineer

DAILY RATE:

Quotes Available
Quotes Available
Quotes Available
Quotes Available
Quotes Available
Quotes Available
Quotes Available

EQUIPMENT RENTAL

MICROPHONES / DIRECT BOXES:

Basic microphones w/cable & stand.

RATE:

\$25.00 each

Wireless microphone system.

\$75.00 each

Wireless Headset Microphone
(must include wireless system)

\$25.00 each

Direct Box

\$20.00 each

Compact Disc Player (Single Disc)

\$40.00 each

P.A. PACKAGES:

Stadium system:

RATE:

\$2,000.00

(To include: 16 EV horns center hung)

Arena system:

\$2,000.00

(To include: 3-way EV system hung around Jumbotron)

Small system

\$350.00 each

(To include: 8 channel powered mixer, 2ea. speakers
w/stands, 2ea. wired mics. w/stands and all cables)

Medium system

\$500.00 each

(To include: 8 channel powered mixer, 4ea. speakers
w/stands, 4ea. wired mics. w/stands and all cables)

Large System

\$1,000.00 each

(To include: 16 channel mixer, 2ea. large speakers,
2ea. floor monitors, 1ea. stereo amplifier, 6ea. wired
mics. w/stands and all cables)

P.A. PACKAGES:

Active press box 16 channel (12M/4L)

RATE:

\$75.00 each

Mini snake box and fan-out (50'-100' 6 or 12 Channels)

\$30.00 per event

Audio snake box and fan-out 100' (up to 24 Channels)

\$60.00 per event

EQUIPMENT RENTAL

AUDIO/RECORDING PATCH FEES:

Audio patch fee
Com drop

RATE:

\$30.00 per patch
\$20 per patch

ACCESSORIES:

Batteries

RATE:

\$10.00

CD's and cassettes

\$15.00

INTERCOM:

Wired intercom
Wireless intercom

RATE:

\$30.00 each
\$60.00 each

HOUSE EQUIPMENT:

Basketball Floor
Bike Rack
Camera Platform (includes installation)
Chair Rental
Chalkboard
Chrome Stanchion
Dry Erase Board
Easel
Extension Cord
Sports Turf
Forklift (6 Ton) – Includes Driver
Forklift (3 Ton) – Includes Driver
Ice Floor

RATE:

Quotes Available
\$25.00 per unit/event
\$400.00 per event
\$2.50 per event
\$25.00 per event
\$25.00 per event
\$25.00 per event
\$25.00 per event
\$25.00 per event
Quotes Available
\$650.00 per day
\$600.00 per day
Quotes Available

EQUIPMENT RENTAL

Inertia Barricade	\$2,000.00
Lost Room Key	\$100.00
Pallet Jack	\$50 per day
Pipe & Drape	\$25 per section per event
Podium	\$35 per day
Projection Screen	\$35 per day
Riser	\$45 per section
Scissor Lift	\$100 per day
Shore Power	\$200 per hook-up
Spotlight (Zenon Gladiator 3)	\$200 per day
Stage (40' x 60')	\$3,500.00 per event
Table (8' x 30")	\$15.00 per event
Table (8' x 18")	\$15.00 per event
Table (60" round)	\$15.00 per event
Table Dolly	\$20.00 per day
Yellow Jacket Cable Ramp	\$25.00 per event

EQUIPMENT RENTAL

VIDEO EQUIPMENT:

Video Pass Through*

Video Production

Ribbon Boards

Camera

Graphics (Submitted in television ready format)

Graphics (Not submitted in television ready format)

RATE:

\$2,500 per day

Quotes Available

\$300 per sec./day

\$200 per day

No Charge

\$25.00 per graphic

* Video pass-through includes use of end-zone video displays and/or center-hung display and control room engineer. Examples of a video pass-through would be where a video production truck is used for all video production. No cameras or playback are provided with a pass-through, it shall be understood that the client's production truck will handle all camera and playback responsibilities.

TELEPHONE SERVICES:

Single Analog Line Service (Advance Rate)

Single Analog Line Service (Show Rate)

Digital Multi Line Service – 2 Lines (Advance Rate)

Digital Multi-Line Service – 2 Line (Show Rate)

Additional Lines (Over 2) on Multi Line Service (Advance Rate)

Additional Lines (Over 2) on Multi Line Service (Show Rate)

Ringdown w/instruments

Dry Pair Connection – SBC D-Marc

Dry Pair Connection – Internal

Voice Mail (Advance Rate)

Voice Mail (Show Rate)

Long Distance Restriction Per Line (Advance Rate)

Long Distance Restriction Per Line (Show Rate)

Telephone Technician Services

Dedicated T1 Line

Dedicated Internet Line

Temporary Telephone Activation/Deactivation

Domestic Long Distance Per Minute

Wireless Internet – One Meeting Room

Wireless Internet – Multiple Meeting Rooms

Wireless Internet – Full Stadium

Extend ATT Services (Pots, ISDN, DSL) (Advance Rate)

Extend ATT Services (Pots, ISDN, DSL) (Show Rate)

RATE:

\$250.00 per event

\$275.00 per event

\$270.00 per event

\$300.00 per event

\$35.00 per event

\$60.00 per event

\$200.00 per event

\$200.00 per event

\$100.00 per event

\$15.00 per event

\$20.00 per event

\$5.00 per event

\$10.00 per event

\$90.00 per hour

Quotes Available

\$950.00 per event

\$15.00 per event

\$0.40 per event

\$300.00 per event

\$950.00 per event

\$1,000.00 per event

\$200.00 per event

\$225.00 per event

EQUIPMENT RENTAL

BROADCAST SUPPORT:

Camera Hookup – Triax

ENG Hookup – 1 Video, 2 Audio

Audio/Video Interconnectivity

Fiber Connectivity

Fiber Connection to Transmission Carrier

RATE:

\$195.00 per day

\$120.00 per day

\$185.00 per day

\$370.00 per day

\$75.00 per day

AUDIO/VISUAL EQUIPMENT:

In- House Closed Circuit Monitors – Show Start To End

Additional Closed Circuit Channel

TV Cart Rental (Advance Rate)

TV Cart Rental (Show Rate)

RATE:

\$600.00 per day

\$100.00 per day

\$20.00 per event

\$25.00 per event

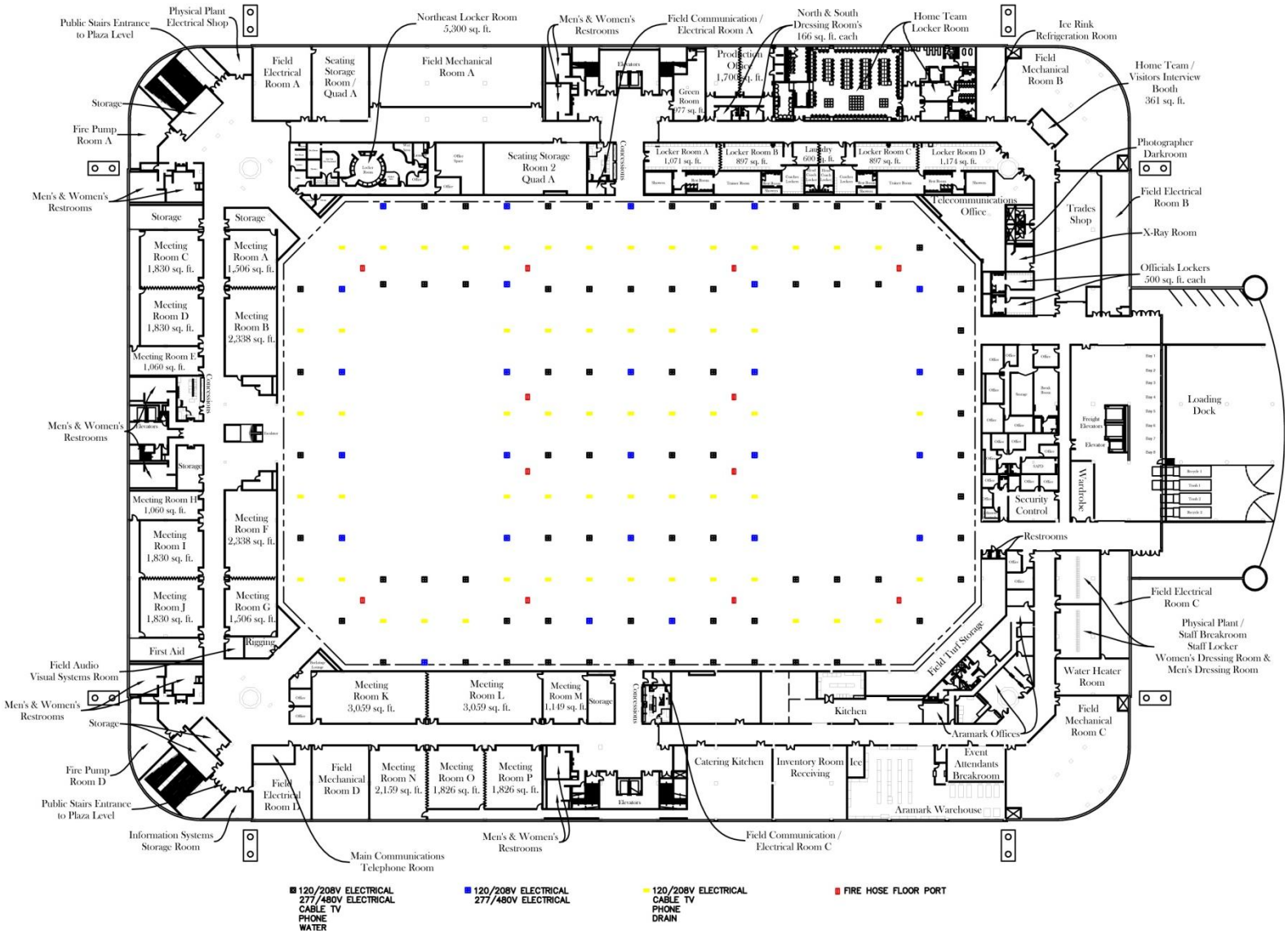
25" Zenith Color Television (Advance Rate)	\$125.00 per event
25" Zenith Color Television (Show Rate)	\$150.00 per event
50" Zenith Color Television (Advance Rate)	\$350.00 per event
50" Zenith Color Television (Show Rate)	\$400.00 per event
Beta Deck Rental	\$150.00 per hour
Edit Suite Rental	\$150.00 per hour
CATV/DMX SERVICES:	RATE:
Cable Television (Advance Rate)	\$150.00 per event
Cable Television (Show Rate)	\$200.00 per event



SEATING, FLOOR PLANS & ROOM CAPACITIES

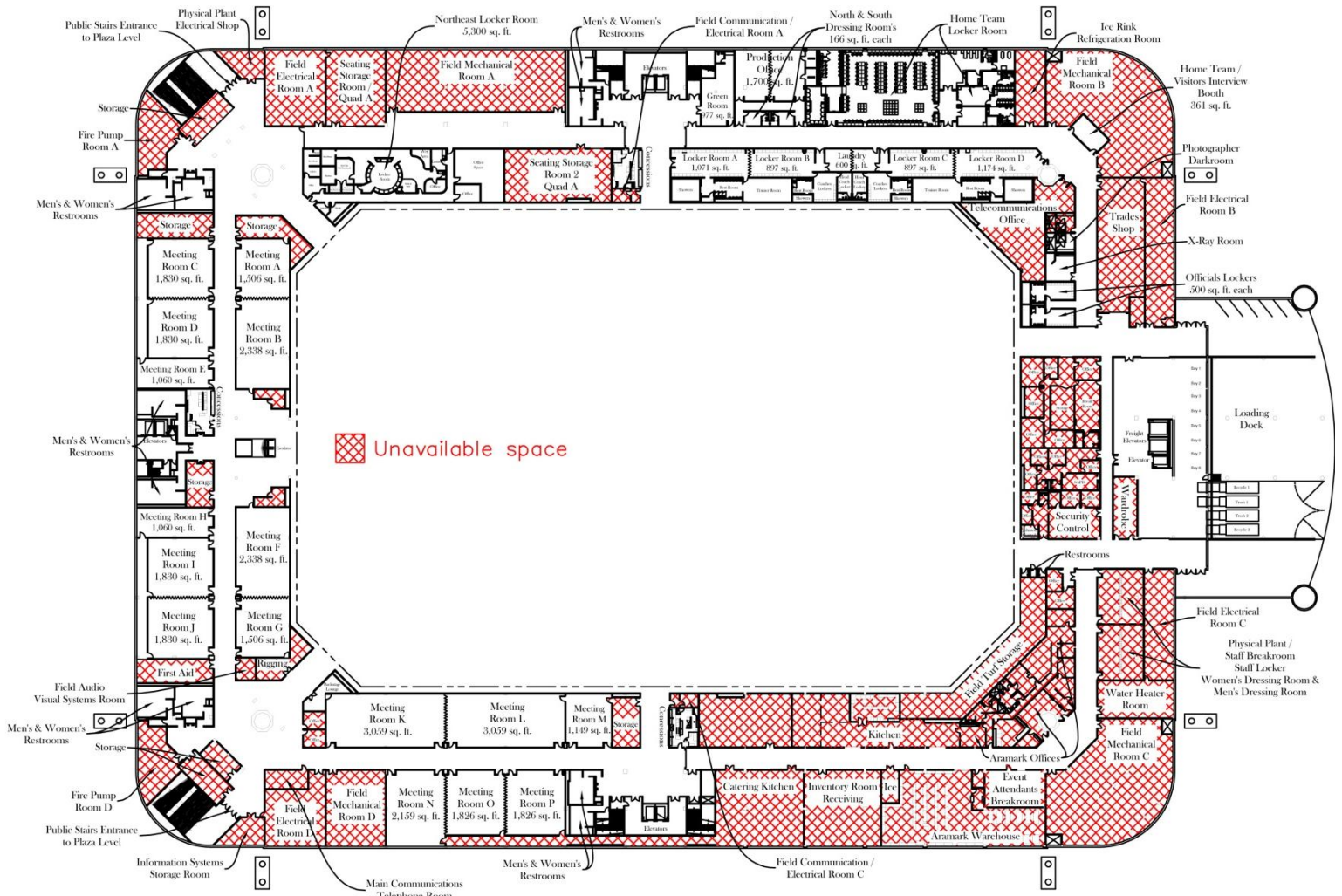
FIELD LEVEL ELECTRICAL

Diagram 10



FIELD LEVEL UNAVAILABLE SPACE

Diagram 11

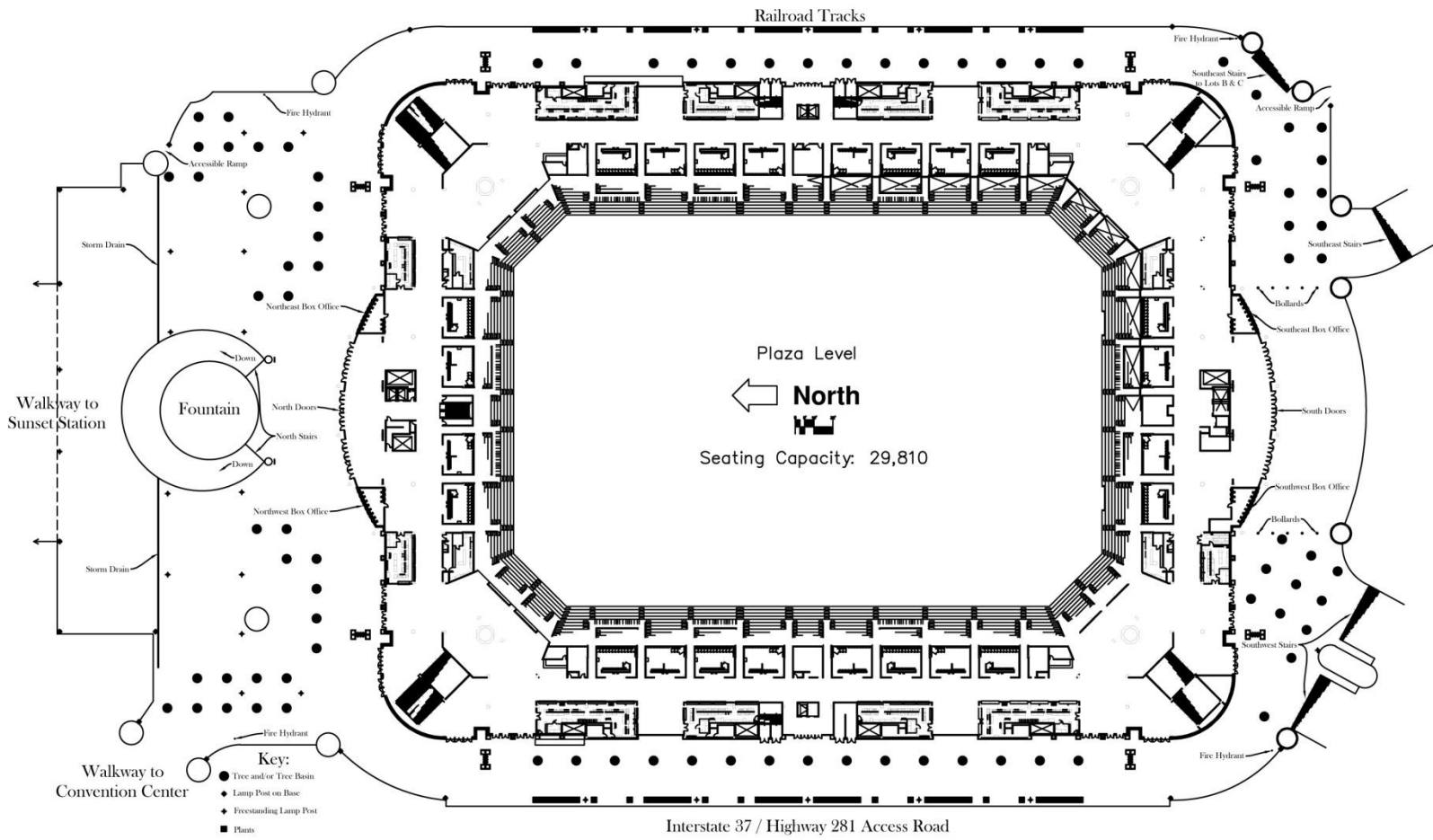


PLAZA LEVEL

Diagram 12

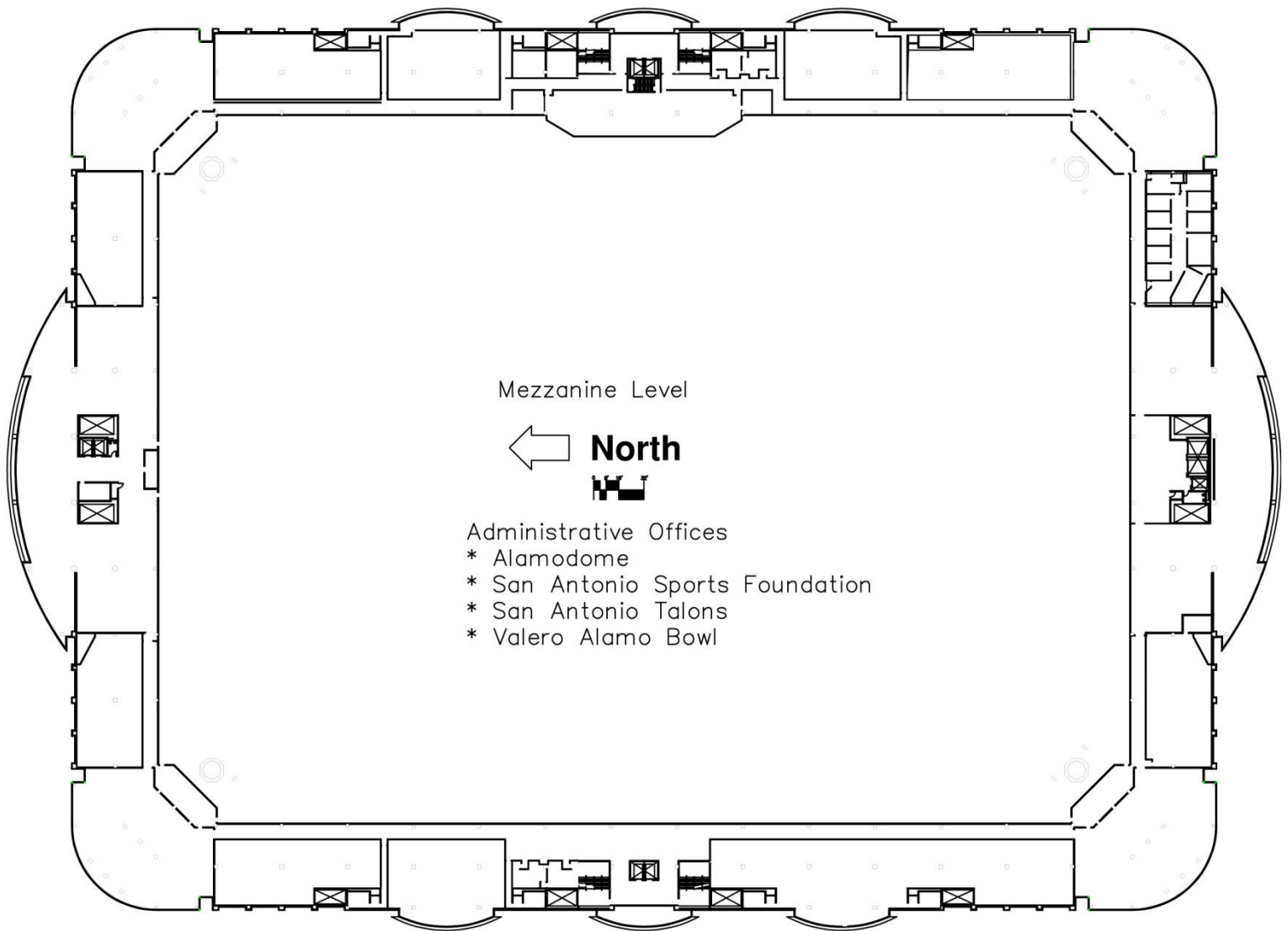
Diagram 4

PLAZA LEVEL



MEZZANINE LEVEL

Diagram 13

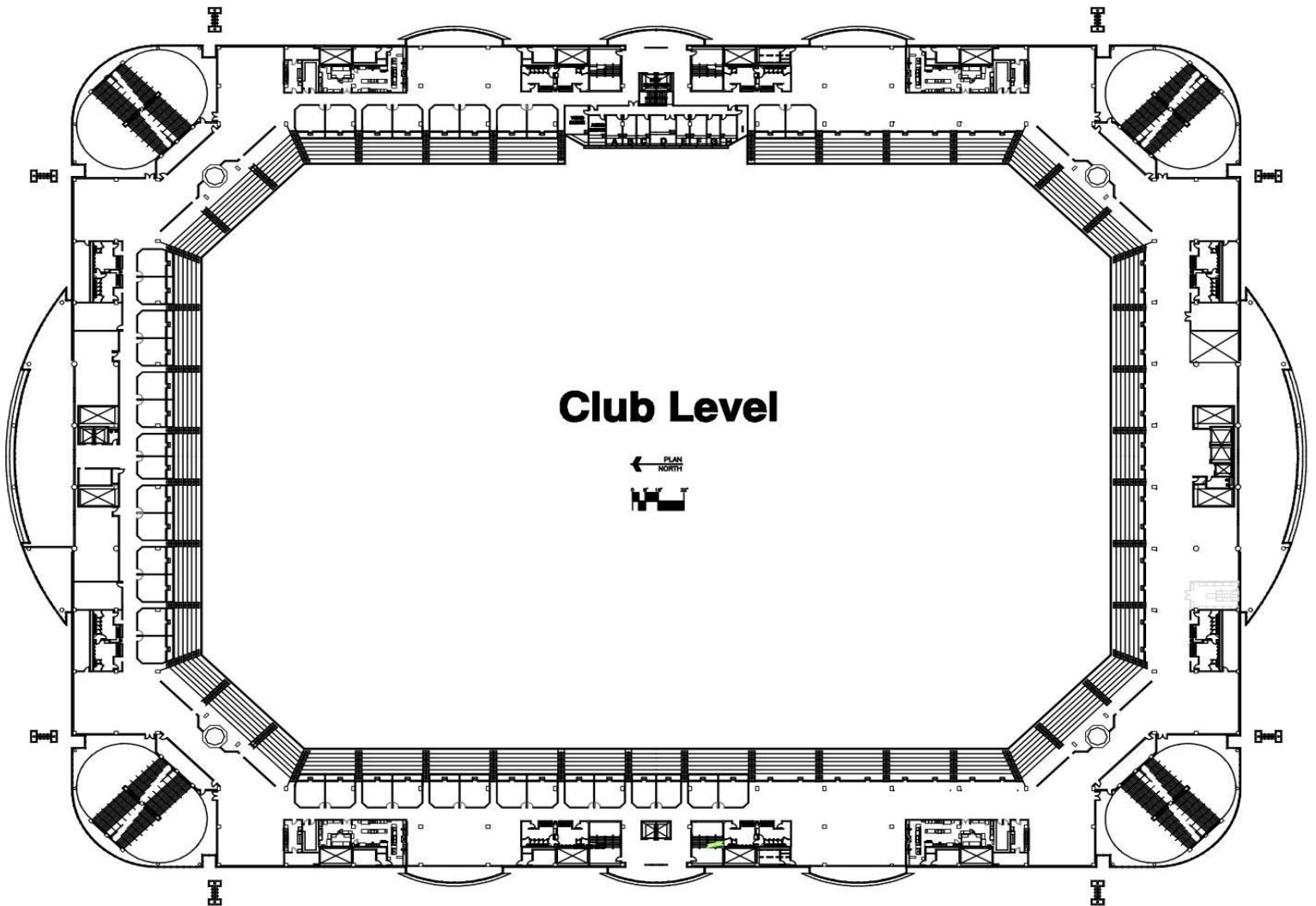


Accessible Seating Only

CLUB LEVEL

Diagram 14

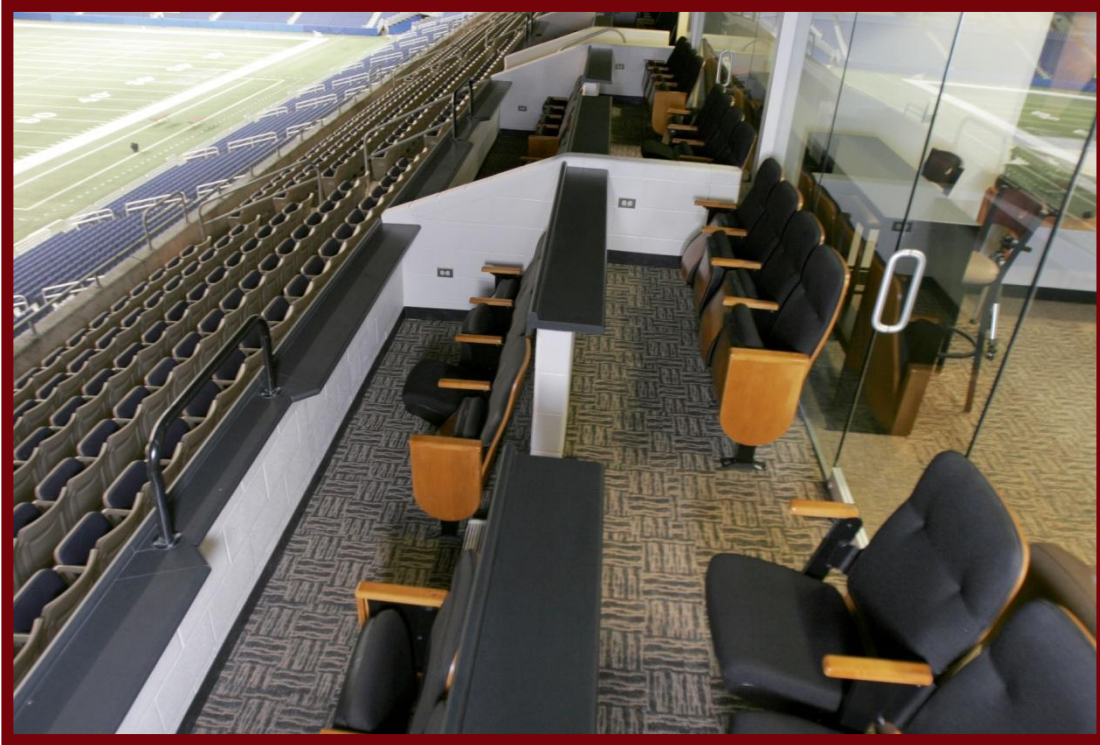
Suites: 52



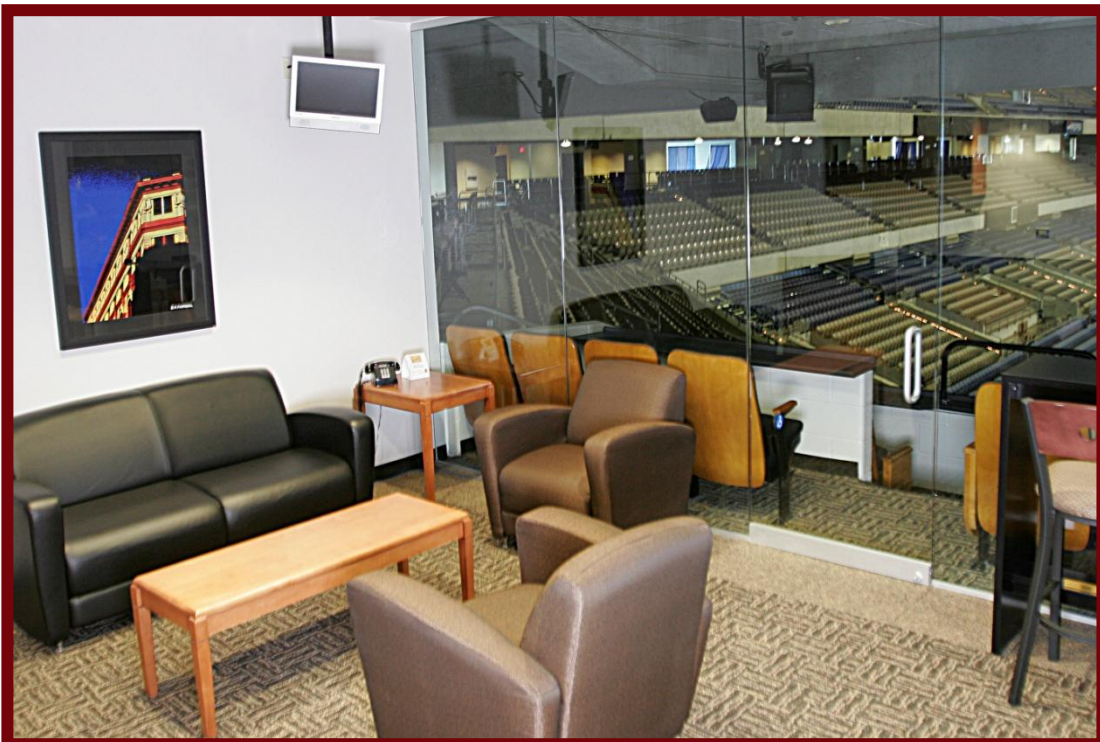
Suite Level
Seating Capacity: 7,204
Suite Seats: 808

CLUB LEVEL SUITES

Exterior

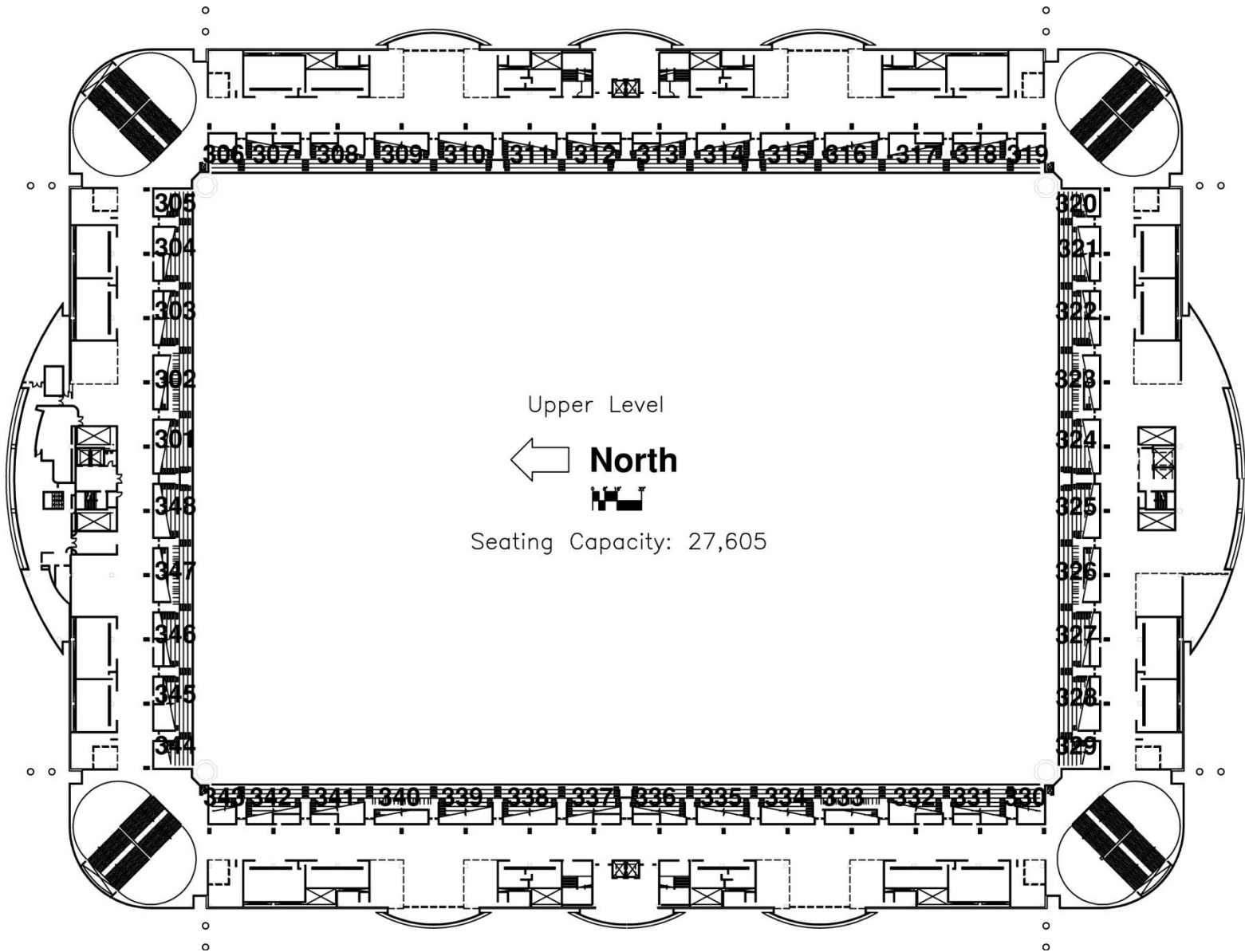


Interior



UPPER LEVEL

Diagram 15



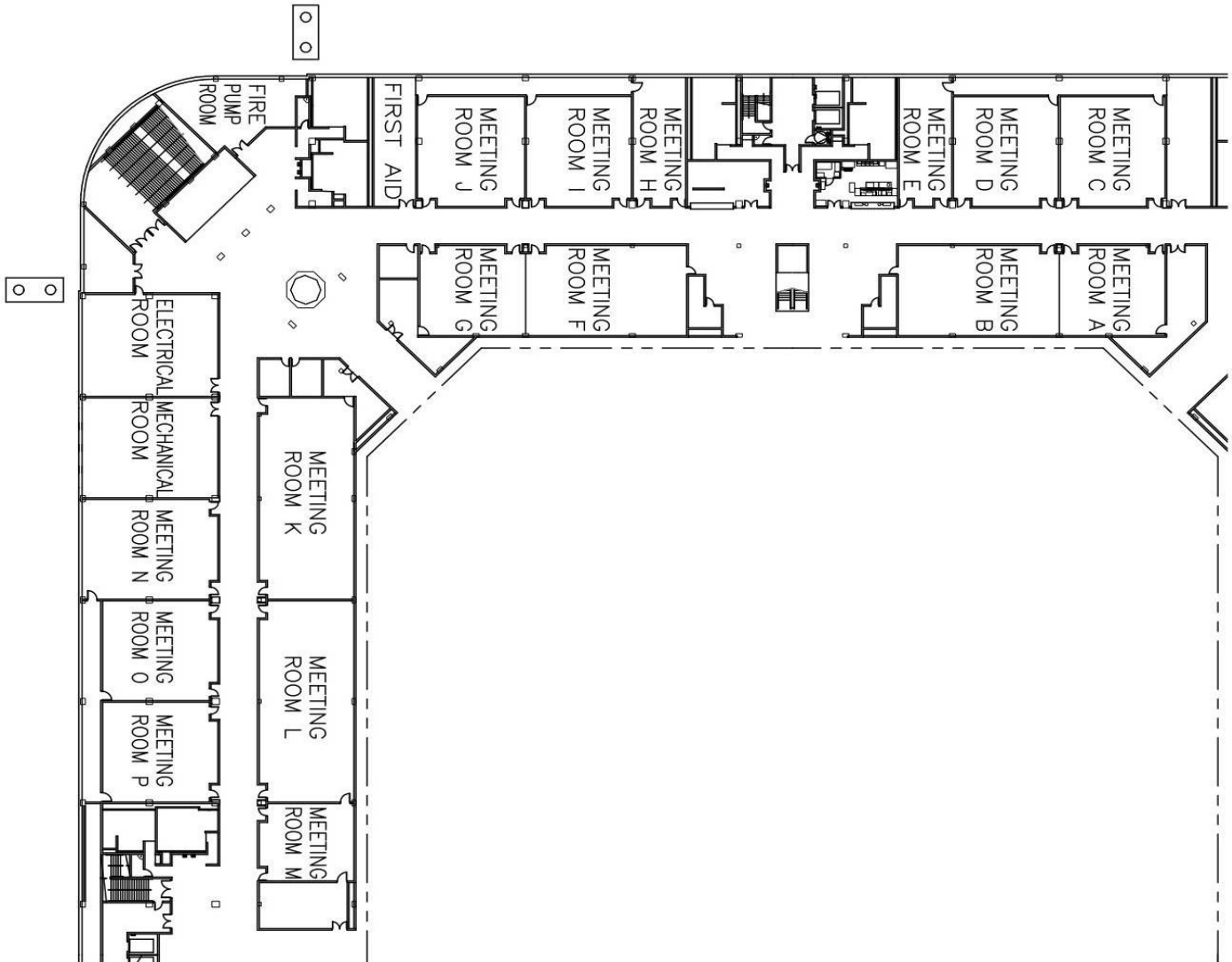
MEETING ROOMS

Chart 2

Meeting Room	Gross Sq. Ft.	Approx. Room Size	Theatre	Classroom	Banquet	Ceiling Height	Wall Covering
A	1,506	37' x 42'	104	52	63	12'6"	White and purple paint, cinder block, air wall
B	2,338	37' x 63'	156	78	94	12'6"	White and purple paint, cinder block, air wall
A&B	3,844	37' x 105'	260	130	157	12'6"	White and purple paint, cinder block, air wall
C	1,830	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall
D	1,830	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall
C&D	3,660	41' x 90'	246	124	148	12'6"	White and green paint, cinder block, air wall
E	1,060	21' x 54'	76	28	46	12'6"	White and green paint, cinder block, air wall
F	2,338	37' x 63'	156	78	94	12'6"	White and green paint, cinder block, air wall
G	1,506	37' x 42'	104	52	63	12'6"	White and green paint, cinder block, air wall
F&G	3,844	37' x 105'	260	130	157	12'6"	White and green paint, cinder block, air wall
H	1,060	21' x 54'	76	39	46	12'6"	White and green paint, cinder block, air wall
I	1,830	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall
J	1,830	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall
I&J	3,660	41' x 90'	246	124	148	12'6"	White and green paint, cinder block, air wall
K	3,059	37' x 83'	205	103	123	12'6"	White and green paint, cinder block, air wall
L	3,059	37' x 83'	205	103	123	12'6"	White and green paint, cinder block, air wall
K&L	6,118	37' x 166'	410	206	246	12'6"	White and green paint, cinder block, air wall
M	1,149	37' x 32'	79	40	48	12'6"	White and purple paint, cinder block
N	2,159	41' x 54'	148	74	89	12'6"	White and green paint, cinder block, air wall
O	1,826	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall
P	1,826	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall
N/O/P	5,811	41' x 144'	394	198 ⁸³	237	12'6"	White and green paint, cinder block, air wall

MEETING ROOM OVERVIEW

Diagram 16



Meeting Room Information

The Alamodome has 16 meeting rooms located on the stadium floor level. Convenient parking is adjacent to the ground level entrance. Dimmer switches adjust lighting requirements. The white walls in each meeting room can be used for projection purpose.

Other services available at the client's expense are internet access by Ethernet, cable modem or wireless, screens, microphones, pipe and drape, and other necessary equipment. Meeting room and equipment fees are subject to change without notification.

MEETING ROOMS

A & B

Diagram 17

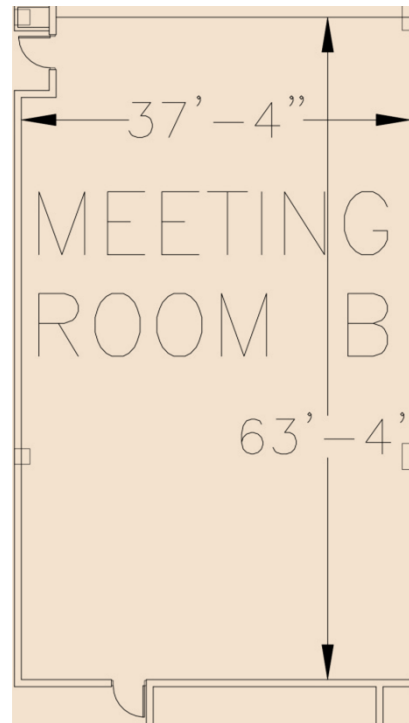
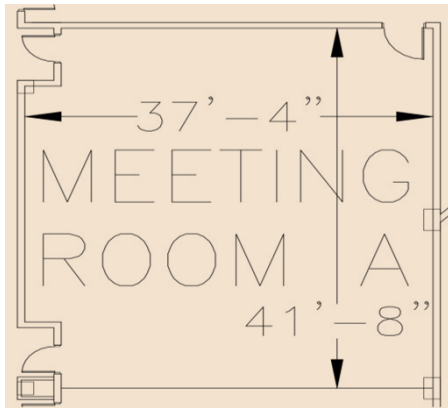


Chart 3

Meeting Room	Gross Sq. Ft.	Approx. Room Size	Theatre	Classroom	Banquet	Ceiling Height	Wall Covering	Daily Rate
A	1,506	37' x 42'	104	52	63	12'6"	White and purple paint, cinder block, air wall	\$250
B	2,338	37' x 63'	156	78	94	12'6"	White and purple paint, cinder block, air wall	\$275
A&B	3,844	37' x 105'	260	130	157	12'6"	White and purple paint, cinder block, air wall	\$525

MEETING ROOMS

C, D, & E

Diagram 18

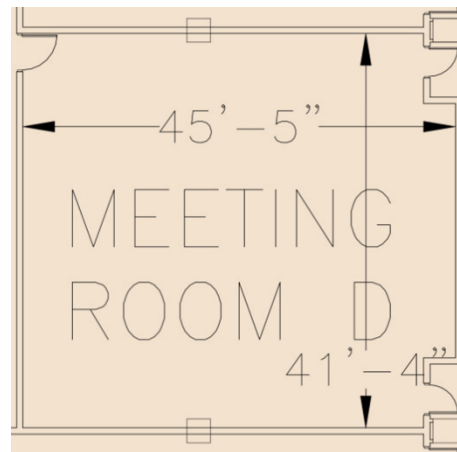
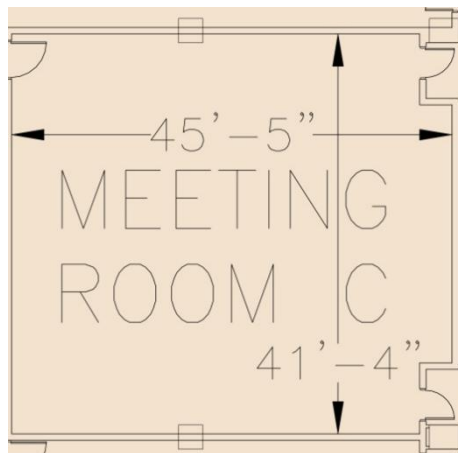


Chart 4

Meeting Room	Gross Sq. Ft.	Approx. Room Size	Theatre	Classroom	Banquet	Ceiling Height	Wall Covering	Daily Rate
C	1,830	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall	\$250
D	1,830	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall	\$250
C&D	3,660	41' x 90'	246	124	148 86	12'6"	White and green paint, cinder block, air wall	\$500
E	1,060	21' x 54'	76	28	46	12'6"	White and green paint, cinder block, air wall	\$200

MEETING ROOMS

F & G

Diagram 19

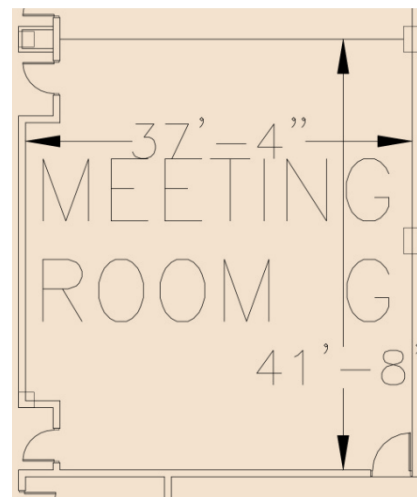
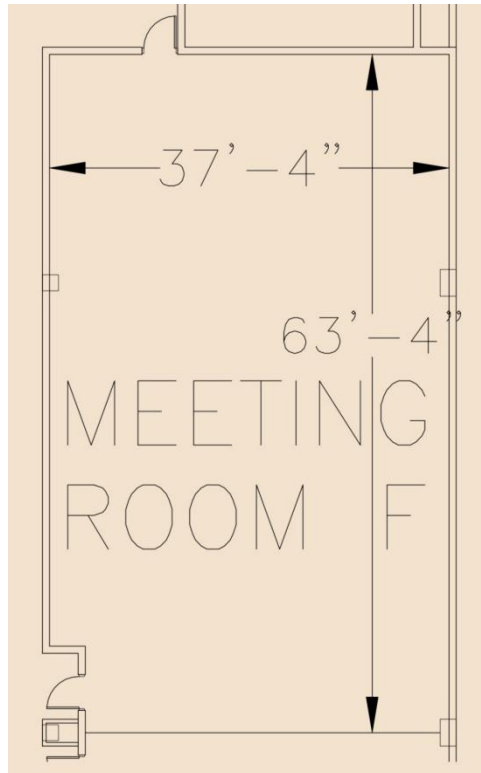


Chart 5

Meeting Room	Gross Sq. Ft.	Approx. Room Size	Theatre	Classroom	Banquet	Ceiling Height	Wall Covering	Daily Rate
F	2,338	37' x 63'	156	78	94	12'6"	White and green paint, cinder block, air wall	\$275
G	1,506	37' x 42'	104	52	63	12'6"	White and green paint, cinder block, air wall	\$250
F&G	3,844	37' x 105'	260	130	157	12'6"	White and green paint, cinder block, air wall	\$525

MEETING ROOMS

H, I, & J

Diagram 20

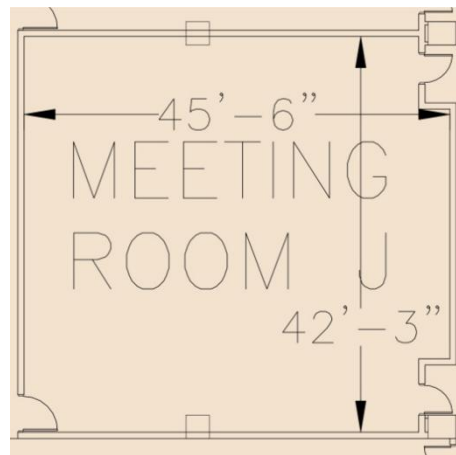
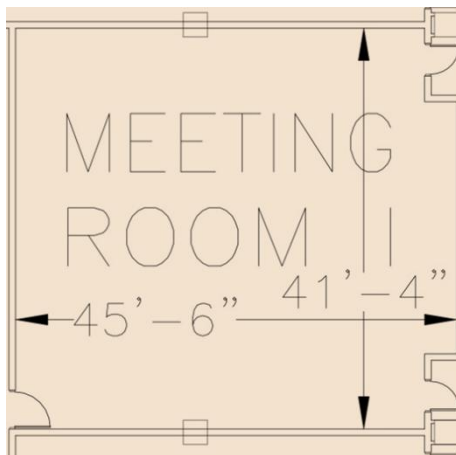


Chart 6

Meeting Room	Gross Sq. Ft.	Approx. Room Size	Theatre	Classroom	Banquet	Ceiling Height	Wall Covering	Daily Rate
H	1,060	21' x 54'	76	39	46	12'6"	White and green paint, cinder block, air wall	\$200
I	1,830	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall	\$250
J	1,830	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall	\$250
I&J	3,660	41' x 90'	246	124	148 88	12'6"	White and green paint, cinder block, air wall	\$500

MEETING ROOMS

K & L

Diagram 21

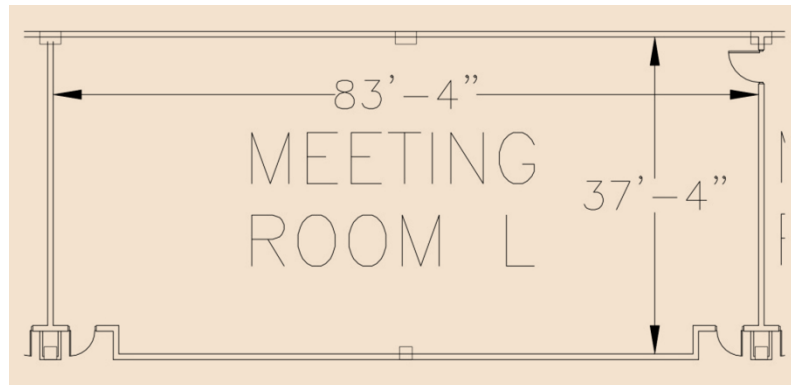


Chart 7

Meeting Room	Gross Sq. Ft.	Approx. Room Size	Theatre	Classroom	Banquet	Ceiling Height	Wall Covering	Daily Rate
K	3,059	37' x 83'	205	103	123	12'6"	White and green paint, cinder block, air wall	\$375
L	3,059	37' x 83'	205	103	123	12'6"	White and green paint, cinder block, air wall	\$375
K&L	6,118	37' x 166'	410	206	246	12'6"	White and green paint, cinder block, air wall	\$750

MEETING ROOM M

Diagram 22

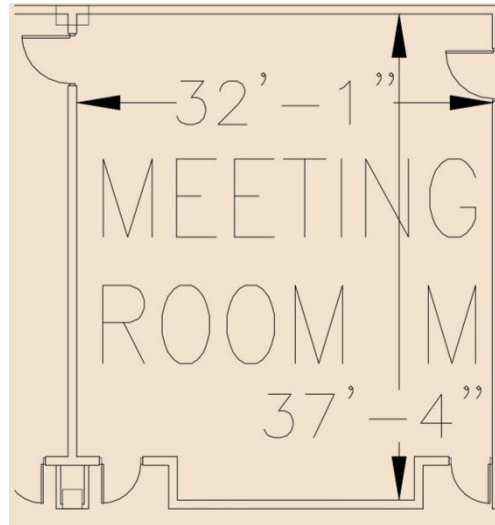


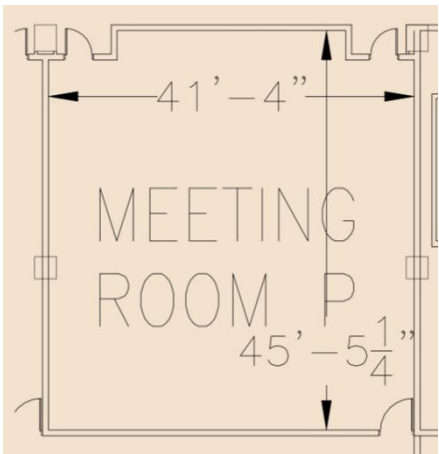
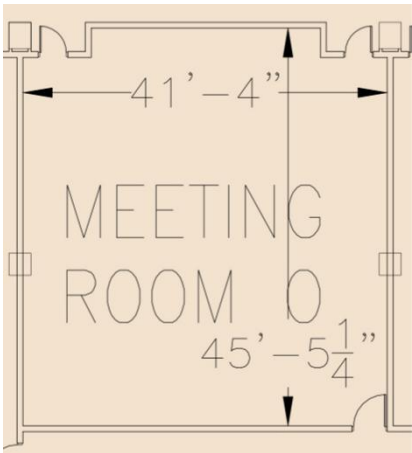
Chart 8

Meeting Room	Gross Sq. Ft.	Approx. Room Size	Theatre	Classroom	Banquet	Ceiling Height	Wall Covering	Daily Rate
M	1,149	37' x 32'	79	40	48	12'6"	White and purple paint, cinder block	\$200

MEETING ROOMS

N, O, & P

Diagram 23



LOCKER

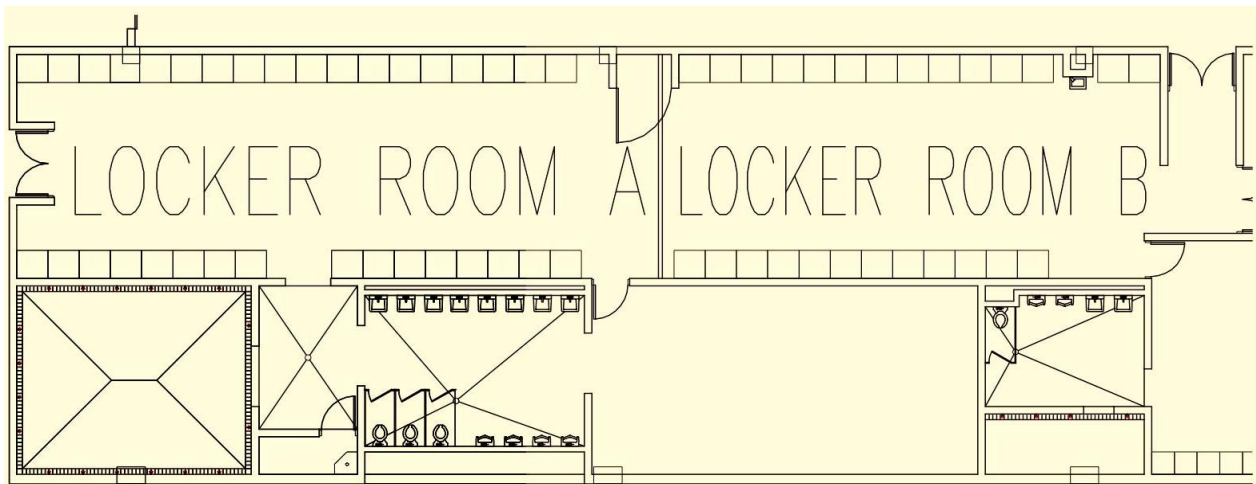
Chart 9

Meeting Room	Gross Sq. Ft.	Approx. Room Size	Theatre	Classroom	Banquet	Ceiling Height	Wall Covering	Daily Rate
N	2,159	41' x 54'	148	74	89	12'6"	White and green paint, cinder block, air wall	\$275
O	1,826	41' x 45'	123	62	74	12'6"	White and green paint, cinder block, air wall	\$250
P	1,826	41' x 45'	123	62	74 91	12'6"	White and green paint, cinder block, air wall	\$250
N/O/P	5,811	41' x 144'	394	198	237	12'6"	White and green paint, cinder block, air wall	\$775

ROOMS

A & B

Diagram 24

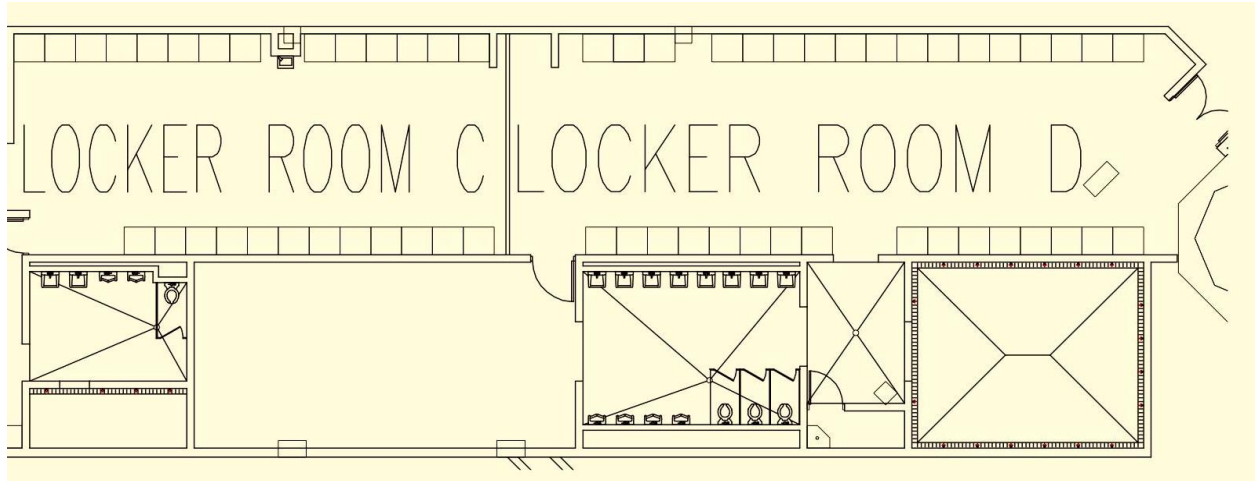


Locker Room Information

- Square Footage:
 - 19'-10" x 107'-5"
- 59 Player Lockers
- 12 Coaches Lockers
 - 10'-0" x 14' - 0"
- 1 Head Coach Locker
- Storage Room
 - 18'-7" x 15'-10"
- Wireless Internet
- 2 Restrooms
- Dimmer switches adjust lighting requirements
- The white walls in each meeting room can be used for projection purpose.
- Other services available at the client's expense are internet access by Ethernet, cable modem or wireless, screens, microphones, pipe and drape, and other necessary equipment. Meeting room and equipment fees are subject to change without notification.

LOCKER ROOMS C & D

Diagram 25



Locker Room Information

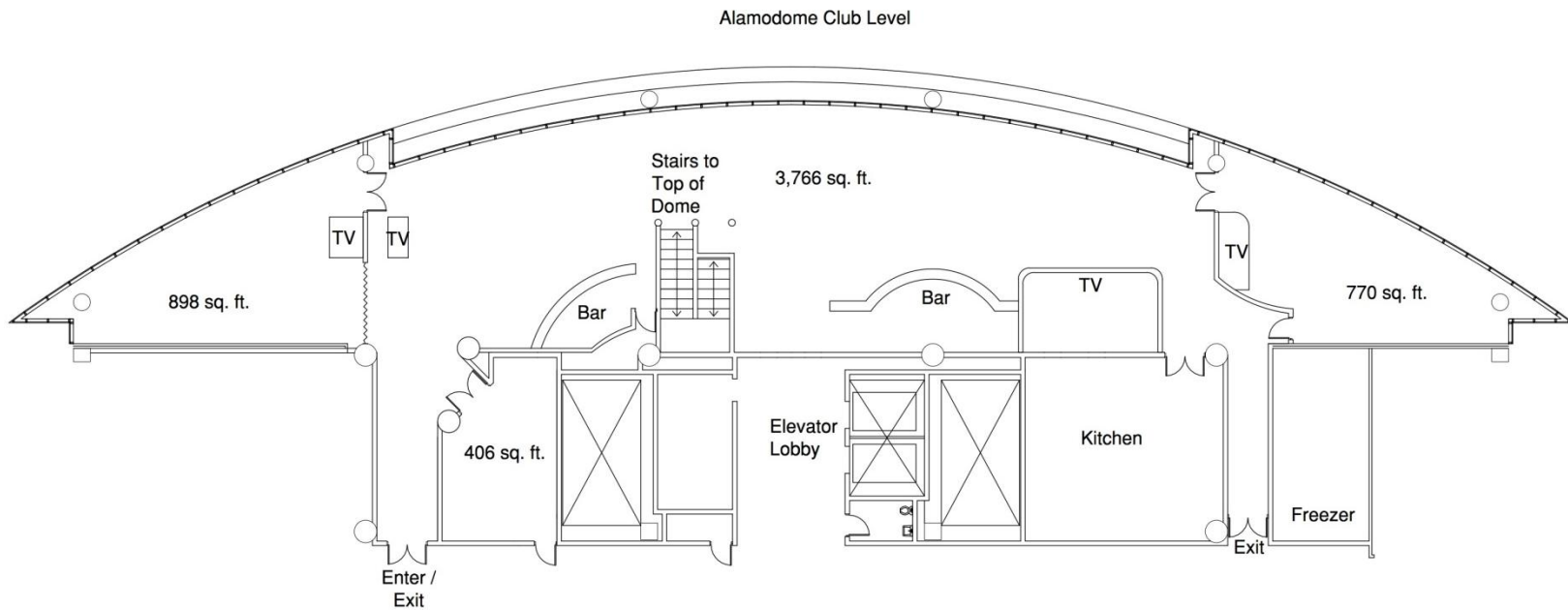
- Square Footage:
 - 19'-10" x 103'-10"
- 61 Player Lockers
- 12 Coaches Lockers
 - 10'-0" x 14' - 0"
- 1 Head Coach Locker
- Storage Room
 - 18'-7" x 15'-10"
- Wireless Internet
- 2 Restrooms
- Dimmer switches adjust lighting requirements
- The white walls in each meeting room can be used for projection purpose.
- Other services available at the client's expense are internet access by Ethernet, cable modem or wireless, screens, microphones, pipe and drape, and other necessary equipment. Meeting room and equipment fees are subject to change without notification.

LOCKER ROOMS



Hall of Fame Club

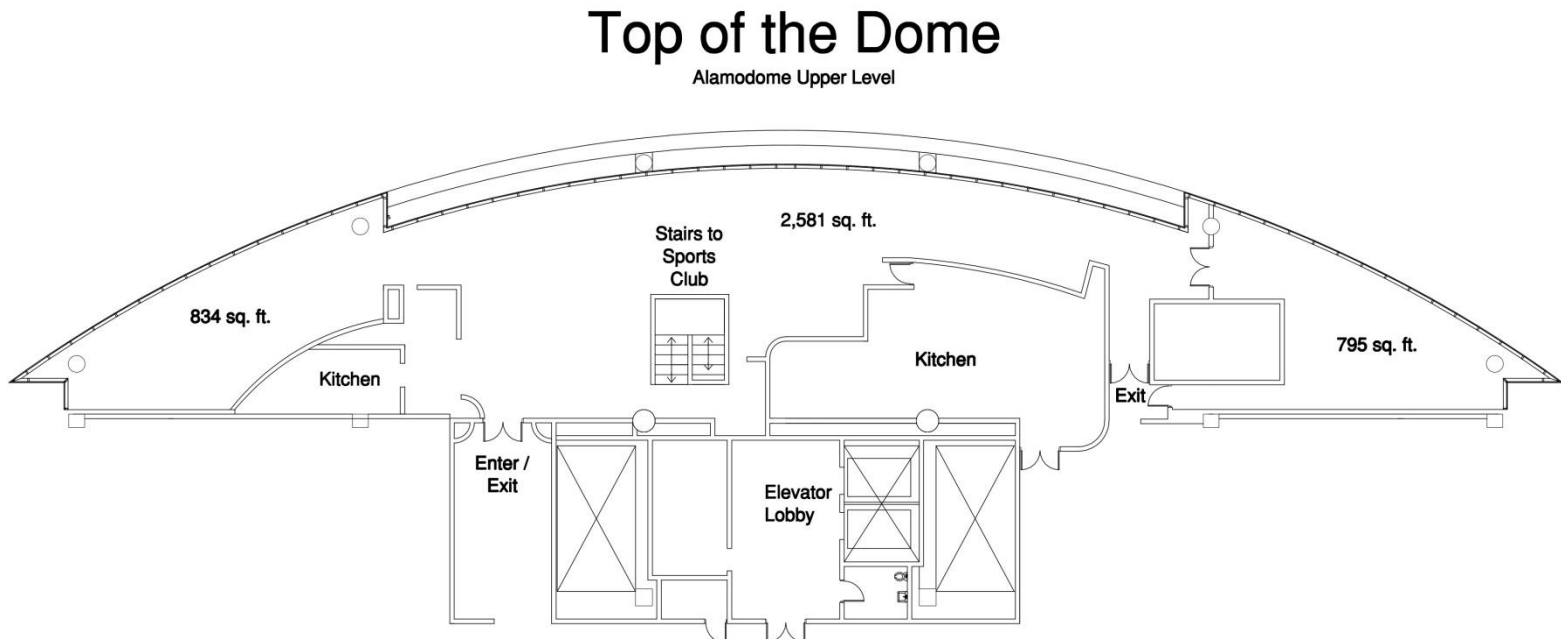
Diagram 26



- Capacity
 - 650 persons when the room contains no tables, chairs, or other furnishings
 - Banquet capacity for 300 persons maximum
 - Cocktail round capacity for 500 persons maximum

TOP OF THE DOME

Diagram 27

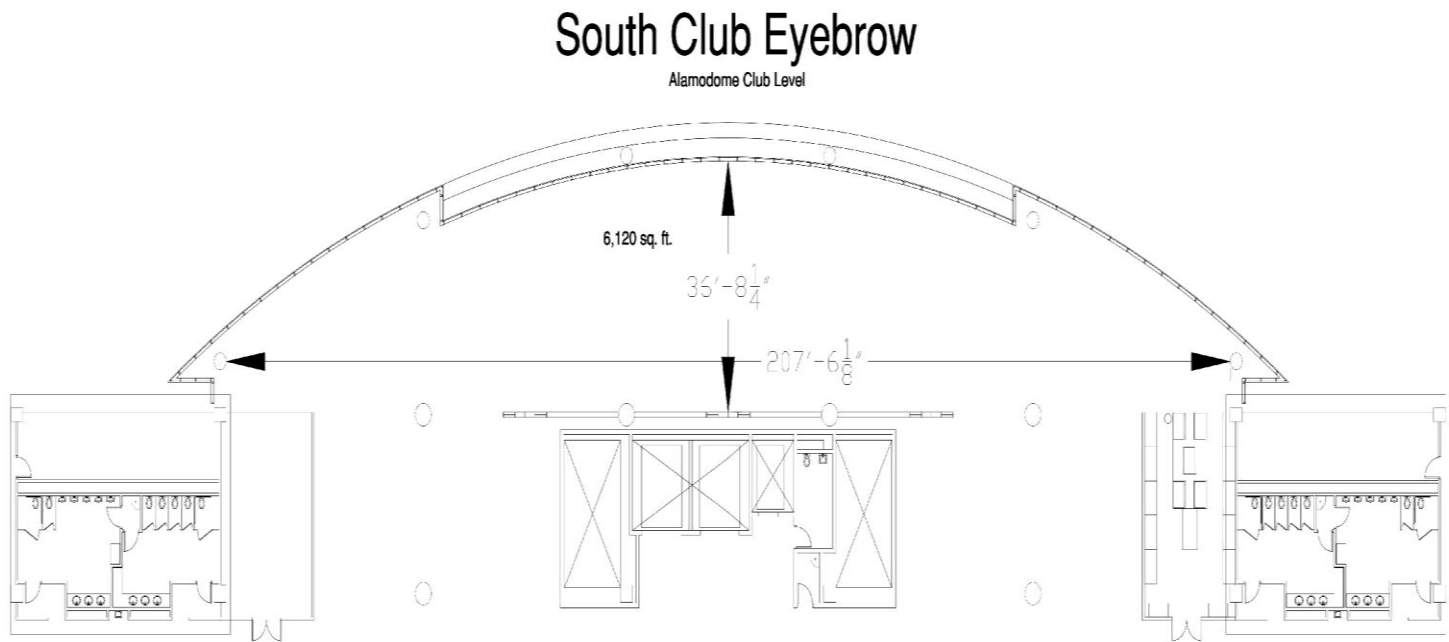


Top of the Dome Information

- Capacity
 - 450 persons when the room contains no tables, chairs, or other furnishings
 - Banquet capacity for 200 persons maximum
 - Cocktail round capacity for 350 persons maximum

SOUTH CLUB EYEBROW

Diagram 28



South Club Eyebrow Information

- Capacity 300 persons when the room contains no tables, chairs, or other furnishings
 - Banquet capacity for 240 persons maximum with room for buffet lines and bar locations
 - Classroom set up for 120 persons with 30 8'x30" tables. The number of
 - tables and seats can be increased, but with negative effects to sight lines

Career Fair set up for 30 booth spaces with 8' x 30" tables

SOUTH UPPER EYEBROW

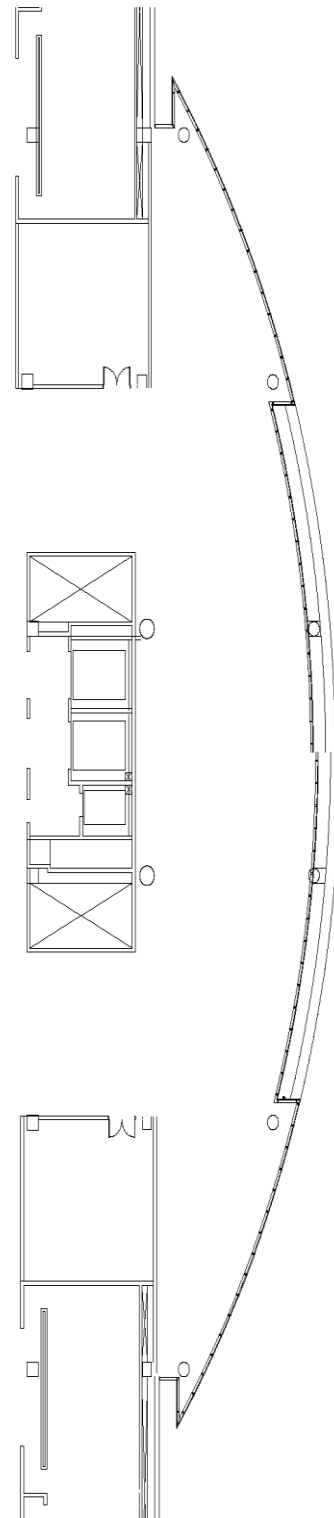
Diagram 29

The South Upper Eyebrow space is very similar to the South Club Eyebrow.

Capacity:

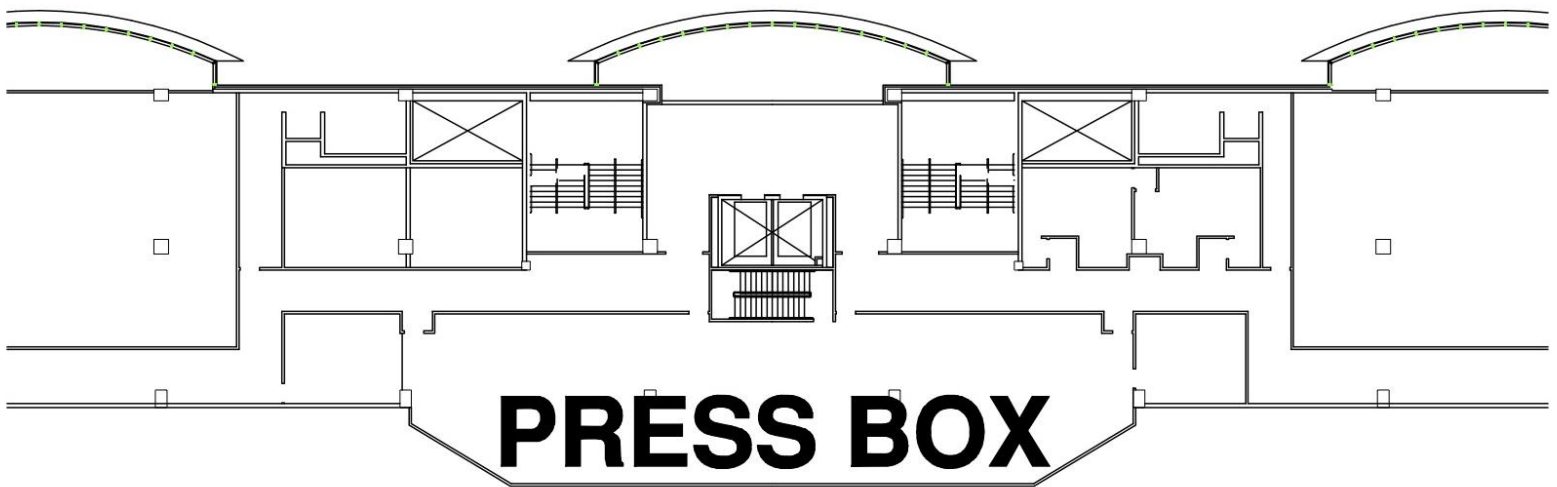
- Capacity 300 persons when the room contains no tables, chairs, or other furnishings
 - Banquet capacity for 240 persons maximum with room for buffet lines and bar locations
 - Classroom set up for 120 persons with 30 8'x30" tables. The number of
 - tables and seats can be increased, but with negative effects to sight lines

Career Fair set up for 30 booth spaces with 8' x 30"



PRESS BOX

Diagram 30



Press Box Information:

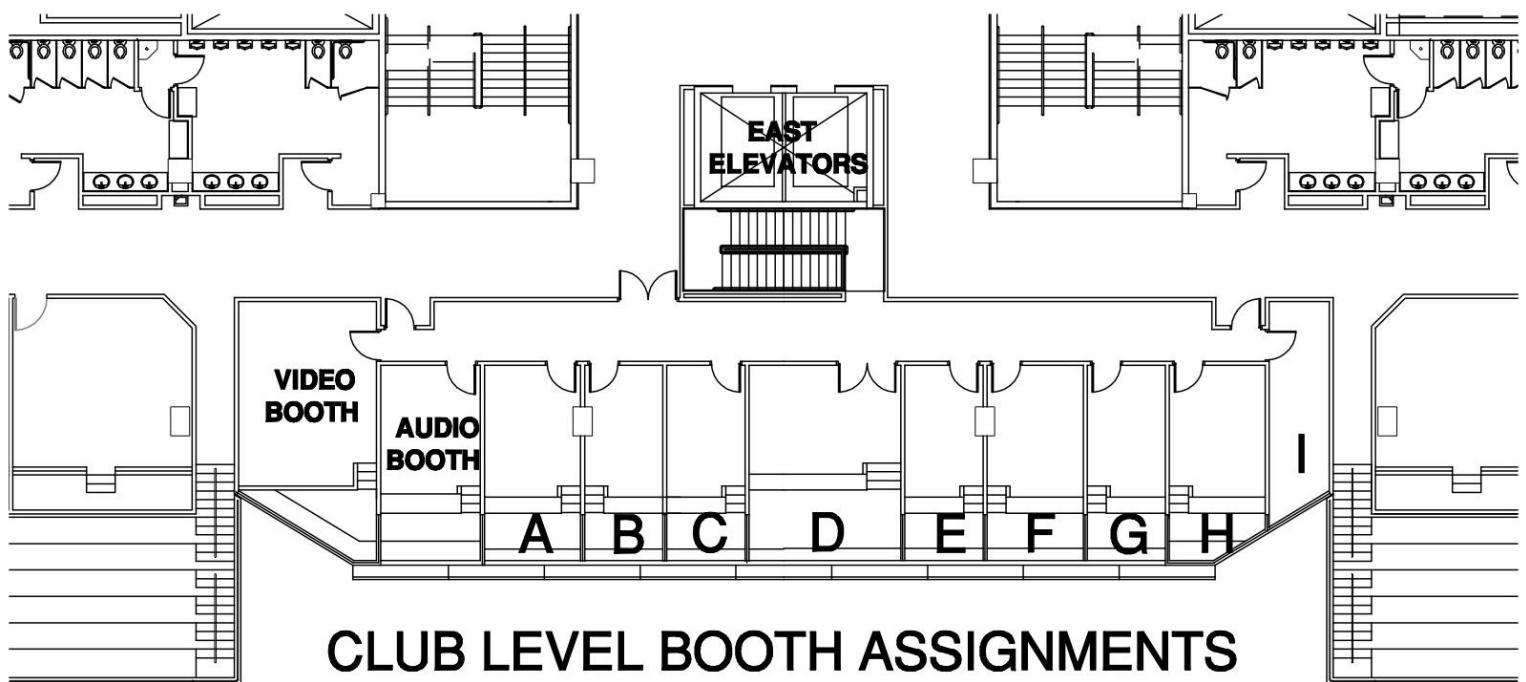
- Seating for 150 persons
- Located on the East 50-yard line Mezzanine level
- An additional room measuring 16'x41' is also available
- Four (4) Auxiliary Press areas can be created throughout the Mezzanine level, each seating approximately 30 persons.

PRESS BOX



COACHES/BROADCAST BOOTHS

Diagram 31



Coaches/Broadcast Booths
Information:

- 9 total booths available (A-I)
- Located directly above the Press Box on the East 50-yard line Club level
- Inner stairwell to Press Box for easy access



INDEX

INDEX

ADA Compliance	7, 14	Mandatory Services	12
ADA Parking	59	Media/Marketing	39
Advertising	40	Medical	12, 13
Alcoholic Beverages	14	Meet the Team	18
Animals	14	Meeting Rooms	24, 79-87
Audio/Visual	44-51	Mission Statement	5
Automobiles	14	North Plaza	55-57
ATMs	15, 16	Outdoor Marque	40
Balloons	17	Parking	29-33
Boneyards	17	Permits	17
Cameras	17	Police Officers	24
Catering	13	Posters	24
Certificates	17	Press Box	95, 96
Client Guidelines	11	Press Release	40
Coaches/Broadcast Booths	97	Prohibited Items	7
Concessions	13	Public Safety	26
Confetti and Glitter	17	Pyrotechnics	24
Credentials/Identification Badges	17	Recycling	8, 24
Damages	17	Rigging	25
Deliveries	18	Room Capacities	72
Distributing Flyers	18	Seating Capacities	72
Electronic Cigarettes	18	Security	25
Elevators	18	Service Contractor Guidelines	25
Escalators	18	Signage	24
Events Control	18	Hall of Fame Club	7, 91
Event Planning Timeline	63	Smoking	6, 58
Exclusive Services	13	Social Media	40
Facility Equipment Rentals	65	Stagehands	25
Fire Marshall	19, 31	Stickers	25
Fire Hydrant Meter Application	54	Suites	7, 25, 76
Fire Regulations	34-37	Tailgating	58
Floor Capacities	19	Tape	25
Floor Plans	71	Taxes	17
Food and Beverage	19	Telecommunications	44-51
Gratuities	19	Telephone	50, 69
Home Team Locker Room	19, 20	Ticketing	24, 41
Licenses	17	Top of the Dome	7, 91
Loading Dock	20, 23, 59	Vision Statement	5
Locker Rooms	88-90		
Logos	40		
Lost and Found	24		
House Sound	45		
HVAC	54		
Illusions Theatre	7, 21		
Internet	45		



The City of San Antonio Alamodome
100 Montana Street
San Antonio, TX 78203
Phone: (210) 207-3663
Fax: (210) 704-3646
www.alamodome.com