



ALAMODOME

The City of San Antonio
Convention and Sports Facilities

ALAMODOME EVENT PLANNING GUIDE

100 Montana Street
San Antonio, TX 78203
Phone: (210) 207-3663
Fax: (210) 704-3646
www.alamodome.com

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STAFF DIRECTORY

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Security

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Technical Services

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Carlos Diaz, IT Technician
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GENERAL INFORMATION

Address/Shipping Address

Alamodome

100 Montana Street
San Antonio, TX 78203

Tel: (210)207-3663
Fax: (210)207-3646
Web: www.alamodome.com

Facebook: www.facebook.com/Alamodome
Twitter: @Alamodome
Instagram: AlamodomeSA

CVB

Visit San Antonio

203 South Saint Mary's Street, Suite 200
San Antonio, TX 78205
Phone: (210)207-6700
Toll Free: (800)447-3772
www.visitsanantonio.com

The Official San Antonio Visitor Information Center is conveniently located across from the Alamo at 317 Alamo Plaza, San Antonio, TX 78205

Airports

San Antonio International Airport (9.0 Miles)

9800 Airport Boulevard
San Antonio, TX 78216
Airport Code: SAT
Airport Use: Commercial
Phone: (210)207-3433
www.sanantonio.gov/sat

Stinson Municipal Airport (9.0 Miles)

8535 Mission Road
San Antonio, TX 78214
Airport Code: SSF
Airport Use: Charter
Phone: (210)207-1800
www.sanantonio.gov/ssf

Hospitals

Nix Medical Center (1.2 Miles)

414 Navarro Street
San Antonio, TX 78205
Phone: (210) 271-1800
www.nixhealth.com

Baptist Medical Center (1.8 Miles)

111 Dallas Street
San Antonio, TX 78205
Phone: (210)297-7000
www.baptisthealthsystem.com

Methodist Hospital (12.7 Miles)

7700 Floyd Curl Drive
San Antonio, TX 78229
Phone: (210)575-4000
www.sahealth.com/location/methodist-hospital

Hotels

Staybridge Suites San Antonio

Downtown Convention Center (0.4 Miles)

123 Hoefgen Street
San Antonio, TX 78205
Phone: (210)444-2700
www.ihg.com/staybridge

San Antonio Marriott Rivercenter (0.7 Miles)

8535 Mission Road
San Antonio, TX 78214
Phone: (210)207-1800
www.sanantonio.gov/ssf

La Quinta Inn & Suites San Antonio Riverwalk (0.7 Miles)

303 Blum Street
San Antonio, TX 78205
Phone: (210)222-9181
www.laquintasanantonioriverwalk.com

Marriott Plaza San Antonio (0.7 Miles)

555 South Alamo Street
San Antonio, TX 78205
Phone: (210)229-1000
www.marriott.com

Grand Hyatt San Antonio (0.8 Miles)

889 East Market Street
San Antonio, TX 78205
Phone: (210)224-4555
www.marriott.com

The Westin Riverwalk San Antonio (1.3 Miles)

420 West Market Street
San Antonio, TX 78205
Phone: (210)224-6500
www.westinriverwalksanantonio.com



GENERAL INFORMATION

The Alamodome

The Alamodome is a City of San Antonio owned and operated multi-purpose entertainment facility located in downtown San Antonio, Texas. The Alamodome is a 64,000 seat stadium and a 14,000 - 30,000 seat arena. Opened in 1993, the Alamodome has consistently cast its spotlights on an incredible range of entertainment and sporting events. With over 160,000 square feet of flexible space, this highly accessible facility has been the preferred setting for numerous trade and consumer shows, exhibitions, corporate conventions, automobile shows, and a variety of other events, both large and small.

Illusions Theater

The Illusions Theater is the Alamodome's newest specialty venue. Featuring a state-of-the-art curtain system and LED lighting, The Illusions Theater has a uniquely intimate setting. With a base set for 4,000 seats, the venue offers unparalleled versatility and can configure for up to 11,000 seats.

ADA Compliance

The Alamodome strives to provide an unequalled experience for all patrons and is fully ADA compliant. Assisted Listening Devices are available at the North and South Information Booths. Designated accessibility seats are located on the Plaza, Mezzanine, Club, and Upper Levels. There are 272 specially designated accessibility seats plus 312 attendant seats for a total of 584 seats available. If you are expecting attendees with special needs, please speak with your Event Coordinator so that all necessary accommodations may be made in advance.

Animals

Service Animals, as covered by the ADA, are always welcome at the Alamodome.

With the exception of service assistance animals and animals participating in contracted events, such as dog, cat or cattle shows, animals for the purpose of exhibition are not permitted in the facilities without

prior written approval from the assigned Event Coordinator for the specified event.

When an approved display includes pens or enclosures containing live animals, the following minimal provisions must be made:

- Use of a protective coating (i.e. plastic) to protect floors, columns, and any facility equipment
- Use of some type of absorbent (i.e. saw dust or fire retardant wood shavings) within the pens and around columns
- Provision of curbing or bike rack to contain animals
- Supervision of animals at all times
- Clean-up and proper disposal of absorbents and waste

Additionally, in accordance with state and San Antonio Metropolitan Health District guidelines, animals are not permitted within fifty (50) feet of any food service preparation or service area, except for assistance dogs.

An inspection of animal health and safety is required when animals are part of an event taking place at the Alamodome. The inspection will be completed by a City of San Antonio veterinarian.

Automobiles

Personally-Owned Vehicles (POV's) may not be driven into the facility without permission from your Event Coordinator and may only be operated inside the building for loading and unloading of large equipment. Vehicle parking in the facility is prohibited. The only exception to this policy is vehicles that are to be used as part of an exhibit display.

Vehicles may be displayed with prior approval from the City of San Antonio Fire Marshal. It is the responsibility of the Licensee to ensure that exhibitors are aware of these guidelines.

Balloons

Helium balloons are not allowed in any part of the facility, either for display, for sale, or as gifts. For decoration purposes, air-filled balloons may be used. The Licensee is responsible for informing exhibitors of this policy. The facilities reserve the right to remove any helium-filled balloons at Licensee's expense.



GENERAL INFORMATION

Boneyards

Boneyards are permitted on the loading dock of the Alamodome. Please identify the spaced needs and requirements in advance with your Event Coordinator. Boneyards may not block an area of ingress or egress. If fork lift access is necessary, please contact your Event Coordinator to determine a location that will fit your needs at least 30 days prior to your event.

Certificates, Taxes, Licenses & Permits

The Licensee shall be responsible for acquiring and paying the costs of any and all certificates, licenses, permits, and taxes required by authorities having jurisdiction over the facilities. Exhibitors may be responsible for acquiring and paying the costs of permits, including health and sales tax permits.

Deliveries

Event deliveries may be made to the Alamodome a maximum of three days in advance of and during an event. Please address all deliveries to your Event Coordinator and include the name of the Event. All deliveries are to be shipped to 100 Montana Street, San Antonio, TX 78203. Once received, deliveries will be stored in the Alamodome's Inventory Center. Contact your Event Coordinator with a list of known deliveries prior to their arrival. The Alamodome is not responsible for items that may be lost or damaged during shipment.

Distribution of Flyers

Licensee is responsible for approving all parties wishing to distribute any printed materials. Licensee is responsible for providing their Event Coordinator with a list of approved parties. Licensee is subject to additional cleaning fees for the distribution of printed materials and all materials will be either recycled or discarded.

The distribution of stickers is expressly forbidden.

Non-Smoking Facility

The Alamodome is a non-smoking facility. Smoking is not permitted in the building at any time. Designated smoking areas are located outside the facility at the North and South Entrances.

Posters & Signage

With prior approval by the Event Coordinator, event-related and professionally printed banners, posters, and signs may be displayed in various locations inside and outside of the facility. Licensee is responsible for acquiring the measurements needed for signage.

The exterior of the North and South Plaza's are equipped with 120' of Banner Trak® on four elevations. Banner Trak® equipment is the only approved method of hanging signage on the Alamodome fascia. Licensee must measure the area themselves or send a representative to do so to determine dimensions and grommet placement.

The installation/rigging of banners, posters and signs, weighing less than 250 lbs., can be performed by your general services contractor (decorator), or another qualified provider. Banners, posters and signs may only be hung at approved hanging points. Licensee is responsible for the removal of all banners, posters and signs.

No decorative or structural items may be attached to or hung from any overhead beam, column, handrail, utility pipe, exterior wall, or fence without prior written approval. The Licensee will be charged for the labor and materials required for removal resulting from violation of this policy.

Drapes, decorations, buntings, and other decorative materials must be fire retardant materials properly treated to meet flame-proofing requirements and have the prior approval of the City's Fire Marshal.

Except as noted in this section, all other banners, posters, signs, etc.:

- Must have the prior approval of the Event Coordinator
- Must be professionally-printed
- Can only be displayed on easels and individual place holders

Under no circumstances should any posters, signs, etc. be attached to walls, doors, or windows. Licensee is responsible for the removal of all such posters, signs, etc., and any cleaning of residue left by item, at the conclusion of their event.



GENERAL INFORMATION

Pyrotechnics

Licensee and all contractors must comply with the San Antonio Fire Department's *Fire Regulations for Public Assembly Occupancies*. A permit is required for the use of pyrotechnics during events. Please contact Shirley Guzman with SAFD by phone, (210) 207-0013, or by email at shirley.guzman@sanantonio.gov for permitting inquiries.

Recycling

The Alamodome pursues conservation policies in regards to energy, water and recycling whenever possible. Since 2006, the Alamodome has created several "green" initiatives to reduce the number of chemicals used and to conserve water and energy. The facility recycles various items and materials including glass, plastic, aluminum.

Service Contractors

Certain services provided within the facility are on an exclusive or preferred (non-exclusive) basis. Licensee shall not contract any services which conflict with or violate the terms of the exclusive agreements.

Staples, Tacks, Nails, & Screws, etc.

Items may not be affixed to the facilities' furniture, fixtures, or equipment. Licensee is responsible for the labor and materials required for repair resulting from violation of this policy.

Stickers, Decals, & Adhesives

The use of any type of adhesives on any facility owned surface is strictly prohibited. Licensee is responsible for the labor and materials required for cleanup and repair resulting from violation of this policy.

Tape

The use of double-sided tape on any facility surface is strictly prohibited. Painters or decorators tape is permitted on surfaces with the exception of stained concrete. Licensee is responsible for ensuring all tape is removed at the conclusion of the event. Licensee is responsible for the labor and materials required for cleanup and repair resulting from violations of this policy.



BACKSTAGE, HOSPITALITY, & PRESS SPACES

Field Level Back of House Locations

Room Name*	Square Feet	Restrooms	Showers	Lockers	Additional Features
Locker Room A	1,071	X	X	32	Storage Room
Locker Room B	897	X	X	39	Head Coach Locker Room
Locker Room C	897	X	X	40	Head Coach Locker Room
Locker Room D	1,174	X	X	33	Storage Room
X-Ray Room	391				
W Officials Locker Room	500	X	X	13	
E Officials Locker Room	500	X	X	13	
Visitors Interview Booth	180				Broadcast Connections
Home Interview Booth	180				
Home Team Locker Room	7,500	X	X	132	Equipment Room, Training Room, Coaches Lounge, Head Coach Office
Production Office	1,700				Air wall divider equipped
North Dressing Room	166	X	X		Part of Production Office Compound
South Dressing Room	166	X	X		Part of Production Office Compound
Green Room	977	X			

*Please note that Locker Rooms A/B and C/D may be combined and the Production Office may be split in half.

Field Level Meeting Rooms

The Alamodome offers sixteen carpeted meeting rooms, providing 30,206 square feet of meeting space. Dimmer switches in each room adjust lighting requirements. The white walls in each meeting room can be used for projection. Other services available at the Licensee's

expense include internet access, projections screens, microphones, pipe and drape, tables, chairs, and other necessary equipment. Alamodome building events take precedence over meeting room events which could affect all or some of the previously reserved meetings.

Room Name*	Square Feet	Dimensions	Theatre	Classroom	Banquet	Ceiling Height
Meeting Room A	1,506	37' x 32'	104	52	63	12'6"
Meeting Room B	2,338	37' x 63'	156	78	94	12'6"
Meeting Room C	1,830	41' x 45'	123	62	74	12'6"
Meeting Room D	1,830	41' x 45'	123	62	74	12'6"
Meeting Room E	1,060	21' x 54'	76	28	46	12'6"
Meeting Room F	2,338	37' x 63'	156	78	94	12'6"
Meeting Room G	1,506	37' x 42'	104	52	63	12'6"
Meeting Room H	1,060	21' x 54'	76	39	46	12'6"
Meeting Room I	1,830	41' x 45'	123	62	74	12'6"
Meeting Room J	1,830	41' x 45'	123	62	74	12'6"
Meeting Room K	3,059	37' x 83'	205	103	123	12'6"
Meeting Room L	3,059	37' x 83'	205	103	123	12'6"
Meeting Room M	1,149	37' x 32'	79	40	48	12'6"
Meeting Room N	2,159	41' x 54'	148	74	89	12'6"
Meeting Room O	1,826	41' x 45'	123	62	74	12'6"
Meeting Room P	1,826	41' x 45'	123	62	74	12'6"

* Please note Meeting Rooms A/B, C/D, F/G, I/J, K/L, and N/O/P may be combined.



BACKSTAGE, HOSPITALITY, & PRESS SPACES

Hospitality Spaces

Level	Room Name	Square Feet	Max Capacity	Cocktail	Banquet	Classroom
Plaza (2)	North Plaza	100,000+	-	-	-	-
Club (4)	Hall of Fame Club*	4,166	300	250	200	-
	South Club Eyebrow ⁺	5,056	360	310	260	120
Upper (5)	Top of the Dome*	4,500	320	270	220	-
	South Upper Eyebrow ⁺	5,056	360	310	260	120

* The Hall of Fame Club and Top of the Dome can be combined to create a two-story venue with breathtaking views of the San Antonio Skyline.

⁺ The South Club and Upper Eyebrows can also accommodate a tabling setting for thirty (30) vendors.

Press Spaces

Level	Room Name	Location	Seating Capacity	Additional Features
Mezzanine (3)	Press Box*	East 50-yard Line	150	(2) Multipurpose Rooms
Club (4)	Booth A	East 50-yard Line	10	Access to Press Box
	Booth B	East 50-yard Line	8	Access to Press Box
	Booth C	East 50-yard Line	10	Access to Press Box
	Booth D	East 50-yard Line	15	Access to Press Box
	Booth E	East 50-yard Line	10	Access to Press Box
	Booth F	East 50-yard Line	10	Access to Press Box
	Booth G	East 50-yard Line	8	Access to Press Box
	Booth H	East 50-yard Line	10	Access to Press Box
	Booth I	East 50-yard Line	-	Access to Press Box

* Four (4) additional auxiliary press areas can be created on the Mezzanine Level, each seating approximately thirty (30) persons.



TECHNICAL INFORMATION

Accessible Seating | 272 Wheelchair Accessible Seats and 312 Attendant Seats

Backstage Spaces | Locker Rooms A-D, X-Ray Room, East & West Officials Locker Rooms, Home & Visitor Interview Booth, Production Office, Green Room, North & South Dressing Room, Northeast Locker Room, Home Team Locker Room

Building Elevation |

- Field Level: 0'0"
- Plaza Level: 18'8"
- Mezzanine Level: 34'8"
- Club Level: 50'8"
- Upper Level: 66'8"
- Mechanical Mezzanine: 82'8"
- Top Seating: 110'5 1/8"

Building Entrances | (70) Total

- (27) North Plaza
- (27) South Plaza
- (8) East
- (8) West

Center Hung | 30' x 30' footprint. 12-point grid that supports 60k max weight

Closed Circuit TV | (332) 26" LG LCD Monitors. (4) Analog in-House Channels, (4) Digital In-House Channels, and (1) HD In-House Channel.

Passenger Elevators | (7) Total; (2) on the North; (2) on the East and west; (1) on the South. Ten persons and or 4,500 lb. weight limit.

Equipment | Available for rental

- Forklifts: (1) 6 ton and (1) 3 ton
- Spotlights: (10) Xenon Gladiator 3
- Bike Rack: (200) 8' Pieces
- Inertia Barricade: 80'
- Staging: Stage Right 60' x 40' ~2,880 sq. ft.

Escalators | (2) from North Plaza Level to Field Level. Maximum weight capacity of 7,040 lbs.

Freight Elevators | (2) on the South Loading Lock. Maximum weight capacity of 10,000 lbs.

Floor Air | (1) pocket in SW corner. 20 HP pump puts out 125 PSI and 91.9 CFMs.

Floor Dimensions | 16,000 Sq. Ft. Total

- North Wall to South Wall: 502'10"
- East Wall to West Wall: 361'9"
- East Seats to West Seats: 279'
- N/S Retractable to Retractable: 397'
- N/S Furthest Center Seat to Center Floor: 376'
- E/W Furthest Center Seat to Center Floor: 296'
- Arena Curtain to South Wall: 275'5"
- Arena Curtain to North Ice: 112'3"
- Arena Curtain to South Ice: 212'3"
- East Club Fascia to West Club Fascia: 394'
- Under Roof North to South: 728'
- Under Roof East to West: 560'

Floor Weight Capacity | 1,100 lbs. per sq. ft. or 72k at 32k per axle. The floor is 3500PSI and 6000PSI concrete.

Loading Docks | (8) located on the South and accessible from Lot A. Docks are 17'-9" wide and 10' tall. Bays are 82' deep.

Locker Rooms | 4 Rooms that can combine into 2

- A/B: 19'10" x 107'5". 59 player lockers; 12 coaches lockers; 1 head coach locker
- C/D: 19'10" x 103' 10". 61 player lockers; 12 coaches locker; 1 head coach locker
- A wet room is located between locker rooms B and C

Meeting Rooms | 16 Rooms totaling 30,206 sq. ft.

Parking Lots | 2,866 Total Spaces

- Lot A: 781 Spaces; 711'x427'; 303,597 sq. ft.
- Lot B: 942 Spaces; 920'x212'; 195,000 sq. ft.
- Lot C: 1,143 Spaces; 903'x365'; 329,595 sq. ft.

Ribbon Boards | (6) Daktronics ProStar 23mm Displays measuring 100'w x 3'h and LED capable of 4.3 trillion colors. Located on the NW, NE, SW, and SE Fascia.

Robert Thompson Bridge (Via Property) | The weight limit for this access point onto the North Plaza is 28,000 lbs. per axle plus load cut sheet. Approval needed for loads over 40,000 lbs.

Scoreboard | 30'w x 20'h trimmed at 35' to bottom of speakers during games. Max trim is 55'.



TECHNICAL INFORMATION

Show Power Availability | 6,670 Total Amps

- East Loading Dock:
 - (3) 20amp 3phase/208v
 - (6) 30amp 3phase/240v
- West Loading Dock:
 - (3) 200amp 3phase/208v
 - (3) 30amp 3phase/240v
- Greisonbach House (Lot A):
 - (3) 200amp 3phase/240v
 - (1) 100amp 3phase/110v
- South East Tunnel:
 - (2) 600amp 3phase/208v
 - (1) 400 amp 3phase/208v
 - (1) 100 amp 3phase/208v
- East 50-Yard Line
 - (1) 600 amp 3phase/208v
 - (1) 400 amp 3phase/208v
- West 50-Yard Line:
 - (1) 600 amp 3phase/208v
 - (1) 400 amp 3phase/208v
- Catwalk Disconnect – Center Stadium:
 - (1) 800(1) 600 amp 3phase/208v

South Tunnels | The South tunnels lead onto the stadium floor from the loading dock. Clearance through the tunnels is 18' w x 13'6" h.

Stadium Lighting | 200 ft. candle power lamps that power to 90% in 5-10 minutes and have a re-strike time of 10-15 minutes.

Video Walls |

- End Walls: (2) Daktronics ProStar 16.5mm Displays measuring 32'w x 24'h and LED capable of 4.3 trillion colors. Located in the NW and SE Corners.
- Center Hung: Four Sided Daktronics ProStar 10mm Displays measuring 12'W x 9'h per side and LED capable of 4.3 trillion colors. Located centered above the North floor.



RIGGING

The rigging of items weighing less than 250 lbs. can be performed by your general services contractor (decorator), or another qualified provider. The rigging of items that weigh over 250 lbs. must be reviewed and approved by a representative of the Alamodome's exclusive rigging company. A certified rigger must hang everything from the chain hoist/motor up to the ceiling.

Roof, Sound, & Lighting Grid Measurements

- Beams: 10'-6" wide center to center
- Catwalk: 160' from floor
- Bowed Truss Steel (Bottom): 120' from floor
- Bottom of Steel: 164'-4" from floor
- Top of Steel: 171' from floor
- Arena North Concert Grid: 60' x 80' 30pt. grid that supports 162k max weight
- Center Floor Concert Grid: 60' x 80' 30pt. grid that supports 162k max weight
- Center Floor Scoreboard Grid: 38' x 57' 18pt. grid that supports 90k max weight
- South Floor Concert Grid: 60' x 80' 35pt. grid that supports 162k max weight

Roof, Sound, & Lighting Grid Weight Capacities

- General: 4,000 lbs. per truss; 5 pts. per hour due to size and height

Seating Unit

Interval Unit Weight:

- 42' unit weighs 26,250 lbs. plus 13,440 lbs. of seating = 39,690 lbs.
- 36' unit weighs 22,500 lbs. plus 10,080 lbs. of seating = 32,580 lbs.

Stagehands

Licensee is responsible for utilizing a certified stagehand for requirements including rigging, lighting, sound, etc. Stagehand requirements can be coordinated through Upstage Center Inc, the preferred provider of rigging service.

Service Providers

The City of San Antonio has approved the following rigging service providers:

Upstage Center Inc. | Bill Fraser
3302 Old Alvin Road Suite A
Pearland, TX 77581
Phone: 281.412.6600
Fax: 281.412.6610
www.upstageusa.com
Email: mrbwfraser@gmail.com



LABOR RATE CARD

Public Safety (per hour)

Public Safety Manager	\$29.30	SAPD Supervisor (3 Hour Min.)*	\$41.85/\$34.85
Public Safety Supervisor	\$19.70	SAPD Officer (3 Hour Min.)*	\$49.82/\$42.82
Public Safety Officer	\$17.68	SAFD	\$82.40
In-House Security Officer	\$16.50	Medical Services	\$20.00
		Ambulance	Quotes Available

* Higher rate applies to first hour of service with lower rate being applied to all hours thereafter.

Event Services (per hour)

Event Coordinator	\$20.00	Usher Supervisor	\$16.50
PBX Operator	\$16.50	Floor Supervisor	\$17.50
Wardrobe Attendant	\$14.50	Usher	\$14.50
Gate Captain	\$16.50	Elevator Operator	\$14.50
Ticket Taker	\$14.50		

Box Office (per hour)

Rental Fee	\$500.00/day	Box Office Manager	\$30.00
Security Deposit	\$500.00/use	Box Office Supervisor	\$16.00
Box Office Manager (Off-site)	\$40.00	Ticket Seller	\$15.00
Ticket Seller (Off-site)	\$17.00		

A/V and Telecommunications* (per hour)

House Audio Operator	\$35.00	Audio Monitor Operator	\$250.00/day
House Lights Operator	\$35.00	Audio Technical Director	\$300.00/day
House Rig Supervisor	\$67.50	Audio Production	\$200.00/day
House Rigger Setup	\$40.00	Repair/Maintenance of Client Equipment (not including parts)	\$100.00/day
House Rigger Setup/Show	\$40.00	A/V Tech Setup	\$35.00

*Quotes are available for the following: Spot Operators, Spot Tech (Required with Spot Rental), Technical Director, Camera Operator, Cable Puller, Graphics Operator, Matrix Operator, Tape Operator, and Video Engineer

Operations and Maintenance (per hour)

Operations Supervisor	\$25.00	HVAC System Operator	\$37.50
Operations Staff	\$22.50	Head Turf Manager	\$25.00
Conversion Supervisor	\$17.00	Equipment Operator	\$25.00
Conversion Staff	\$15.00	Electrician	\$37.50
Fork Lift Operator	\$25.00	Plumber	\$30.00

Other (per hour)

Parking Supervisor	\$16.50	Cleaning Supervisor	\$17.00
Parking Attendant	\$14.50	Cleaning Attendant	\$16.50



EQUIPMENT RATE CARD

A/V and Telecommunications Equipment & Services (per unit/per event) (AR –Advance Rate; SR - Show Rate)

A/V			
In-House Closed Circuit Monitors	\$600.00	Additional Closed Circuit Channel	\$100.00
TV Cart	\$20.00 AR	TV Cart	\$25.00 SR
25" Zenith Color Television	\$125.00 AR	25" Zenith Color Television	\$150.00 SR
50" Zenith Color Television	\$350.00 AR	50" Zenith Color Television	\$400.00 SR
Beta Deck Rental	\$150.00/hour	Edit Suite Rental	\$150.00/hour
Broadcast Support			
Camera Hookup – Triax	\$195.00	Fiber Connectivity	\$370.00
ENG Hookup – 1 Video, 2 Audio	\$120.00	Fiber Connectivity to Transmission Carrier	\$75.00
Audio/Video Interconnectivity	\$185.00		
CATV/DMX Services			
Cable Television	\$150.00 AR	Cable Television	\$200.00 SR
Intercom			
Wired Intercom	\$30.00	Wireless Intercom	\$60.00
Microphones & Direct Boxes			
Basic Mic. with Cable & Stand	\$25.00	Wireless Headset Mic (must include wireless system direct box)	\$25.00
Wireless Mic System	\$75.00	Compact Disc Player (Single Player)	\$40.00
Direct Box	\$20.00		
Miscellaneous			
Batteries	\$10.00	CD's and Cassettes	\$15.00
P.A. Packages			
Small (8 channel power mixes, 2ea. speakers w/stands, 2ea. wired mics w/stands and all cables)	\$350.00	Medium (8 channel power mixes, 4ea. speakers w/stands, 4ea. wired mics w/stands and all cables)	\$500.00
Large (16 channel mixer, 2ea. Large speakers, 2ea. floor monitors, 1ea. stereo amplifier, 6ea. wired mics w/stands and all cables)	\$1,000.00	Active Press Box (16 channel (12M/4L)	\$75.00
Arena (3-way EV system hung around Jumbotron)	\$2,000.00	Stadium (16 EV Horns Center Hung)	\$2,000.00
Mini Snake Box and Fan-Out (50'-100' 6 or 12 channels)	\$30.00	Audio Snake Box and Fan-Out (100' – 24 channels)	\$60.00
Patches			
Audio Patch Fee	\$30.00	Com Drop	\$20.00
Telephone			
Single Analog Line	\$250.00 AR	Single Analog Line	\$275.00 SR
Digital Multi-Service Line 2-Lines	\$270.00 AR	Digital Multi-Service Line 2-Lines	\$300.00 SR
Additional Lines on Multi Line Service	\$35.00 AR	Additional Lines on Multi Line Service	\$60.00 SR
Dry Pair Connection – SBC D-Marc	\$200.00	Dry Pair Connection – Internal	\$100.00
Voice Mail	\$15.00 AR	Voice Mail	\$20.00 SR
Long Distance Restriction per Line	\$5.00 AR	Long Distance Restriction per line	\$10.00 SR
Ringdown with Instruments	\$200.00	Telephone Technician Services	\$90.00/hour
Dedicated T1 Line	By Quote	Dedicated Internet Line	\$950.00
Temp. Phone (De-) Activation	\$15.00	Domestic Long Distance per Minute	\$0.40



EQUIPMENT RATE CARD

A/V and Telecommunications Equipment & Services (per unit/per event) (AR –Advance Rate; SR - Show Rate)

Extend ATT Services (Pots, ISDN, DSL)	\$200.00 AR	Extend ATT Services (Pots, ISDN, DSL)	\$225.00 SR
Wireless Internet – 1 Meeting Room	\$300.00	Wireless Internet – Multiple Meeting Rooms	\$950.00
Wireless Internet – Full Stadium	\$1,000.00		

Video

Video Pass Through*	\$2,500.00	Video Production	By Quote
Ribbon Boards	\$300.00/sec	Camera	\$200.00
Graphics (Submitted in Television ready format)	No Charge	Graphics (Not Submitted in Television ready format)	\$25.00/graphic

* Video pass-through includes use of the end-zone video displays and/or center-hung display and control room engineer. Examples of a video-pass through would be where a video production truck is used for all video production. No cameras or playback are provided with a pass-through, it shall be understood that the client's production truck will handle all camera and playback responsibilities.

Equipment Rental (per unit/per event)

Basketball Floor	By Quote	Pallet Jack	\$50.00
8' Bike Rack	\$25.00	Pipe & Drape	\$2500
Camera Platform	\$400.00	Podium	\$35.00
Chairs	\$2.50	Projection Screen	\$35.00
Chalkboard	\$25.00	Riser	\$45.00
Chrome Stanchion	\$25.00	Scissor Lift	\$100.00
Dry Erase Board	\$25.00	Shore Power	\$200.00
Easel	\$25.00	Spotlight (Zenon Gladiator 3)	\$200.00
Extension Cord	\$25.00	Stage (60' x 40')	\$3,500.00
Sports Turf	By Quote	Table (8' x 30")	\$15.00
Forklift (6 Ton) and Driver	\$650.00	Table (8' x 18")	\$15.00
Forklift (3 Ton) and Driver	\$600.00	Table (60" Round)	\$15.00
Ice Floor	By Quote	Table Dolly	\$20.00
Inertia Barricade	\$2,000.00	Yellow Jacket Cable Ramp	\$25.00
Lost Room Key	\$100.00		



A/V & TELECOMMUNICATIONS

A/V Storage

The Alamodome does not have areas designated for the storage of A/V Equipment. The storage of equipment is permitted in meeting rooms and other ground level areas with prior approval from your Event Coordinator. Licensee shall store equipment at their own risk.

Broadcast Infrastructure

- 95 Triax Camera Hookups from the truck pad to the Field Level (44), Plaza Level (22), Club Level (8), and Upper Level (21)
- 124 Video Connections from the truck pad to the Satellite Truck Parking (24), Field Level (70), and Club Level (30)
- 300 Audio Connections from the truck pad to the Satellite Truck Parking (24) Field Level (216), and Club Level (60)
- 72 Fiber Connections from the truck pad to the Satellite Truck Parking (12), Field Level (48), and Club Level (12)

Center Hung Video Walls

A center hung display, featuring four Daktronics ProStar® 10mm displays and 8 matrix boards is located in the center of the North arena. Each video display is LED capable of 4.3 trillion colors and measures 12' wide x 9' high.

Guidelines for Video Displays: 4x3 NTSC Analog.
NTSC Formats for Video Playback:

- Beta, BetsSP, DigiBeta, and DVD (the DVD must have at least 5 seconds of black before the spot and go to black for at least two seconds after the spot)
- Video File Formats: .mov (all codecs) and .avi (uncompressed or dv-dvcpor only.)
- All spots must be 4x3 center cut safe.
- If you want to have the image change on all the boards at the same time, logos must be built to native size of the video walls. The native size is 592 width x 448 height, 100dpi jpeg.

Matrix Board Requirements:

- JPEGs for finished non-moving logos
- 128 width x 160 height, 100dpi pixel size

- Uncompressed .avi files for moving playback
- No longer than 15 seconds

DAS System

The Alamodome has a Distributed Antenna System with multiple carriers to provide the latest technology, currently 4GLTE coverage for up to 75,000 users.

Data Centers

The Alamodome is equipped with a physical network consisting of 6 data closets on each of the five levels, connected by a redundant Fiber Optic Ring. All closets are strategically located through the facility so that any location is within 300' of a data closet.

Each data center is fully redundant with redundant power backups and cooling systems that are capable of monitoring air distribution and humidity. All technology is backed up by a UPS emergency power system. Additionally, critical technology equipment is also tied into our facility emergency power generators.

Each data center is equipped with a 1 GB Fiber uplink and can be expanded as needed. Users are connected with a 1 GB cat6 cable.

Up to 1,500 analog phone lines and an additional 500 phone lines can be provided through the data centers as needed along with DSL, ISDN, or 56K circuits. Virtualization and on-line backup systems can also be provided.

Internet & Network Services

The Alamodome is equipped with both wireless and hard line Internet access and has the ability to install and modify its systems to accommodate events as needed. The facility is equipped with a redundant 1 GB internet link and can provide up to 5 dedicated 802.11 5 GHz channels.

Hard line access provides upload and download speeds of 1MB per second.

With 300 High Density Access points with Multi-Cast Abilities the Alamodome can provide wireless Internet



A/V & TELECOMMUNICATIONS

access on the Field Level, including meeting, locker and production rooms, as well as the Plaza, Club seating and Club concourse areas. The wireless access offers upload speeds of 800kbps and download speeds of 1500kbps. A public WiFi that can support 45,000 users is free to the public, however the Terms of Service must be accepted to connect.

Ribbon Boards

The Alamodome features 6 Daktronics ProStar® 23mm displays located North, Northeast, Northwest, South, Southeast, and Southwest fascia. Each display is LED capable of 4.3 trillion colors and measures 100' wide x 3' high.

Graphic Requirements:

- JPEGs for finished non-moving logos
- 1328 width x 48 height, 100dpi pixel size
- Uncompressed .avi files for moving playback
- No longer than 15 seconds

Satellite Services

Satellite trucks wishing to broadcast at the Alamodome must receive prior approval from the Event Coordinator. To obtain a clear line of sight to all satellites, trucks are encouraged to park near the Marquee in Lot A. Shore power is available in this location.

Spotlights

The Alamodome has ten Xenon 3K spotlights in house, which may be rented by the licensee.

Spotlight operators must be contracted separately. This may be done through the Alamodome's preferred rigging provider, Upstage Rigging.

Telephone Services

The Alamodome offers analog single-line and digital multi-line telephone services with the ability to provide up to 1,000 phone numbers. Call waiting, call transfer, voicemail, teleconferencing, and videoconferencing are available.

Television

Featured in our suites, concourses, and restaurants are 332 Closed Circuit LG 26" LCD Television Monitors.

Channels Include:

- 4 Analog In House
- 4 Digital In House
- 1 HD In House
- Full Time Warner Cable Lineup

The Alamodome reserves the right to broadcast the event on the in-house televisions.

Video Walls

A Daktronics ProStar® 16.5mm Display is located at the Northwest and Southeast corners. Each video wall is LED capable of 4.3 trillion colors and measures 32'W x 24'H.

Guidelines: 4x3 NTSC Analog.

NTSC Formats for Video Playback:

- Beta, BetsSP, DigiBeta, and DVD (the DVD must have at least 5 seconds of black before the spot and go to black for at least two seconds after the spot)

Video File Formats:

- .mov (all codecs) and .avi (uncompressed or dv-dvcpor only.)
- All spots must be 4x3 center cut safe.

Graphic Files:

- For finished non-moving logos on video walls: jpegs, tiff, and targas
- For finished non-moving keyable logos: targas, png, and .psd files
- Pixel size 720 width x 486 height, 72dpi
- In Photoshop, use preset "Film and Video" – size "NTSC D1." Please make sure that all logos stay within TV safe areas.
- If you want to have the logos change on all the boards at the same time, logos must be built to native size of the video walls. The native size is 592 width x 448 height, 100dpi jpeg



PUBLIC SAFETY

Alarm Response

In the event of a fire, the nearest fire alarm pull station that is a safe distance away from the fire should be activated.

Alamodome Security Control will be automatically notified in the event of a fire alarm. A security officer will be immediately dispatched to the area indicated by the alarm notification. This officer will assess the situation and determine the exact location and other pertinent information to provide to first responders. Security Control will be responsible for making initial contact with SAPD, SAFD, and any other appropriate authorities.

The Emergency Management Team must be contacted through the Public Safety Manager to initiate the chain of command.

Areas of Refuge

Areas of Refuge are located on the Plaza, Mezzanine, and Club Levels of the building for all patrons who may not be able to exit the building safely during an emergency. Those who take shelter in an Area of Refuge will receive assistance in exiting the building from Alamodome Staff or Emergency Services. These areas are not for storage.

Automated External Defibrillators (AEDs)

The Alamodome is equipped with two Automated External Defibrillators (AEDs). These devices can be found in Security Control. During an event, trained medical staff throughout the building will have additional AEDs.

Communications & Command Center

The primary command center location during events is the Alamodome Security Control, located in the Southwest corner of the Field Level (Level 1). If the command post is unsafe, damaged or otherwise unusable, the Alternate command post location will be the Alamodome Events Control or determined by the Public Safety Manager.

Credentials & Identification Badges

All employees, building tenants, contractors, and event personnel must have credentials visible at all times

while on Alamodome property. Visitors to the Alamodome may enter through the loading dock located on the South side of the building or through the South Plaza. Both of these locations are accessible from Parking Lot A. Visitors to the building who enter through the loading dock must receive a visitor badge from the security office located in the South West tunnel or be escorted by Alamodome credentialed staff. All visitors to the building who enter through the South Plaza must meet the attendant at the Information Booth and sign out a visitor pass or be escorted by credentialed Alamodome staff. All Alamodome staff credentials are valid during the event.

Emergency Contact Information

During the event of an emergency, please use the following methods to reach the appropriate services:

House Phones

Dial extension 73680 from any Alamodome house phone to report an issue. This number is a direct link the Alamodome Security Control office which is open 24 hours per day, 7 days per week. Security Control is the command hub during all emergency situations and has direct contact with SAPD, SAFD, and medical services.

Outside Phones

Dial (210) 207-3680 from any outside phone to report an issue. This number is a direct link to the Alamodome Security Control office which is open 24 hours a day, 7 days per week.

Fire Extinguishers

Fire extinguishers are distributed evenly throughout all concourses as well as fire hoses located around the facility. Extinguishers have simple, well explained operating instructions displayed on the device which should always be followed. All are ABC extinguishers which are designed to fight three principle types of fires.

Fire Marshal

Licensee is responsible for contacting the San Antonio Fire Department's Office of the Fire Marshal at (210) 207-3695 to ensure their event is in compliance with fire and safety regulations. The Fire Marshal has authority to stop an event for safety purposes. Licensee



PUBLIC SAFETY

is responsible for Fire Marshal personnel required for certain events, including public events.

Keys & Access Control

Licensees may request keys to specific meeting rooms, locker rooms, and broadcast booths. A maximum of two keys per room will be signed out. Keys are provided at no charge. However, if a key is not returned to Security Control at the end of the Licensee's use, a one-hundred dollar fee will be charged. Please speak with your Event Coordinator to request any and all room keys.

In the event that a meeting or other floor level room is used for the service of beer, wine, and/or spirits, Off-duty San Antonio Police Department (SAPD) officers must be stationed at every entrance and exit point of that room. The free flow of alcohol to and from floor level meeting rooms is strictly prohibited. If more than one room is being used for the service of alcohol, security personnel must be stationed separately at each room.

Non-Emergency Situations

In the event of a non-emergency situation, your Event Coordinator will be your primary point of contact. The Event Coordinator will have direct access to emergency services, as well as Alamodome security and all other Alamodome departments.

Overcrowding/Crowd Control/Event Conditions

The presence of Off Duty Police Officers may be mandated by The City of San Antonio, Alamodome, and/or the San Antonio Police Department for certain events. Mandatory officers are at the expense of the a copy of the announcement will be given to the audio provider via CD, iPod, USB drive or other method. The Licensee is required to play this message only at the instruction of the Officer in Charge during an emergency situation.

Licensee. The number of officers present would be determined by the number of event attendees and the nature of the event. Events that may require police detail include, but are not limited to, the following: Events where large crowds are expected, events open to the public, anticipated large crowds may impede the flow of traffic and cause overcrowding, events where alcohol is sold, political rallies, and events that may draw protests and/or riots. Officers present at these events would be responsible for aiding the flow of traffic through the Alamodome in order to maintain a safe environment.

Police Officers

Licensee is responsible for security in the form of Off-Duty San Antonio Police Department (SAPD) officers for all events including public events and events in which alcohol is served. The final number of officers is determined solely by the SAPD Off-Duty Employment Unit (ODEU) based on event requirements. The facilities do not provide additional SAPD for trade show or entertainment events. No event staff, other than SAPD ODEU security, are allowed to physically intervene with anyone within the facilities. Licensee can contact the SAPD ODEU directly at (210) 207-7020 for more information or to make arrangements.

Required Announcement for Occupants Evacuation

In the event of a partial or full evacuation, the Alamodome has a pre-recorded announcement that will be played repeatedly over the house speakers. During an event in which the house sound system is turned off,

Security Staffing

Supplemental Event Public Safety staff may only be obtained from the Alamodome's contracted event provider.



PARKING

We at the Alamodome understand that parking is an important concern for our event organizers and attendees, especially in a downtown setting. Our

dedicated parking team has developed guidelines and procedures and will work with your Event Coordinator to plan and meet your transportation needs.

Lot*	Total Spaces	Lot Size	ADA	Bus	Location	Relation to Building
A	636	711' x 427'	55	0	Corner of East Cesar E. Chavez Blvd. and I-37 (U.S. Hwy 281) Frontage Road	South
VIA	136	382' x 132'	0	0	Corner of East Cesar E. Chavez Blvd. and I-37 (U.S. Hwy 281) Frontage Road	South
B	968	920' x 212'	0	12	South Cherry Street	East
C	1,143	903' x 365'	0	0	South Cherry Street	East
TOTAL	2,883		55	12		

* No 24-hour or overnight parking is permitted. The use of recreational vehicles, personal vehicles or other vehicles/structures for the purpose of overnight accommodations (camping) is strictly prohibited.

ADA Parking

The Accessibility drop-off area is located in the North East section of Lot A, near the building. An accessible ramp is also located in this area and will direct patrons to the South Plaza doors. After dropping-off accessible family members, the vehicle may either park in Lot A or if Lot A is full, proceed to Lots B and C for additional parking (if available).

There are 55 Accessible parking spaces available in Lot A.

Wheelchairs are available to assist patrons to their seat once they have entered the Alamodome, but may not be brought outside the building for patrons use.

Drop-off & Pick-up Procedure

Multiple Drop-off points are needed in order to minimize the amount of traffic that is commonly caused during events at the Alamodome. In order to reduce this congestion, both the I-37/Frontage Road Entrance and Hoefgen/Underpass Entrance will be open for drop-off access into Lot A.

Lot B Patron Drop-Off/Pick-Up Area

The designated Patron Drop-Off/Pick-Up Area is at the north end of Lot B. This lot is located on S. Cherry St. Upon exiting the lot vehicles will travel southbound on S. Cherry St. to leave the area. Cars may stage in the area beginning 30 minutes prior to the scheduled end of the event. However, once the event has ended and traffic is converted to outbound

only from the Alamodome by the San Antonio Police Department, access will not be permitted until the normal traffic flow is restored. This is usually 30 – 45 minutes post-event.

Cesar Chavez/Underpass Entrance

Taxis and Limousines will be directed along Cesar Chavez Boulevard and into the taxi/limo lane looping along the Underpass into Lot A. They will follow the lane to the North East drop-off area, and then continue along the bike rack lane to exit.

Taxis and Limousines will be permitted to stage in the area beginning 30 minutes prior to the scheduled end of the event. Upon conversion of the traffic flow to outbound only from the Alamodome post-event by the San Antonio Police Department, taxi/limo access for patron pick-up will still be permitted into Lot A via the entrance designated above.

Limousine Services

Limousines will follow the same drop off routes outlined in the Drop-off & Pick Up Procedures portion of this section.

Loading Dock Procedures

The loading dock is located at the south side of the Alamodome in Parking Lot A via the Northbound I-37/U.S. Route 281 Frontage Road. The loading dock features 4,200 square feet of space including eight truck bays with two direct access tunnels to the stadium. Loading Dock Bays measure 17'9" wide and 10' high. Bays are 82' deep. Cable, internet and phone



PARKING

service can be provided to the loading dock. General service contractors do not have the authority to prevent authorized access to the loading dock. Unauthorized vehicles are subject to removal at owner's expense

Event Ingress/Egress Days

Persons requesting Loading Dock access to load and/or drop off small items, such as documents or easily manageable single packages, (excluding commercial carriers such as UPS, FedEx and tractor-trailers) will be directed to park in Lot A. Such persons will be allowed access via the pedestrian walkway to the Southwest Tunnel entrance.

Persons requesting Loading Dock access to load and/or drop off large or numerous items, (excluding commercial shippers such as UPS, FedEx and tractor-trailers) will be permitted to park in the designated 15-Minute Loading Zone parking spaces, if available. If the 15-Minute Loading Zone parking spaces are full, persons qualifying for Loading Zone parking will need to wait until a space becomes available. Such persons will be allowed access to the building through the Southeast Tunnel entrance.

Alamodome tenants may park in the 15-Minute Loading Zone parking spaces for loading and unloading purposes at any time, provided space is available.

Commercial carriers will be granted access to the appropriate loading dock bay as designated by the Security Officer staffing the Loading Dock gate.

Additionally, two (2) Loading Dock Parking Passes will be issued for each event. Persons displaying these passes will be permitted to park in the designated parking area. Additional passes may be issued by Alamodome Administration, with notification to the Security Department.

Event Days

Loading Dock access on event days is restricted. Only commercial carriers staged at a Loading Dock bay and those persons possessing a Loading Dock Parking Pass may be granted access into the Loading Dock area. Parking for such vehicles will be as designated by the Security Officer staffing the Loading Dock gate.

Licensee staff needing to load and/or unload in the Loading Dock area before the event is permitted to do so up to 2 hours prior to the start of the event.

Licensee staff needing to load and/or unload after the end of the event may begin to do so 1 hour after the end of the event. There is no parking permitted in the loading dock area for these vehicles.

Exceptions

Exceptions to the procedure/policy revision include the City of San Antonio City Manager, Mayor, Convention, Sports and Entertainment Facilities Director, Police Chief and other dignitaries exempted by notification from the Alamodome Administration. The Fire Marshall assigned to the Alamodome may park a San Antonio Fire Department vehicle in the designated location. Alamodome administration may park in the loading dock area at any time.

Pedestrian Traffic

Pedestrians will not be allowed to walk into the Loading Dock area via the vehicle access gate. All pedestrian traffic is to be directed through the pedestrian walkway to the Southwest Tunnel entrance. There should be no foot traffic through the Loading Dock area for unloading/loading purposes other than those persons authorized above.

Public Transportation

VIA Metropolitan Transit

Public Transportation to the Alamodome is available in the form of San Antonio's VIA Metropolitan Transit. For more information on VIA please call (210) 362-2020, visit www.viainfo.net or download the Go Via smartphone application.

B-Cycle

Take part in San Antonio's green and healthy initiative and bike to the Alamodome with B-cycle! B-cycle is a fun and easy bicycle sharing program with convenient locations all throughout Downtown San Antonio, including at Sunset Station adjoining the Alamodome's North Plaza. For more information on San Antonio B-cycle please visit www.sanantonio.bcycle.com.

Required Actions

The following actions are required in all Alamodome Parking Lots:

- Filling of holes drilled without proper clearance
- Hydraulic leak clean ups (absorbent and pressure wash)
- Spray painting



PARKING

Tailgating

All guests wishing to tailgate at the Alamodome must observe the City of San Antonio Tailgating Guidelines. These guidelines have been developed to provide a fair, reasonable and safe tailgating experience for guests.

Tailgating is permitted on football and baseball event days only*. Failure to follow these guidelines may result in the loss of tailgating privileges and ejection from the parking lot. All vehicles entering the Alamodome parking lots are subject to a security/safety inspection before being allowed to park.

*Authorization for tailgating activities in conjunction with other Alamodome events may be obtained from Alamodome administration. Lot opening times may be adjusted with approval of Alamodome Administration.

+ Subject to Change

Taxis & Ride Shares

Taxis will follow the same drop off routes outlined in the Drop-off & Pick Up Procedures portion of this section.

Truck Operation

All trucks will access the Alamodome via the I-37/U.S. Route 281 Access Road and enter Parking Lot A. No overnight truck parking is allowed in Lot A without prior consent from your Event Coordinator. There is no overnight truck parking in Lots B and C. Motor coach power hookups are located in Lot A and may be used with prior consent from your Event Coordinator. For more information regarding truck operations, please refer to the Loading Dock portion of this section.

Valet Parking

The Alamodome does not offer valet parking in any of its three lots.

VIA Bollards & North Plaza Vehicle Access

Vehicle access to the Alamodome's North Plaza can be obtained with prior approval from your Events Coordinator. Access to the North Plaza will be limited to vehicles being used in the setup, display, or break down of events taking place on the Plaza. All vehicles entering the North or South Plazas must maintain a maximum weight of 250 lbs. per sq. ft. or less. Access to the North Plaza via Sunset Station is blocked by VIA Transportation owned bollards. If you must enter through Sunset Station, please provide your Event Coordinator with a schedule of the times you will require the bollards to be down at least a week in advance of your event. Any vehicle with a gross weight of 40k lbs. must obtain approval from VIA to enter through Sunset Station. The point of vehicle entry to the Plaza is as follows:

Via Sunset Station (Vehicles over 8' tall)

- *Heading South on 1-37 (U.S. Route 281 North)*

Take Exit 141 toward Commerce Street/Downtown/The Alamo. Merge onto the 1-37/U.S. Route 281 Frontage Road. At the first stoplight, make a right onto Commerce Street. Make your second right onto Hoefgen Avenue and follow the road onto the North Plaza.

- *Heading North on I-37 (U.S. Route 281 South)*

Take Exit 140B towards Cesar E. Chavez Boulevard/The Alamodome. Make a left using the Turnaround lane onto the I-37/U.S. Route 281 Frontage Road. At the second stoplight, make a right onto Commerce Street. Make your second right onto Hoefgen Avenue and follow the road onto the North Plaza.

Robert Thompson Bridge (I-37 Walkway)

The Robert Thompson Pedestrian Walkway under I-37 may be used for access into the North Plaza. The walkway can not accommodate vehicles 8'9" or taller.



BOX OFFICE & TICKETING

ADA Compliance

In accordance with the 2010 Americans with Disabilities Act (ADA) Standards, the City of San Antonio owned Alamodome will adhere to the following seating and ticketing policies. For questions about Alamodome seating, please contact Kevin Stephenson, 207-3635. If you have specific questions concerning the ADA you may contact Judy Babbitt, Accessibility Compliance Manager, Disability Access Office, Department of Transportation and Capital Improvements at 207-7957.

Tickets for accessible seats must be sold during the same hours; through the same methods of purchase (by telephone, on site, through a website, or through third-party vendors); and during the same stages of sales (pre-sales, promotions, general sales, wait lists, or lotteries) as non-accessible seats

People purchasing a ticket for an accessible seat may purchase up to three additional seats for their companions in the same row and these seats must be contiguous with the accessible seat.

Accessible seats may be used as companion seats. If contiguous seats have already been sold and are not available, the Dome must offer other seats as close as possible to the accessible seat. If those seats are in a different price category, the Dome is not required to modify the price and may charge the same price as it charges others for those seats.

Generally, tickets for accessible seats may not be sold to members of the general public who do not need the specific features of accessible seats. However, in three specific circumstances, unsold accessible seats may be released and sold to members of the general public:

- When all non-accessible seats have been sold (excluding luxury boxes, club boxes, suites, and seats the venue holds back when declaring a sell-out); or
- When all non-accessible seats in a particular seating section have been sold, unsold accessible seats in that section may be released; or

- When all non-accessible seats in a particular price category have been sold, unsold accessible seats in that price category may be released

The Alamodome may select only one of these options for declaring a sellout for an event. The Alamodome is not required to release accessible seats and may choose to hold back all or a portion of the remaining accessible seats. Accessible seats for a series, subscription, or season tickets may be sold to members of the general public in the same three circumstances.

Third party ticket vendors must include comparable tickets for accessible seats. Once third-party ticket vendors acquire tickets for accessible seats, they are obligated to sell them in accordance with the Department's ADA requirements (see TICKET SALES above)

Alamodome Box Office

The Southwest Box office is open Monday thru Friday and as necessary for events. Hours of operation are:

- Monday - Friday: 10am to 5pm
- Saturday - Sunday: Closed
- Major Holidays: Closed
- Event Days: On event days, the box office typically opens at least two hours before the event. Hours may vary based on projected ticket sales and/or promoter requests.

Payments Accepted

The Alamodome Box Offices accept payment in the form of Cash, Visa, MasterCard, Discover, and American Express. Checks are not accepted.

Contacting the Box Office

The Alamodome Box Office may be contacted by phone at (210) 207-3663.

Group Sales

The Alamodome does not offer group sale tickets. Coordinating group sales is a responsibility of the promoter and will be handled in no way by the



BOX OFFICE & TICKETING

Alamodome box office. Group Sales for the Alamodome are typically outsourced. For more information or to learn about our preferred group sales vendor, please contact your Event Coordinator.

Ticketmaster

The Alamodome has a ticketing agreement with Ticketmaster as the exclusive provider of all ticket sales at the Alamodome. Licensee is not permitted to sell tickets through any other ticket agency, or by any other means outside of Ticketmaster. Licensee is also not permitted to sell tickets on a consignment basis without the approval of the Box Office Manager.

Licensee should contact the Box Office Manager at (210) 207-3663 to discuss ticket sales on Ticketmaster. Please note that typically, once all information is received to build an event on Ticketmaster, the creation process will take up to four (4) business days to complete. Please keep this in mind when planning for your event on sale.

Once an event is on sale, any changes made to the event such as added discounts, pricing changes, artist changes, ticket header changes, etc., will be approximately three (3) business days to complete. Again, please keep this in mind when planning your event.

The Alamodome will provide staffing during your event. The number of sellers will be determined by the Box Office Manager and is based on the size of the event, historical data, and the public interest in the event during the days leading up to the event itself.

Event settlement is conducted by the City of San Antonio Fiscal division. Please contact your Event Coordinator to determine the timing of your event settlement.

Patrons wishing to purchase tickets can do so by calling Ticketmaster at 1-800-745-3000, visiting Ticketmaster online at www.Ticketmaster.com, or by visiting any Ticketmaster outlet.



MARKETING

Logos

Licensee or exhibitors may not use Alamodome logos for any purpose without the prior approval of the Marketing Manager. The use of Alamodome logos in any brochures, advertisements, or other publicity must be approved in advance by the General Manager.

For questions or concerns regarding the use of Alamodome logos or the use of event sponsor logos at the Alamodome, please contact your Marketing Manager.

Outdoor Marquee

The Alamodome's Marquee is located in Parking Lot A and is visible from Interstate 37 and the surrounding area.

The Alamodome will run between one and three graphics in a sequence, similar to a slideshow, per event. Graphics may be run up to 45 days prior to an event.

Graphics must be full color, 400 x 144 pixels, and are best if "saved for web" JPEGs at 100% size in RGB color mode. Resolution is 72dpi.

No sponsorship logos can be used unless part of the event's name. The following is an example:

- YES: Valero Alamo Bowl
- NO: Alamo Bowl Presented by Valero

Graphics to be displayed on the marquee may be emailed to Andrea DeLaune.

All graphics must be sent in the correct size formatting. The Marketing department will not resize graphics that are sent incorrectly.

Social Media

The Alamodome promotes events taking place via social media on Facebook, Twitter, and Instagram.

Specific promoter request for advertising will be handled on a case- by-case basis.

Ticket promotions, giveaways, and other fan interaction promotions are welcome and encouraged.

Follow the Alamodome:

- Facebook: facebook.com/Alamodome
- Twitter: @Alamodome
- Instagram: AlamodomeSA

Website

We will promote your event via www.alamodome.com. The website requires 2 graphics:

- A photo or logo 560x250 pixels horizontal
- An event logo 160x100 pixels horizontal.

Files are best if "saved to web" JPEGs at 100% size in RGB color mode. Resolution is 72dpi.

Press Release

Please include a press release along with your graphics consisting of artist, ticket and event information and a description of the event for the information page.

E-Blasts & Promotional Announcements

Marketing questions concerning E-Blasts and Promotional Announcements should be directed to Andrea DeLaune.



SUITES

Whether sitting in a private stadium seat or nestled comfortably in the custom furniture inside your suite lounge area, suite owners will be delighted at the spectacular views of the ice, court, or stage for any Alamodome or Illusions Theater event. Step beyond the sliding glass wall onto your own private viewing balcony with theater-style seats that seem to stretch out into the action. The club level suites are the perfect place for a perfect evening.

Our Suite Level includes 52 private rooms, with seating for up to 12, 14, 15, or 16.

Suites are newly renovated to enhance the elegant design and provide the most up to date technology.

Let exclusive comfort, elegant convenience and an exquisite view be part of your night. Suite packages include parking, customized menus, and special prices on catering.

Sumptuous food, refreshing beverages and outstanding service only begin the list of amenities that make your experience unforgettable. A Luxury Suite at the Alamodome gives you exceptional opportunities to have the best seats for concerts, games, and more while leaving a lasting impression on your valued clients, employees, family and friends.

In addition to the private spaces, be sure to ask about our open air terrace suite space. Terrace suites overlook the Dome floor or field and can be personalized to accommodate 20-100 persons for an event or gathering.

For information on leasing an Alamodome suite, please email suitesales@alamodome.com.



FOOD & BEVERAGE

Savor is the exclusive Food and Beverage provider at the Alamodome. A leader in delivering high quality food & beverage options, the Savor team will work with you create and customize an all-star menu for you and your guests. For more information regarding Savor catering services, please contact:

Greg Gaskins, General Manager
ggaskins@smgworld.com | 210.704.6355

The Alamodome features a wide range of concessions that make dining at the Alamodome a treat. Concessions feature flavors and brands such as Anne's Old Fashioned Ice Cream Bars, D&D Kettle Corn, Igloo Frozen Drinks, Flamingo Rey's Island Shaved Ice, Maui Wowi Hawaiian Smoothies & Frozen Cocktails, the Domedog, the Green Fork, and The Carvery.

Food & Beverage Policies

The following is the Alamodome's policy on food and beverages brought onto the premises from outside sources on event days:

Unless contractually agreed upon, all backstage and special event food and beverage will be arranged through and provided by Savor. Those wishing to use another provider must agree to and abide by the catering buy-out terms and conditions.

Approved vendors may offer sampling of products during the event. Samples may be no larger than 1 ounce and each vendor must obtain a permit. Vendors can contact Shirley Guzman with SAFD by phone, (210) 207-0013, or by email at shirley.guzman@sanantonio.gov to inquire about the permit requirements.

Unless notified otherwise, food and beverages brought onto the parking lot areas is permissible. Food and beverages from outside sources cannot be brought into the Alamodome building itself.

Alcoholic Beverages

Alcoholic beverages may be served within the facilities during certain events.

Licensee is responsible for security comprised of off-duty San Antonio Police Department (SAPD) officers at any event in which alcohol is being served or sold.

The final number of officers is determined solely by the SAPD Off-Duty Employment Unit (ODEU) based on event requirements. Licensee can contact the SAPD ODEU directly at (210) 207-7020 for more information or to make arrangements.

BYOB (Bring Your Own Bottle) functions are not permitted in the facilities.

The service or sale of alcohol to minors is prohibited by law. We ID every time. Any concerns regarding alcohol outside of these parameters need to be addressed directly with your alcohol provider. Alcohol may not be taken to or from the club level for any event.



APPROVED SERVICE CONTRACTORS

AV & Telecommunications

AV Technical Support, Inc.

1970 South Alamo Street
San Antonio, TX 78204
Phone: 210.804.2403
Email: sales@atvsgroup.com
www.avtechnicalsupport.com

Big House Sound

4001 Drossett Drive
Austin, TX 78744
Phone: 512.443.0019
Fax: 512.443.0916
www.bighousesound.com

Decorators

Aztec Events & Tents

1860 Nacogdoches Road
San Antonio, TX 78209
Phone: 210.298.8888
Email: sales@azteceventsandtents.com
www.azteceventsandtents.com

Freeman

3323 I-H 35N, Suite 120
San Antonio, TX 78219
Phone: 210.227.0341
Fax: 210.227.5682
www.freemanco.com

Strong Events

800 Interchange Boulevard #108
Austin, TX 78721
Phone: 512.832.9192
Email: design@strongevents.com
www.strongevents.com

Equipment Rentals

Sunbelt Rentals

Branch #347
5446 Interstate 10 East
San Antonio, TX 78219

Phone: 210.648.8000
Fax: 210.666.1370
Email: pcm347@sunbeltrentals.com
www.sunbeltrentals.com

Utilities

Edlen

5811 La Colonia
San Antonio, TX 78218
Phone: 210.662.9450
Fax: 210.662.9640
Email: sanantonio@edlen.com
www.edlen.com

Freeman

3323 I-H 35N, Suite 120
San Antonio, TX 78219
Phone: 210.227.0341
Fax: 210.227.5682
www.freemanco.com



GENERAL SERVICE CONTRACTOR RULES & REGULATIONS

These rules are not to be taken as a complete list in compliance with any or all statutory regulations or requirements and you are reminded that you have a responsibility under the OSHA Act to ensure your operations are at all times carried out in accordance with the latest legislation and current codes of practice.

Your employees must understand that it is a breach of the law to remove, deface, paint over or otherwise interfere with any equipment, instructions, or notices provided by the Alamodome for the protection of other persons and any accidental incident of such a nature should be reported to the Representative.

The following list of rules applies to all service contractors on all jobs being performed on Alamodome property:

- No pets
- No drugs
- No radios
- No alcohol
- No children
- No smoking
- Hard hats required
- Work boots required
- No shorts or tank tops
- Trash to be cleaned up daily
- No wives (or significant others)
- Subcontractor to provide dumpster for personal use
- Subcontractor to have binders with safety program and MSDS paperwork at jobsite
- Subcontractor to provide storage on project for material
- Subcontractor to have representative present at jobsite for entire length of project
- Subcontractor to provide insurance for material stored at jobsite
- Report to Building Representative when arriving at job and when leaving job

Access Equipment

All contractors should bring any access equipment with them that they require for the work. Suitable risk

assessment should be available as required by the Work at Height regulations 2005.

Accidents

Accidents which occur on Alamodome premises and result in an employee of the Contractor or Supplier being away from work for more than three days must be reported as required by existing regulations and additionally to the Alamodome representative in charge of the work or project who will arrange for the reporting of such accidents to CSEF security.

The Alamodome reserves the right to investigate all accidents or serious incidents that occur on its premises and expects full cooperation from the Contractor or Supplier and their employees in the investigation of cause of such occurrences and in the interest of preventing similar occurrences.

Before Commencement of Work

The Alamodome must give permission before you commence work on the site.

When first coming on site, the Contractor or supplier should establish contact with the Alamodome representative in charge of the work or project.

Ensure that the Alamodome representative is informed in advance of any materials or goods, which may be delivered to our premises prior to your employees commencing work. Such goods and materials are accepted and stored at your own risk and should clearly be marked as being for the name of the firm and its representative.

Contractor Parking

Parking is available for company vehicles in designated parking areas upon availability. Contractors arriving on site must have prior approval and parking permits. Temporary parking passes may be requested from the Event Coordinator. Parking in fire lanes and other areas marked "No Parking" may result in vehicles being towed.



GENERAL SERVICE CONTRACTOR RULES & REGULATIONS

Deliveries

All deliveries, including those likely to cause an obstruction, must be discussed with the Event Coordinator. Designated times and locations may be assigned.

Diesel & Fossil Fueled Powered Vehicles & Equipment

Infiltration of diesel fumes into the building environment is a health and safety concern for staff and visitors. Contractors must not operate diesel and fossil-fueled powered equipment and vehicles where fumes may be drawn into HVAC systems or naturally penetrate indoor spaces. Security will actively respond to these concerns and has the authority to shut down offending equipment

Drains & Sewers

No chemical substances, oils, solvents or other noxious substances are to be poured into, or allowed to enter the Alamodome drains and sewers.

Accidental discharge should be reported to Alamodome maintenance.

Elevators

Freight and or passenger elevators may be made available at certain times for transferring of materials with the agreement of the Event Coordinator. No more than ten persons at a time are permitted on a passenger elevator. Freight is prohibited on passenger elevators. Two freight elevators are located in the south and are accessible from the loading dock. Should fire occur or fire alarm sound, do not use the elevator.

Equipment Brought on Site

All equipment used by a Contractor or Supplier must comply with appropriate safety and electrical legislation. Equipment left on site shall be kept in a safe and secure manner and at the risk of the Contractor or Supplier. All electrical equipment shall be of 110V or less.

Fire Extinguishers

Fire extinguishers located around the Alamodome premises may be used by contractor's and supplier's employees

or other persons for emergencies only. Such equipment must not be used for any other purposes.

Fire Hydrant Meter Application

In the event that a fire hydrant meter is needed within the parking lots for an event, SAWS will need to be contacted. Please note that credit cards are not accepted on this program. The meters are self-set. Paperwork will be given once the deposit is made, which will need to be taken in person to 3930 E. Houston (supply). When the meter is returned, paperwork from the METER SHOP will be exchanged. This will take place at the same location listed earlier; however, it will be in a separate building. To inquire about a fire hydrant meter application, please contact Raquel Jimenez with SAWS at 210-233-3812 or by email at Raquel.Jimenez@saws.org.

First Aid

Contractors shall provide first aid services on the work site for their workers and sub trades. Contractors must have a person trained in first aid available at all times the Contractor is performing work and maintain a first aid station or stations, as per the Occupational Health and Safety Act and regulations for Construction Projects

Harassment/Inappropriate Language/Horseplay

Contractors are advised that offensive language (e.g. swearing) and offensive behavior including harassment and horseplay are not acceptable. Contractor staff must perform their roles in a manner consistent with the Alamodome Mission, Vision, and Values.

Hazardous & Controlled Products



GENERAL SERVICE CONTRACTOR RULES & REGULATIONS

Contractors or their sub trades will not bring any hazardous and or controlled products to project site without providing Material Safety Data Sheets for the products in advance for approval by the Department Facility Coordinator. Hazardous and controlled products must be stored in accordance with good practice and as space may be required under the COSA Fire Code. All Contractor staff must be trained in Hazardous Waste Operations in Emergency Response and be able to produce a record of training, upon request by the Department Facility Coordinator.

Hot Work Permits

A hot work permit is required when work that involves burning, welding, using fire- or spark-producing tools, or that produces a source of ignition is being completed. Permission for hot work must be granted through the Alamodome's Operations division. Please contact Darryl Baethge, Eric Duncan, or James Story for additional information.

Housekeeping & Waste Management

At all times, the work site shall be kept clean from dust, debris, and trash. The Contractor is responsible for removal of construction debris and trash generated by the Contractor work and sub trades from the worksite. Alamodome debris containers may not be used unless specified otherwise by the Department Facility Coordinator. All wastes generated by the contractor and sub trades must be handled and disposed of in accordance with provincial and municipal regulations. Recycling of materials is strongly encouraged.

Identification

All contractors must have an identity badge or company logo work shirt whenever on premises.

Ladder Loan & Use

Ladders are not loaned to Licensees, tenants, patrons or promoters for liability reasons. If they have a small task and we have the time and resources we may assist.

Liquid Waste

The disposal of mortar, cement, paint, tape, float mud thinners, and petroleum products is not permitted in any drain, mop sink, toilet, or floor drain. Dirty water is the only substance permitted in drains, mop sinks, toilets, and floor drains. All prohibited waste must be removed by the licensee and properly disposed of.

Meals & Breaks

Contractors shall advise their employees and sub trades the location for breaks and eating meals. Breaks are not allowed in public areas.

Noise & Vibration

Contractors and sub trades shall ensure that noise and vibration is kept to a minimum at all times. Equipment that generates high levels of noise or excessive vibration should be adequately damped, and/or silenced and/or soundproofed. Any activities that are expected to produce significant noise and/or vibration shall be approved by the Department Facility Coordinator and conducted during the times and locations specified.

North Plaza Exterior

The North Plaza provides open space that can host a variety of activities.

Vehicles are permitted onto the plaza' however, a limit of 250 lbs. per square foot on bricks is required.

North Plaza Access:

The North Plaza can be accessed via the Robert Thompson Bridge (VIA Property) which can be accessed from Commerce Street.

The gross maximum weight allowed is 28,000 lbs. per axle plus the truck load cut sheet as applicable per VIA's requirements.

Structural Design Criteria



GENERAL SERVICE CONTRACTOR RULES & REGULATIONS

Stadium Floor Live Load – 1,100PSI/72K
Total/28,000/axle

Minimum live loads (lbs. per sq. ft.)

All stadium seating area	60
Storage areas	120
Mechanical rooms	150
Concession areas	100
Meeting rooms	100
Restrooms	80
Vending areas	100
Corridor/walkway/court areas	100
Stairways/landings	100
All other areas	100

Penetration of Walls, Floors, & Ceilings

There is to be no access to, or alteration of the facility's infrastructure without appropriate approval from a designated authorizing department. Contractors and/or sub trades that require approval must obtain this from the Project Leader.

Personal Protective Equipment

Contractors are responsible for assessing all work activities and supplying their personnel and sub trades with the appropriate personal protective equipment (PPE), required to perform the work safely. PPE includes safety boots, safety glasses, hard hats, work gloves, outer clothing, respiratory protection equipment, fall arrest equipment, and any other PPE required by regulation or best practice. Contractor's employees and sub trades required to use PPE will be instructed in the proper care, use, and records of training available for review by the Department Facility Coordinator, as may be required.

Site Access & Egress

Access routes into the Alamodome will either be specified (with a site plan) or agreed at the preliminary site meeting with the Department Facility Coordinator. Fire lanes are not to be blocked.

Smoking

The Alamodome has designated smoking areas, at the top of the loading dock, which must be used by all

persons wishing to smoke, including electronic cigarettes. The policy is enforced by security. Contractors should ensure that cigarette disposal containers are used to keep grounds, parking lots, and roadways free of discarded cigarettes.

Tools & Equipment

Equipment and tools are not to be left unsupervised. The term equipment includes items such as scaffolding, ladders, guardrails, and barricades. All tools and equipment used on Alamodome facilities must be in good working order and be suitable for the intended use. Electrical equipment must be OSHA approved and all cords and connection cables inspected before and during use. Any equipment with damaged cords or plugs must not be used. Ladders and equipment used for working at heights must not be placed in any area where there is a potential for impact with other persons or equipment. Tools and equipment may not be borrowed from the Alamodome.

Unloading & Storage Areas

Unloading areas may be allocated in certain locations in agreement with the Department Facility Coordinator. Storage areas will be designated in a similar way.

Warning Signs, Barricades, & Lighting

Contractors are responsible for the procurement and maintenance of all warning signs, barricades, and temporary lighting, as is appropriate for the nature of the job, and as may be required/requested by the Department Facility Coordinator. Warning signs shall be compliant with the "Signs and Symbols for the Workplace," OSHA regulations, or as may be approved by the Project Leader.

Contractors must stay within authorized areas, and must not enter any other areas without permission. *Men at Work* and other applicable signage must be displayed at all times.

It is the contractor's responsibility to provide adequate barriers to prevent entry into work areas by Alamodome staff, attendees, and visitors. Work in



GENERAL SERVICE CONTRACTOR RULES & REGULATIONS

circulation areas must be adequately cordoned off. This is to be agreed with Alamodome Maintenance Management.

Contractors must ensure that all work areas are fully cleaned on completion, within the allotted time frame. Failure to do so will result in the deduction of expenses incurred by the Alamodome from the use of internal/external resources. All machine operators must be certified.



Alamodome
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